

GROUP- GARDENS, CEMETERIES & RECREATION

KEY SERVICES & DELIVERY

This describes what we do and what matters most to the community

THE WHY RATIONALE

“These activities will provide places, spaces and opportunities to experience and participate in sports, recreation, and access the city’s green spaces.”.

THE DOING ACTIVITIES

- Parks and recreation
- Aquatics service and facilities
- Botanic garden
- Cemeteries and crematorium

The DCC delivers, maintains and develops public gardens and a range of recreation facilities that supports the wellbeing of communities.

The DCC provides parks, landscapes and facilities in a safe and accessible way, and encourages residents and communities to experience and enjoy active and healthy lifestyles.

The DCC also provides, maintains and cares for the city’s cemetery infrastructure supporting residents to farewell loved ones in appropriate ways.

LEVELS OF SERVICE

LOS SHOULD REFLECT
THE KEY ASPECTS OF
SERVICE DELIVERY

BUDGETS & LOS
ARE RELATED

AND WILL ALIGN
THROUGH THE 10 YP

EACH PART OF THE
LOS PIE IS IMPORTANT



Council Meeting September 25th 20203
motion carried ‘approves, for the purpose of
developing the 10 year plan 2024-2034 the
groups of activity structure, grouping
rationale and activities’.

LOS STATEMENT	PERFORMANCE OF MEASURE	TARGET	DATA SOURCE
The DCC provides a safe and inclusive environment where everyone can participate in a fun and friendly setting, whilst fulfilling their aquatic recreational and fitness needs.	DCC pools meets national standard and compliance in relation to “Poolsafe”.	Achieved annually	Te Whai Oranga (Recreation Aotearoa)
The DCC maintains and provides access to aquatic facilities that allow for a range of activities.	Number of days open to the public.	Moana Pool – 362 days p.a. Te Puna o Whakaehu 362 days p.a. Community Pools: St Clair: ≥175days Port Chalmers: ≥185days	Internal data
The DCC maintains and provides access to a world class Botanic Garden that allows for a range of community activities and recreational experiences.	Maintain a grading of ‘6-Star’ Garden of International Significance.	Achieved	New Zealand Gardens Trust every 2 years
	The number of days open per year.	365 days per year	Internal data
The DCC provides a range of programmes and community engagement opportunities and experiences.	Number of visitor programmes offered.	20 programmes and/or specific educational activities are delivered.	Internal data
The DCC provides (accessible?) sport, recreation and outdoor activities and events for the community (to enjoy being active?)	The number of volunteer hours per year.	Increase	Internal data
The DCC maintains and upgrades sports fields to allow for year-round sport and recreation.	Percentage of designated sports fields that are open for organised sports per annum.	95%	Internal data (Sportsbook)
The DCC maintains reserves and is responsive to the needs of reserve users.	The number of sports grounds that are upgraded per annum.	5	Internal Reporting
The DCC provides cemetery infrastructure (burial and ash interment) for the community.	Cemetery capacity is maintained and accommodates 5 years demand at all times.	5 years capacity each year from Y1	Internal Reporting

COMMENTS

• Are the Levels of Service fit for purpose?

QUESTIONS

• Have we captured what matters to the community?