

From: [Lauren Riddle](#)
To: [REDACTED]
Subject: DCC Response to LGOIMA request: Route 14 bus stops
Date: Monday, 28 September 2026 04:45:00 p.m.
Attachments: [LGOIMA Route 14 bus shelters.pdf](#)

Kia ora [REDACTED]

I am writing in response to part of your information request to the Otago Regional Council (ORC) of 16 September 2026, in relation to Route 14 bus stop patronage.

ORC transferred part of your request to DCC to answer in relation to the bus stop structures themselves on Route 14. Please find attached the information held on each structure.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information on how to make a complaint is available on www.ombudsman.parliament.nz

kā mihi

Lauren

[Lauren Riddle](#)

Mana Whakahaere Kairuruku / Governance Support Officer
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From: [REDACTED]
Sent: Wednesday, 16 September 2026 2:31 p.m.
To: Customer Services <customerservices@orc.govt.nz>
Subject: Route 14 bus stop patronage

Kia ora,

I'm not sure if this is something you can help with, but I'm hoping that you might be able to forward it to an appropriate person.

I'm writing a light-hearted series for West Harbour's Rothesay News reviewing and ranking the stops on Dunedin's Route 14, with categories such as best view, most interesting architecture and so on. I'd like to include some indication of how busy each stop is.

Would it be possible to provide aggregate patronage data for each Route 14 stop, separated by direction? Either or both of the following would be useful:

- boardings and alightings on a typical term-time weekday

Asset ID	Road	Start	Shelter Material	Colour	Coating System	Artwork Title	Install Date (approx)
SH88, 173	RAVENSBOURNE RD - SH 88 (CEN)	2649	Wood	Green	Painted		01/12/1996
SH88, 253	RAVENSBOURNE RD - SH 88 (CEN)	3274	Wood		Mural	John Noakes	01/12/1996
SH88, Athol Place	RAVENSBOURNE RD - SH 88 (CEN)	3531	Wood	Green	Painted		01/12/1996
SH88, Jessie St	JESSIE ST - BUS ROUNDABOUT (NORTH)	40	Block/Brick		Mural	John Noakes	01/12/1996
SH88, Finch St	FINCH ST (NORTH)	20	Wood		Mural	John Noakes	01/12/1996
SH88, St Leonards Drive North	PORT CHALMERS RD SH88 (NORTH)	1760	Wood	Green	Painted		02/01/1900
Port Chalmers Rd, St Leonards	DN/PT CHALMERS CYCLE/WALKWAY - JESSIE (NORTH)	2744	Aluminium/Glass	Black	Powder Coated		05/07/2023
Port Chalmers Rd, St Leonards	JESSIE ST - BUS ROUNDABOUT (NORTH)	2416	Block/Brick		Mural	John Noakes	01/12/1996
Reeves St, Cnr District Rd	REEVES ST (PC)	12	Wood	Green	Painted		01/06/2006
Reeves St, Cnr Shandon St	REEVES ST (PC)	200	Wood	Green	Painted		01/06/2007
Stevenson Ave, 54	STEVENSON AVE (PC)	375	Aluminium/Glass		Other		01/12/2020
Stevenson Ave, 2	STEVENSON AVE (PC)	46	Steel - Ungalvanised	Green	Epoxy Paint System		01/12/1996
Borlases Rd	BORLASES RD (PC)	839	Aluminium/Glass		Not Coated		01/12/2020
George St, 72	GEORGE ST SH88 (PC)	107	Aluminium/Glass	Black	Not Coated		01/01/2024
Grey St - Upper	GREY ST - UPPER (PC)	370	Wood	Green	Painted		01/06/2010
Magnetic St, 35	MAGNETIC ST (PC)	243	Wood	Green	Painted		01/06/2010
Harrington St, 27	HARRINGTON ST (PC)	212	Wood	Green	Painted		01/06/2010
Harrington St, Cnr Fox St	FOX ST (PC)	156	Aluminium/Glass	Black	Not Coated		01/01/2024
Careys Bay Hotel	MACANDREW RD (PC)	950	Wood	Green	Painted		01/12/1996

- annual boardings and alightings

It would also be interesting to identify unusual patterns, such as stops that are particularly busy before or after school but lightly used during the rest of the day. If ORC has already explored patterns of this kind, any findings would be very welcome. Alternatively, patronage broken down by stop, direction and time of day would allow me to explore them myself. Aggregate counts are all I require - I understand that individual trips would be rightly protected

Finally, if ORC has readily accessible information about the stops themselves, such as their age, installation date, shelter design, construction materials, seating or artworks, that would also be very useful.

I'm happy to work with whatever level of detail is readily available. If you would prefer that I formally put through an official information request, I would be happy to do so.

Many thanks,

[Redacted]

[Redacted]

[Redacted]

[Redacted]