

GROUP- COMMUNITY SUPPORT

THE WHY

RATIONALE

"These activities support our communities".

THE DOING

ACTIVITIES

- Community Partnerships and Grants
- Community Housing
- Community Property

Council Meeting September 25th 20203 motion carried 'approves, for the purpose of developing the 10 year plan 2024-2034 the groups of activity structure, grouping rationale and activities'.

KEY SERVICES & DELIVERY

THIS DESCRIBES WHAT WE DO AND WHAT MATTERS MOST TO THE COMMUNITY

The DCC supports its communities by providing clear and accessible information, community grants, engagement and development opportunities. The DCC actively promotes and celebrates local events that help connect communities together.

The DCC offers healthy and warm community housing for its vulnerable residents and provides property and toilet facilities across Dunedin for the public. The DCC also delivers on its commitment to sustainability through its community initiatives in schools and with businesses and communities.

LEVELS OF SERVICE

LOS STATEMENT

PERFORMANCE OF MEASURE

TARGET

DATA SOURCE

COMMENTS

DCC manages warm, dry and safe community housing.

Occupancy of DCC community housing.

≥94%

Internal data

The percentage of community housing that is Healthy Homes compliant.

100%

Internal data

The DCC community housing is prioritised for people that are most in need*

Average time to house Priority 1 applicants.

2 months

Internal data

Average time to house Priority 2 applicants.

6 months

Internal data

The percentage of DCC community housing tenants who are satisfied with their rental housing.

≥95%

Tenant Survey

The DCC will increase the number of public toilets throughout Dunedin.

Date that a changing places bathroom in the central city area will be completed.

30 June 2025

Internal data

Increase in the number of public toilets.

2 new toilets per year

Internal data

The DCC provides grants to the community to support community wellbeing.

The percentage of funding budgeted each year allocated to community groups.

100%

Internal data

The percentage of grant applicants who receive advice and support from the DCC.

At least 70% of grant applicants

Internal data

The type and location of grant recipients reflects the diversity of Dunedin's communities.

Baseline TBC

Internal data

The DCC supports community initiatives that are focussed on sustainability

Level of Volunteering for Taskforce Green.

14,000 hours per year

Internal data

The number of businesses and community groups that participate in Keep New Zealand Beautiful Clean Up Week.

At least 30 per year

Internal data

The number of schools the DCC supports through the EnviroSchools Programme.

At least 28 per year

Internal data

*as defined by DCC's Community Housing Policy

- Are the Levels of Service fit for purpose?

- Have we captured what matters to the community?

QUESTIONS

1

2

3

LOS SHOULD REFLECT THE KEY ASPECTS OF SERVICE DELIVERY

BUDGETS & LOS ARE RELATED

THEY WILL ALIGN THROUGH THE 10 YP

AND WILL ALIGN THROUGH THE 10 YP

EACH PART OF THE LOS PIE IS IMPORTANT

STATEMENT

TARGET

MEASURE

