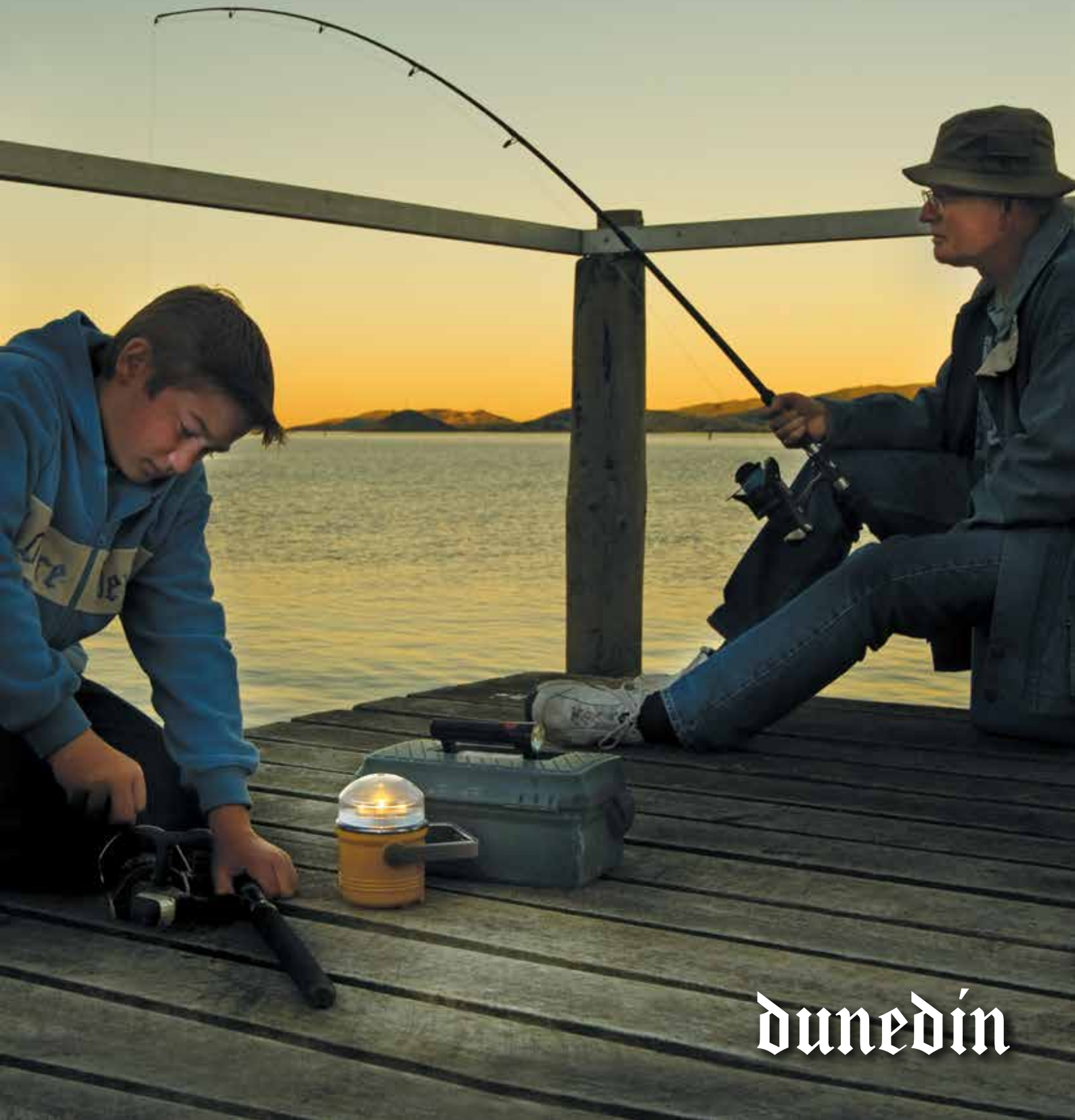


# Dunedin's Social Wellbeing

## DCC Stocktake of Works and Projects

May 2013



dunedin

# Dunedin City Council Stocktake of Work and Projects that Contribute to Social Wellbeing in Dunedin

The following gives an overview of the work the Dunedin City Council currently does to contribute to social wellbeing in Dunedin. While work is listed under each of the Social Wellbeing Strategy pathways, many of them relate to more than one heading.

## Manaakitanga

The concept of manaakitanga is about showing and receiving care, respect, kindness and hospitality. It focuses on what can be done to support individuals (rather than supporting organisations and communities which is covered in the Stronger Communities). It links to the recruitment and retention strategies of the Economic Development Strategy.

### Connected People

- Providing opportunities and encouraging people to have their say on city matters through:
  - local body elections
  - Annual Plan and Long Term Plan consultation
  - consultation on specific policies and plans
  - People's Panel
  - Residents' Opinion Survey and Quality of Life Survey
  - DCC survey programme.
- Welcoming migrants to the city by providing tours of Dunedin, and supporting them by providing information about services.
- Working with organisations to provide a register of interpreters to support migrants to Dunedin.
- Working with the University of Otago to welcome students to Dunedin and to celebrate milestones during their time in the city.
- Increasing road safety by:
  - liaising with Police, schools, community boards and the public to identify and fix problem areas
  - focusing on above average crash neighbourhoods to identify and fix problems
  - reviewing speed limits
  - supporting programmes such as young driver training, the 'Survivor 2020 Safer Journeys' expo for schools, mobility scooter workshops, driving classes for older drivers and helping those with literacy difficulty to sit their licences
  - advertising topics such as intersection safety, motorcycle safety, driving to conditions, distracted drivers and pedestrian safety.
- Promoting cycling as an affordable and healthy transport option by:
  - piloting a bike library scheme in South Dunedin
  - involvement in cycle skills training sessions for adults and children
  - 'Walk n Wheel' days for schools
  - 'Bikewise' events
  - installing public cycle racks.
- Promoting walking as an affordable and healthy transport option with 'Walk to Work' days and by providing safe and accessible walkways.
- Providing home library deliveries to elderly and house-bound people including regular nursing home deliveries.
- Providing access to information at five libraries and two mobile book buses.
- Providing free, high speed broadband access to the internet at city libraries.
- Providing dedicated Teen Space at Dunedin City Library.
- Providing lifelong learning opportunities, through the Library, such as pre-school story times, holiday activities for children, author talks, Reed Gallery exhibitions and the Summer Reading Programme.
- Providing a monthly newsletter to all residences in the city to ensure people are informed about DCC activities and information.
- Providing community grants and rates relief to groups that help Dunedin people feel included and connected in their communities.

### Healthy and Safe People

- Providing safe drinking water.
- Ensuring food and other premises, such as hairdressers, tattooists and camping grounds, are healthy and safe.
- Ensuring dogs are controlled in a way that provides protection for the public e.g. registrations, free neutering service, dog poo bags, school education and dog exercise parks.
- Minimising harm created by gambling and alcohol by:
  - monitoring liquor licences
  - reviewing the 'Gambling and TAB Venue Policy'
  - developing a Local Alcohol Policy.



## Stronger Communities

Stronger Communities provides a vehicle for the DCC and other organisations in the city to support community-led initiatives, whether through advice, information, facilitation, partnership or funding. It links to visions of sustainable, resilient and self-sufficient communities.

### Connected People

- Working with the Māori community to promote and facilitate effective consultation and liaison between the Dunedin City Council, Kati Huirapa Rūnaka kī Puketeraki Incorporated and Te Rūnanga o Ōtakou Incorporated. Also working with the Māori community to give effect to legislative requirements to consult with iwi and provide opportunities for Māori to contribute to local government decision making processes.
- Working with the University of Otago and Otago Polytechnic to contribute to the wellbeing of tertiary students in Dunedin.
- Consulting on a draft Community Engagement Policy which will give direction to the Council's community engagement activities.
- Supporting young people with the Youth Action Committee which gives young people a voice; and the Youthzone project which encourages community based events for young people.
- Supporting people with disabilities by establishing a Disability Issues Advisory Group to help with implementing the Disability Strategy.
- Supporting older people by participating in the Otago Partners for Elder Needs (OPEN) group.
- Improving transport networks by:
  - assessing areas of the city for accessibility and safety
  - implementing cycle networks through the city including the CBD, North Dunedin and South Dunedin
  - investigating costs and benefits of the DCC managing public transport and possible improvements to the system
  - working with New Zealand Transport Agency to improve safety for pedestrians and cyclists on the one way system

- Minimising harm caused by major Civil Defence emergencies by maintaining an operational Emergency Operations Centre, and advising about preparation for emergencies.
- Minimising harm caused by fire by administering year round fire permits and responding to rural fire.
- Administering and reviewing the Dunedin City Council District Plan which controls what people can do on their land and how the land can be developed.
- Advocating to central Government about issues for Dunedin people.
- Participating in a health needs analysis for location of services.
- Providing and maintaining a wide range of accessible and quality recreation and leisure facilities and activities such as:
  - playgrounds
  - parks and reserves
  - gardens
  - aquatic facilities
  - sports grounds
  - walking and biking tracks
  - wharves and boat ramps.
- Providing and encouraging sporting and recreational events and opportunities e.g. 'Getting Dunedin Active'.

### Reasonable Standard of Living

- Administering the central Government Rates Rebate Scheme for those on low incomes.
- Providing grants to social service agencies to allocate to those in need of assistance with electricity accounts.
- Providing grants to offset the costs of insulating homes of low income earners.
- Supporting businesses to grow, creating employment opportunities.
- Supporting graduates into work, and supporting businesses with the Internship Scheme.
- Guiding Dunedin's economic future over the next 10 years with the Economic Development Strategy.





- working with tertiary institutions to improve safety for pedestrians and cyclists in the tertiary precinct
- reviewing the availability, location and types of parking provided in the city.
- Working with Business and Economic Research Limited (BERL) and Statistics New Zealand to provide data about the Dunedin City profile.
- Bringing the literary arts community together to promote Dunedin as a world class city of literature.
- Collecting and working to share information online about community halls.
- Working with other organisations to equip and prepare the community to take advantage of current and future digital opportunities.

#### **Vibrant and Cohesive Communities**

- Supporting community organisations with their projects by providing civic, community and arts grants and by providing rates relief.
- Trialling an approach of working more closely with communities with the aim of achieving more connected, better outcomes – pilot areas are Brockville, North East Valley and South Dunedin.
- Encouraging strong, vibrant and resilient communities which support sustainable living with programmes such as:
  - Sustainable Living and Sustainable Suburbs courses
  - Enviroschools and other school and community education courses on sustainable living and waste minimisation e.g. Composting Made Easy and Cloth Nappy workshops, TV Take Back, Community Clean Up days.
- Providing events to mark significant times of the year, observe special occasions and celebrate our city's cultural make up e.g. Matariki and Chinese New Year.
- Supporting community groups with advice and assistance, and by providing grants.
- Providing support for heritage building protection and the re-use of buildings e.g. improvements to the Warehouse Precinct.
- Supporting Keep Dunedin Beautiful which undertakes projects to keep the city beautiful.
- Providing support and opportunities for arts and culture in Dunedin by providing museums, art galleries and grants.

#### **Healthy and Safe People**

- Exploring the options available in South Dunedin as the city begins to work out how to plan for anticipated climate change effects.
- Supporting community-led thinking about how climate change adaption planning might be taken forward.

#### **Reasonable Standard of Living**

- Supporting businesses to grow, creating employment opportunities.
- Supporting the employment subsidy scheme, Taskforce Green which undertakes a number of projects across the city, assisting community groups and providing social interaction for its members.
- Reviewing DCC Procurement policies and practices.

### **Better Homes**

Better Homes provides a co-ordinated approach to housing quality and affordability issues for the city.

- Ensuring homes are safe and healthy by enforcing central Government's building control and environmental health regulations.
- Supporting home owners on low incomes who have high health needs by retrofitting insulation to their homes.
- Piloting a scheme to support home owners to retrofit insulation to their homes and install clean heating with a targeted rate scheme paid off over 10 years.
- Working with the University and Polytechnic to improve student rental accommodation with the Student Tenancy Accommodation Rating Scheme (STARS).
- Exploring ways to improve housing standards in the city, working with other stakeholders.
- Providing affordable, warm and healthy rental accommodation for older people.
- Maintaining and upgrading DCC housing units.
- Investigating the provision of a range of options for medium density housing including apartments and flats.