

From: Arlene Goss
To: [REDACTED]
Subject: Response to official information request
Date: Thursday, 8 December 2016 03:24:05 p.m.
Attachments:

08-Dec-2016

Ben Nettleton
[REDACTED]

Dear Ben,

Official information request for INFORMATION RELATING TO A NOISE COMPLAINT

I refer to your official information request dated 5-December-2016 for "all notes, correspondence and documentation of any form relating to a noise complaint in connection with 19 Northfield Avenue, Opoho, Dunedin on 3rd December 2016".

The information you have requested is attached. Your request is for the documents related to one occasion on December 3.

I have attached the form filled out by the officer who attended the address. It shows the noise was not excessive so no further action was taken and there are no further documents.

I have redacted the name of the officer to protect their privacy under Section 7(2)(a) of the Local Government Official Information and Meetings Act. I have also redacted the name and contact details of the person who made the noise complaint under Section 7(2)(c) of the Local Government Official Information and Meetings Act, because complaints made to Council are subject to an obligation of confidence and making the names of complainants available would prejudice the supply of similar information from the public.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available at www.ombudsman.parliament.nz or freephone 0800 802 602.

If you wish to discuss this information with us, please feel free to contact me and I will put you onto the staff member who can answer your questions.

Yours sincerely
Arlene Goss

Arlene Goss
Governance Support Officer
Dunedin City Council

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NOISE CONTROL RESPONSE REPORT

FILE NUMBER 163650

ATTENDING NCO

COMPLAINANT DETAILS

NAME:		H PH
ADD:		M PH
		W PH

COMPLAINT RECEIVED:

DAY:	3/12/16	TIME:	2032	AM/PM
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OFFENDING ADDRESS

NAME:		PH
ADD:	19 NOBINFIELD AVE	8601

PREMISES NEIGHBOURHOOD	Private residential	<input checked="" type="checkbox"/>	NOISE TYPE	Stereo/radio	<input checked="" type="checkbox"/>	STATUS	First call out	<input checked="" type="checkbox"/>
	Commercial			Band/karaoke			Second call out	
	Industrial			Social function/gathering			Third or more	
	Licensed premises			Construction/demolition			Ongoing	
	Public place			Machinery tools			Other (below)	
	Other (below)			Alarm				
			Other (below)					

OTHER:

OTHER FACTORS

NO OF PEOPLE	LOGS	AGGRESSION	BACK SECTION	REMOTE LOCATION	COMPLAINANTS ADDRESS
2	YES	NO	YES	NO	YES
NOTES					

RESPONSE

RESPONSE TIME:

ARRIVAL TIME:	2053	RESPONSE TIME:	21	DEPARTURE TIME:	2101
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IF RESPONSE TIME OUTSIDE 30 MINUTES -- INFORMED:

COUNCIL NOW/WHEN	COMPLAINANT NOW/WHEN
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ASSESSMENT MADE FROM

Complainants property	Position 1	Meters	N	E	S	W	OF
	Position 2	Meters	N	E	S	W	OF
	Position 3	Meters	N	E	S	W	OF

NOISE LEVEL ASSESSED AS:

NO NOISE

NOT EXCESSIVE

EXCESSIVE

ACTION TAKEN

Spoke to Offender	(low or no noise only)	Date	3/12	Time	2100	Response	Good
Issued E.N.D.	(first excessive noise assessment)						
Seizure	(second or more excessive noise assessment)						

Second Patrol attended	Yes	No	Reason
Police attended	Yes	No	Reason
On-duty Council Officer attended	Yes	No	Reason

PARTIES INFORMED OF RESULTS

Complainant	when	how	by
Council	when	how	by