

From: Grace Ockwell
To: [Lee Vandervis](#)
Cc: [Sandy Graham](#); [Grant McKenzie](#)
Subject: LGOIMA request - Citifleet Investigation - Deloitte Report - Delay in Response
Date: Thursday, 12 March 2015 11:32:55 a.m.

Good morning Lee,

Thank you for your email of 11 March 2015 requesting information about the delay in responding to your request of 20 November 2014.

Your request has been considered under the provisions of LGOIMA and the following response is provided. I have repeated your questions in bold to give context to our response.

Why has this multiple LGOIMA request not been acknowledged or decided upon within the required 21 working days?

I apologise for the delay in responding outside the statutory timeframe of 20 working days. When your reminder email was received yesterday, you received a response the same day.

When you say that this is "our response" who exactly has been responsible for the decisions in the response?

The response was prepared jointly by staff with the necessary delegations required under LGOIMA. The Group Manager Corporate Services, Sandy Graham prepared the response which I peer reviewed. The response was also signed off by Group Chief Financial Officer, Grant McKenzie who has the delegations of the CEO in her absence.

Are you aware that the last time I went to the ombudsman to hurry up an information request, it took several attempts and 11 months to get an answer?

This is not a request for information as defined by LGOIMA, but I have noted your comment.

Yours sincerely,

Grace Ockwell

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