GROUP- ROADING & FOOTPATHS

1

THE WHY
RATIONALE

"These activities will create a connected and accessible city".

THE DOING
ACTIVITIES

- Parks and recreation
- Aquatics service and facilities
- Botanic garden
- Cemeteries and crematorium

2

KEY SERVICES & DELIVERY

This describes what we do and what matters most to the community

The DCC builds, maintains and develops its transport network so it is safe, fit for purpose, and supports different transport modes for its communities now and into the future. This helps the Dunedin community to move around safely and freely, without undue delay and supports transport choice for all residents.

The DCC is committed to Zero Carbon through supporting transport choice such as cycling, public transport, ride-share and walking. The DCC is committed to ensuring our local infrastructure connects with its wider rail and port network, which supports economic activity in our local area.

LEVELS OF SERVICE

3

Council Meeting September 25th 20203 motion carried *'approves, for the purpose of developing the 10 year plan 2024-2034 the groups of activity structure, grouping rationale and activities'*.

LOS SHOULD REFLECT THE KEY ASPECTS OF SERVICE DELIVERY

BUDGETS & LOS ARE RELATED

AND WILL ALIGN THROUGH THE 10 YP

EACH PART OF THE LOS PIE IS IMPORTANT

COMMENTS

LOS STATEMENT	PERFORMANCE OF MEASURE	TARGET	DATA SOURCE
The DCC provides cycleways to support multimodal travel for the community.	The number of people using cycleways increases.	Increase year on year	Ecovisio cycle counters (Average daily cycle count past available counters)
The DCC provides kerb and channel within the level of service standard adopted by the Council Asset Management Plan.	The percentage of the kerb and channel network is rated as moderate to excellent condition.	≥90%	Road Assessment and Maintenance Management (RAMM)
The DCC provides footpaths within the level of service standard* adopted by the Council Asset Management Plan.	The percentage of the footpath network is rated as moderate to excellent condition.	≥80% Y1, ≥81% Y2, ≥82% Y3 (budget dependent)	Road Assessment and Maintenance Management (RAMM)
The DCC provides a functional streetlight network that provides for safe movement.	The percentage of streetlights monitored by the Central Management System (CMS) will be operational during the hours of darkness.	≥99%	CMS system
The DCC's parking management system provides appropriate parking infrastructure to enable access to businesses and services.	Percentage of city parking spaces vacant** in the CBD during business hours (0900-1800hrs).	Daily average TBC	SCADA/CMS system
The transport network facilitates safe travel.	The change from the previous financial year in the number of fatalities and serious injury crashes on the local road network expressed as number.*	reduce	Waka Kotahi
The transport network facilitates comfortable travel.	The average quality of ride on local sealed road network measured by smooth travel exposure.*	Smooth travel exposure ≥80%	Road Assessment and Maintenance Management (RAMM)
The DCC provides a transport network, which facilitates sustainable maintenance.	Percentage of sealed road network that is resurfaced.*	Internal data	(m2) equating to 6% of network
The DCC maintains the transport network efficiently.	Percentage of service requests relating to roads and footpaths to which the response is provided within five working days.*	≥90%	Customer Service Agency Records

*mandatory measure   **parking spaces not occupied

TARGET

MEASURE

STATEMENT

- Are the Levels of Service fit for purpose? **QUESTIONS** • Have we captured what matters to the community?