

### **ŌTEPOTI DUNEDIN'S KERBSIDE**RECYCLING AND RUBBISH GUIDE

### INSIDE:

- How to use your new bins Kerbside recycling guide
- Tips on reducing waste What really happens to your recycling
- Collection calendar



### LET'S SORT IT OUT OTEPOTI DUNEDIN!

### Why change our kerbside collection?

From 1 July 2024, we're adding new bins to your kerbside collection: a green-lidded food scraps and garden waste bin and a red-lidded rubbish bin.

In 2020, we consulted with you to see if you wanted a food scraps and garden waste bin added to kerbside collection, and if we should replace black rubbish bags with wheelie bins. Of over 10,000 submissions, more than 9500 people said, "Yes!".

Along with your yellow-lidded mixed recycling and blue glass recycling bins, this will help your household increase your recycling, reduce waste going to landfill and help the environment.

A national kerbside collection standard has been set by government that Dunedin is proud to be meeting early thanks to these changes.

Your collected food scraps and garden waste will be composted and reused. You're helping reduce the climate changing methane emissions produced when food or green waste is buried in a landfill.

Help Ōtepoti Dunedin reach its zero waste, zero carbon goals!

### DCC KERBSIDE COLLECTION APP

Download the free DCC Kerbside Collection App to find out when your bins are collected, what you can put in them and more.

You can choose to receive collection day reminders. We'll send alerts and notices if there's any kerbside news you need to know.

We're upgrading the app in 2024, so it will be even better.



### YOUR KERBSIDE COLLECTION BINS

Use this guide and the **kerbside collection calendar on the back cover** of this booklet to help you put the right bins out for collection each week.



### WHAT BINS ARE COLLECTED TOGETHER?



Put out your blue glass recycling bin on its usual **fortnightly** collection day, with your red-lidded and green-lidded bin.



Put out your yellow-lidded mixed recycling bin on its usual **fortnightly** collection day, with your green-lidded bin.

Remember - your green-lidded bin is collected every week.

### PUTTING YOUR BINS OUT

### Bins out by 7am on collection day

- Place the correct bins at the kerbside by 7am on your collection day and not before 7pm the night before.
- Collection begins at 7am and can continue until 7pm on your collection day.
- Bring your bins in at the end of the day.

### Place your bins correctly

Put bins out for collection on the footpath close to the kerb edge, 50cm away from lamp posts and 30cm away from other bins, and with plenty of clear space above. Please use the black latches to keep wheelie bin lids closed.

Keep the footpath clear for pedestrians.

Keep clear of bus stops.

### Do you live in the Tertiary area?

If you live in the Tertiary area you can put out all your bins every Tuesday.

### Rubbish and recycling collection holidays

We do not collect on:

- Good Friday collection occurs the next day, on Easter Saturday
- Christmas Day (if it falls on a week day) collection occurs on the following Saturday
- New Year's Day (if it falls on a week day) collection occurs on the following Saturday.







### **GREEN-LIDDED BIN**

Put your food scraps and garden waste in this bin.

### Yes





### **Food scraps**

Fruit, vegetables | bread/pastries | baked goods | coffee grounds | loose leaf tea | cheese | eggs | butter





Meat, bones and seafood

Leftover meat | bones | shellfish | fish





### Garden waste

Garden waste | lawn clippings | leaves | cut flowers | cuttings | small branches





Hair and animal fur



### USING YOUR KITCHEN BENCHTOP BIN

Use this bin to gather household food scraps. There is a guide on the lid to help you know what to put in.

Empty it into your green-lidded recycling bin, then give it a rinse out in hot soapy water (extend its life by keeping it out of the dishwasher).

Store in an easy to reach place in your kitchen.

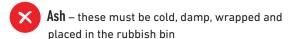
Keep all these items out of your green-lidded bin.

















Flax, cabbage tree, palm tree leaves\* – these jam the processing machinery



**Tea bags** – because some have plastic glues



Treated timber, sawdust, shavings, soil\*



Compostable containers – even if they say "compostable", place cups, trays, boxes, pottles in the rubbish bin







Plastics – even if they are "compostable", please place plastic items in the rubbish bin (unless of course it is clean, rigid plastic with a recycling number 1, 2 or 5, which goes in the yellow-lidded bin)



Animal poo or kitty litter

\*Please take to Green Island Landfill Resource Recovery Park. A small fee may apply.



### YELLOW-LIDDED MIXED RECYCLING BIN

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Items in this bin need to be correct, clean and safe.

The items you put in this bin are sorted by our recycling processing team. Let's keep them safe as they help make sure your recycling is reused, again and again.

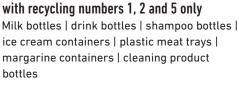
### Yes











Rigid plastic containers and plastic bottles

Please do not flatten. All clean. No lids.





Steel and aluminium tins and cans Please do not flatten. All clean. Discard loose lids.





Magazines | newspapers | junk mail Flattened and clean.





Cardboard Flattened and clean.









Aerosol cans, aluminium foil



Milk / juice cartons



Polystyrene – please take to Green Island Landfill Resource Recovery Park for recycling.





Plastic bags, food wrappers, chips or bread bags, bubble wrap



Anything larger than a 4-litre container or smaller than a small dip container



### BIN TIPS

- · Please do not overfill any of your bins
- Bins weighing too much will not be collected (see page 17 for details)
- Please keep recycling loose not compacted or bagged. Bagged recycling goes to the landfill - so stay loose!
- · Please use latches to keep wheelie bin lids closed. These are available at DCC Service Centres.

### **BLUE GLASS RECYCLING BIN**

Place your glass bottles and jars in this bin.

### Yes





**Bottles** 

Clean, unbroken, no lids





Clean, unbroken, no lids

### No







Oven safe glassware\*



Drinking glasses\*



Windscreen glass, mirror or plate glass\*



Old light bulbs\*



Broken bottles or jars\*



\*These items cannot be recycled. Please wrap these items and place in your red-lidded rubbish bin.



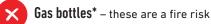
### RED-LIDDED RUBBISH BIN - THE LAST RESORT!

Place any household rubbish that cannot be reused, repaired or recycled into your red-lidded bin.

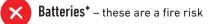
There are some items that cannot go in this bin.















Unwrapped broken glass or sharp objects







Loose/hot ashes – these are a fire risk. Ashes must be cold, damp and wrapped before being placed in the rubbish bin



Green waste - place this in your green-lidded bin or take to Green Island Landfill Resource Recovery Park







Heavy items

<sup>\*</sup>Please take to Green Island Landfill Resource Recovery Park for safe disposal. A small fee may apply.

### WHERE DOES YOUR RECYCLING GO?



Food scraps and garden waste – This material will go to Green Island Landfill Resource Recovery Park (GILRRP) to be shredded. Initially this will then go to a commercial composting facility in Redruth, Timaru, but we plan to build our own at GILRRP as soon as possible.

The material we collect is turned into compost for reuse. This recycles organic waste, lowers emissions and helps the environment.



Mixed recycling – This material is transported to the Materials Recovery Facility (MRF) in Redruth, Timaru. We plan to build our own state-of-the-art MRF at Green Island Landfill Resource Recovery Park.

Mixed recycling collected from households and businesses is sorted and separated in the MRF. Optical sorters with image sensors and artificial technology increase processing efficiency and reduce waste when sorting recyclable materials. Some hand sorting is still done.

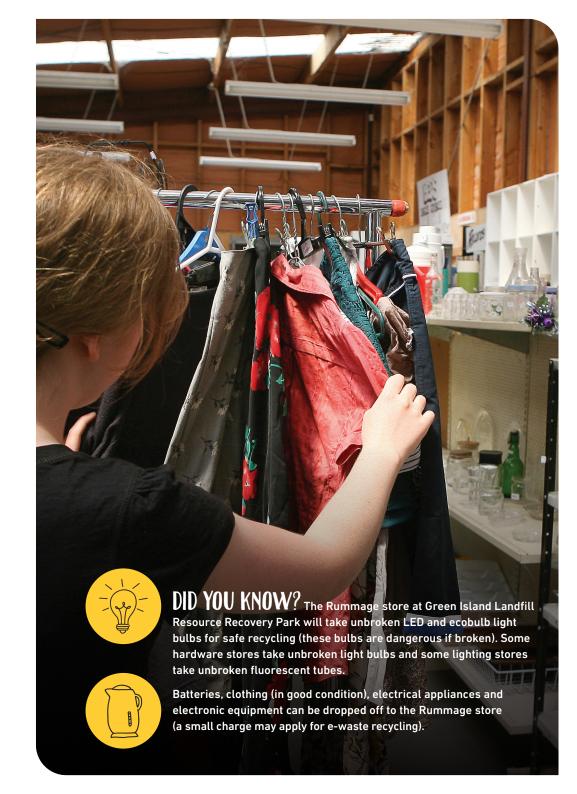
From there, recovered recyclables are sent to local and international markets to receive a second life.



**Glass** – As it is put into the truck, your glass recycling is colour hand-sorted by our kerbside collection team. The sorted glass is sent to VISY Recycling in Auckland, to be re-made into bottles.



Rubbish – Your rubbish is buried in a landfill. As it breaks down it creates greenhouse gases such as methane. We generate renewable energy from waste at Green Island landfill. A gas capture system transforms landfill gases into electricity, helping power the Green Island Wastewater Treatment Plant. Excess power is fed into the electricity grid.





### OPTIONAL 240L GARDEN WASTE BIN COLLECTED FORTNIGHTLY

You can choose to add a 240L garden waste wheelie bin to your kerbside collection, for an extra charge, from 1 July 2024. This bin will be collected fortnightly on the same day as your yellow-lidded bin.

Please contact the DCC on 03 477 4000 or check www.dunedin.govt.nz/recycle for more information.

### RECYCLING BIN INSPECTORS

Bin inspectors check the contents of DCC recycling bins put out for kerbside collection.

Most Dunedin people do a great job with their recycling. The bin inspectors:

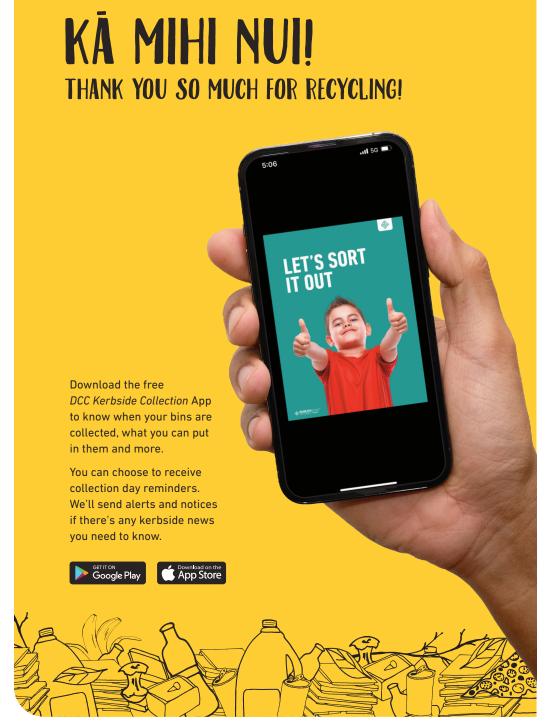
- · thank you for great recycling
- provide feedback to help you improve your recycling and reduce contamination
- · keep the staff who collect and sort recycling safe.

Bin inspectors use informative bin tags to provide feedback. Sometimes they may put a letter in your mailbox.

What happens if bin inspectors find too many incorrect items in your bin? If a property's recycling bin is inspected and found to have too many of the incorrect items in it, it may not be emptied.

The bin inspectors will make follow-up checks, leaving letters with advice. If, by the third inspection, a property's bin still has a high level of contamination, the bin will be removed and the service will be suspended for three months. After that, the service will resume, but the ratepayer will be required to pay a fee for handling and delivery of a new bin.





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### HOW TO REUSE AND RECYCLE EVEN MORE

Plastic bubble wrap, plastic bags, wrapping, sleeves on containers – some supermarkets and retail stores in Dunedin and Mosgiel have a bin for collecting clean, soft plastics.



Clothing, fabric, cloth, bed linen and towels – items in good condition can be passed on to whānau, family and friends, donated via clothing collection bins, charity stores or the Rummage store at Green Island Landfill Resource Recovery Park (GILRRP).

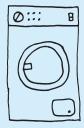
**Furniture, chairs, tables, sofas, beds and mattresses** – good quality furniture could go to whānau, family and friends, a second-hand store or the Rummage store at GILRRP. If possible, minimise furniture replacement by choosing good quality items that last a lifetime, or purchase from a second-hand store.

**Batteries, small and large** – the following batteries can be dropped off for free at the Rummage store at GILRRP or the hazardous waste area for recycling: re-chargeable alkaline, zinc and lithium batteries, plus batteries for cell phones, power tools or cameras, etc.

Recycle lead/acid batteries at local scrap metal dealers or check with your service station, otherwise drop off at the GILRRP hazardous waste area.

Using rechargeable batteries will reduce the amount of single-use batteries disposed.

**Electronic waste (e-waste)** – e-waste can be dropped off for recycling at the Rummage store at GILRRP or Cargill Enterprises. There may be a small recycling charge. If the item still works, give it to someone else or sell it. Alternatively, go to www.techcollect.nz to find out about free e-waste drop off options in your area.



Whiteware – Sell or donate working items for reuse. Broken items can be recycled by scrap metal dealers or dropped off for free at GILRRP where items containing refrigerants will be degassed and recycled (please talk to the Rummage shop team).

Choose good quality and energy efficient items that last and can be repaired.

**City and tertiary area recycling hubs** – There are three recycling drop-off facilities in the Central Business District: one in Moray Place at the bottom of View Street; one in lower Moray Place by Countdown; and the other in Vogel Street beneath the overbridge.

The tertiary area has three recycling hubs, too: one on Castle Street by the Marsh Centre; one on the corner of Forth and St David Streets; and the other in Great King Street near the Dental School.

For more recycling and reuse ideas and safe waste disposal information, search the DCC website for "A to Z waste disposal", or download the free DCC Kerbside Collection app.

### FREQUENTLY ASKED QUESTIONS

Why hasn't my bin been collected? If your rubbish/recycling hasn't been collected by 7pm, it may have been:

- · put out after 7am and missed the collection truck
- the wrong bin out for that week. Take it back onto your property and put it back out on the correct collection day the following week
- in the wrong container. You must use Dunedin City Council kerbside collection bins with a DCC logo on it
- too heavy. Here are the maximum weights for DCC rubbish bins:
  - Red-lidded rubbish no more than 30kg in the 140L bin, 20kg for 80L bin (smaller bin available in 2025)
  - Yellow-lidded mixed recycling no more than 60kg in the 240L bin, and 20kg for 80L bin
  - Green-lidded food scraps and garden waste no more than 30kg in the large 140L bin, and 12kg in the small 23L bin
  - Blue glass recycling bin no more than 12kg
- overfull the wheelie bin lid cannot close, or the blue glass recycling bin is overflowing
- · your recycling contains unaccepted items.

Is it after 7pm and and none of the above reasons apply? If your kerbside recycling and/or rubbish is uncollected, please use the FAQ form on your DCC Kerbside Collection app or call  $03\ 477\ 4000$  by 5pm on the day after your scheduled collection. Please leave all bins at the kerbside and DCC contractors will collect them as soon as possible.

**My bin is missing or broken – what do I do?** If your bin is missing after being put out for collection, please check with your neighbours to make sure it hasn't been taken onto the wrong property by mistake. You can order a replacement of a broken bin by using the FAQ form on your DCC Kerbside Collection app or call 03 477 4000.

**How do I change my yellow-lidded bin size?** Yellow-lidded recycling bins are available in two sizes – 240L and 80L. If your yellow-lidded recycling bin is lost or broken, or you wish to change the size of your bin, contact either the property owner or if you own the property contact the DCC directly to arrange delivery of a replacement. There is a delivery and handling charge that can be paid at a DCC Customer Service Centre.

Can I change the size of my red-lidded and green-lidded bin? Not at first. There will be a 'settling in period' ending in February 2025, allowing people to get used to the new service. You won't be able to swap bin size in this time. From 1 February to 30 April 2025, if you find the new bins we gave you aren't suitable, you'll be able to swap your green-lidded bin size (from 23L to 140L or vice versa), or down-size to an 80L red-lidded wheelie bin for free. The rates charge will remain the same because it pays for the cost of collection and not the bin size. After 30 April 2025 there will be a charge for changing bin size.

Can I get an extra blue glass recycling bin? You can buy up to two extra blue bins from any DCC Customer Service Centre. These are available from DCC Service Centres for a small fee. No more than three bins will be collected per property.

What do I do with medical waste, needles and syringes? Patients can collect free sharps disposal containers from participating pharmacies for items such as syringes and injection devices. The approved containers and contents can be returned to pharmacies for safe disposal. Please seek further advice from Te Whatu Ora Southern Health. For other medical waste, if there is no other recycling or disposal option, the items must be placed in a bag and put in the red-lidded bin.





### HELPFUL STUFF

**COLLECTIONS TIP:** Put your green bin out every week, even if it's only got a little food/garden waste in it. It helps keep the bin clean.

### DID YOU KNOW?

- Compostable plastic bags, cups and packaging are not recyclable. Never put them in the yellow or green-lidded bin. Please put them in the rubbish. Choose reusable containers instead.
- Putting the wrong items in recycling bins is called "contamination". If too many contaminating items are in your bin, it may not get emptied. If too many contaminated bins get emptied into the truck the whole load may go to landfill. What a waste! So please, recycle right.
- You have power as a consumer. Choosing to purchase items that last, have little or no packaging, and that can be reused and repaired increases demand for products that create less waste. If you can, buy eco-wise.

**GUESS** WHY you shouldn't flatten the plastic, steel and aluminium containers you put in the yellow-lidded bin? It's because the automated sorting machinery mistakes it for paper and sends it to the wrong sorted bin, which contaminates the rest of the sorted recycling.



### DCC RECYCLING AND TRANSFER STATIONS

### **Green Island Landfill Resource Recovery Park**

9 Brighton Road, Green Island

**Open:** Monday to Saturday 8am – 5.30pm, Sunday 9am – 5.30pm

Closed: Christmas Day and Good Friday, and closed until 1pm on ANZAC Day.

### Middlemarch Transfer Station

Garthmyl Road, Middlemarch (about 1km from the township, on southside just past the golf club)

**Open:** Tuesdays and Thursdays 10am - 12 noon, Saturdays and Sundays 2pm - 5pm **Closed:** Christmas Day and Good Friday, and closed until 1pm on ANZAC Day if on a weekend day.

### Waikouaiti Transfer Station

140 Edinburgh Street, Waikouaiti

**Open:** Wednesdays 12 noon -5pm, Saturdays and Sundays 10am -5pm **Closed:** Christmas Day and Good Friday, and closed ANZAC Day until 1pm if on a Wednesday or weekend day.

### City and Tertiary Area Recycling Hubs

### CBD:

- · Moray Place at the bottom of View Street
- Lower Moray Place by Countdown
- · Vogel Street beneath the overbridge.

### Tertiary precinct:

- · Castle Street by the Marsh Centre
- · The corner of Forth and St David Streets
- Great King Street near the Dental School.

All enquiries please contact our Customer Service Centre on 03 477 4000.

### Get more information

Visit: www.dunedin.govt.nz/recycle

# YELLOW-LIDDED BIN

## **CLEAN ITEMS ONLY**



## RIGID PLASTIC ONLY





bottles / ice cream containers / plastic milk bottles / drink bottles / shampoo meat trays / margarine containers / cleaning product bottles

MIN SIZE: small dip container MAX SIZE: 4L



# STEEL AND ALUMINIUM TINS/CANS

food tins / drink cans



# PAPER AND CARDBOARD

junk mail / flattened clean cardboard all paper / magazines /newspapers /



polystyrene | aluminium foil | soft plastic | NO lids, caps, pumps and trigger sprays | aerosol cans | milk, juice cartons | bagged items | don't squash tins or plastic containers



# GREEN-LIDDED BIN

(L)



### **GARDEN WASTE**

awn clippings / leaves /



### MEAT, BONES & SEAFOOD

leftover meat / bones / fish / shellfish



liquids | teabags | treated timber soil | plastics | bin liners | flax, cabbage tree, palm tree leaves NO paper, cardboard | ash | | compostable containers

ruit, vegetables / bread ،

**FOOD SCRAPS** 

oastries / baked goods /

oose leaf tea /coffee

grounds / cheese / edgs

## BLUE BIN



## **GLASS BOTTLES/JARS**

all unbroken and clean



these and place in the rubbish NO lids and caps. Remove

03 477 4000

to find your area's collection calendar. Check www.dunedin.govt.nz/recycle

Collection app to find out more. Download the DCC Kerbside

