

From: [Lauren Riddle](#)
To: [Ben Tomsett](#)
Subject: Response to OIA: Crime, incidents and complaints at the Dunedin Bus hub
Date: Wednesday, 28 May 2025 02:09:00 p.m.
Attachments: [MR Options to improve bus hub safety discussed.pdf](#)

Kia ora Ben

Firstly, my apologies for the delay in responding to your official information request received on 17 April. I have confirmed with the Otago Regional Council that they have also received this request and will respond to you directly, as it is within their jurisdiction.

In regard to part of your request, for “copies of communications between DCC, ORC, and New Zealand Police regarding safety concerns, incident responses, and strategies to address issues at the Bus Hub”. I advise that queries received about the Bus Hub by the DCC, in general, are referred to the ORC for response.

After review of any correspondence held by DCC (as requested above), we provide the media release from 6 August 2024 which refers to the multi-agency Central City Safety Advisory Group established following the tragic death at the Bus Hub of Enere Taana-McLaren.

I trust this now responds to your information request,

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz

kā mihi

Lauren

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