Kurt Bayer
Email address
kurt.bayer@nzme.co.nz

Dear Kurt,

Re: Response to your official information request 264853

This email is in response to your request originally sent to us on August 22 but later refined. I note a partial response was sent to you by myself on September 15 regarding statistics for dog complaints and noise complaints.

The outstanding information you have requested is a summarised account of any unusual complaints received by the customer services team in the last 12 months. I apologise for the delay in responding to this. The following summary has been provided to me by the Customer Services Agency:

A caller complained that the neighbour's dog kept wandering onto their property and that the dog had mated with their female dog. From the litter, the half dozen puppies were sold for $500 each and it has just happened again.. so this caller is making a lot of money from the wandering dog.

A caller complained that their vehicle entrance was blocked by their neighbour's car. When a parking officer attended it turned out the offending vehicle was legally parked on the other side of the road opposite the driveway. The matter was resolved by the officer backing the "blocked in" car out of the driveway for the caller.

A woman sent an official information request via the DCC website for help dealing with a large bird that was pooping on her car. Further enquiries revealed she was located in the city of Dunedin, Florida, and we were able to provide her with the name of the person to contact at that council.

I hope this information meets your needs. If you wish to discuss it further please get back to me and I can put you in touch with the appropriate staff member.

Regards
Arlene

Arlene Goss
Governance Support Officer
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand

Telephone: 03 477 4000
Email: Arlene.Goss@dcc.govt.nz

Please consider the environment before printing this e-mail