

**From:** [Kristy Rusher](#)  
**To:** [Igoima](#)  
**Subject:** FW: Reply to information request  
**Date:** Tuesday, 29 August 2017 11:03:30 a.m.  
**Attachments:** [image001.png](#)

---

---

**From:** Igoima  
**Sent:** Tuesday, 22 August 2017 4:42 p.m.  
**To:** [REDACTED]  
**Subject:** Reply to information request

Hi Mary-Jane,

We do not provide the name or identifying details of people who lodge complaints with the Council, as it may deter people from notifying the Council of compliance issues.

We decline your request under section 7(2)(c)(i) of the Local Government Official Information and Meetings Act 1987.

As we have declined your request you may ask that the Ombudsman to review our decision. The Ombudsman can be reached on:

**Free phone:**

0800 802 602  
(+64 4 4739533)

*Language line assistance  
available.*

**Email:** [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz)

Please include a phone number so we can contact you if necessary

---

Regards,

Kristy Rusher  
Manager Civic and Legal, Corporate Services  
Dunedin City Council/*Kaunihera-a-rohe o Otepoti*

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand  
Telephone: 03 477 4000; Fax: 03 474 3594  
Email: [kristy.rusher@dcc.govt.nz](mailto:kristy.rusher@dcc.govt.nz)



Please consider the environment before printing this e-mail