

5 May 2017

Brittany Keogh
Journalist
NZ Herald

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Dear Brittany

Official Information Act Request

I refer to your request dated 21 March 2017 for information relating to library information including the top 10 books, average wait time.

Your request has been considered under the Official Information and Meetings Act (1987) and the following response is provided.

For your ease I have listed each of your questions

- 1 A list of the top 10 most requested books by patrons of Dunedin Libraries. How many people are on the waiting list for each of the above books.

The top 10 titles with the number of holds for each book is listed below:

Title	# Holds
Night School by Lee Child	36
16 th Seduction by James Patterson	22
Slow Cooked by Allyson Gofton	17
City of Friends by Joanna Trollope	17
Essential, volume 1 by Annabel Langbein	15
Dinnertime Goodness by Nadia Lim	11
Leap of Faith by Jenny Patrick	10
War Cry by Wilbur Smith	9
The Burial by Jeffrey Dreaver	4
Small Great Things by Jodi Picoult	2

Dunedin City Library has a policy to buy a new copy of a title once it reaches seven holds.

- 2 The average wait time for each of the above books

If a title has seven holds and the issue period is 28 days, the 7th person could wait up to 24 weeks however most people read and return their book much quicker than this which lessens the wait time. As such the time varies in each circumstance therefore there is no average time. Therefore your request is declined

- 3 A list of the top 10 stolen books and how many instances each of these books has been stolen in the last year.

We are unable to provide this information as the Dunedin Public Libraries computer system does not keep a record of this information. Once an item is 28 days overdue, it goes to a lost file which currently consists of thousands of titles. When the item is paid for, it is deleted off the system and there is no record kept. Therefore your request is declined pursuant to Section 17 (e) of LGOIMA as the document alleged to contain the information requested does not exist.

- 4 A list of all the books that were banned in 2016 and the reasons why.

The Department of Internal Affairs' Office of Film and Literature Classification deals with rating books that are available in New Zealand. You can search on their website on the link listed below. Please note that for a full list, search by date range and classification only.

<http://www.classificationoffice.govt.nz/DDA/Pages/Screens/DDA/DecisionSearchCriteriaPage.aspx>

- 5 How many people are on the waiting lists for the books in the Enid Blyton parody series by Bruno Vincent (broken down by title)

The only title the Dunedin Public Library has in their catalogue in this series is "Five Forget Mother's Day" which is on order. There are two holds on this title.

As a section of your request has been declined, you are entitled to a review of this decision by the Office of the Ombudsman.

Yours sincerely

A handwritten signature in black ink, appearing to read 'Lynne', followed by a long horizontal line extending to the right.

Lynne Adamson
Governance Support Officer