

4 May 2017

To: cherie.howie@nzme.co.nz

Dear Cherie

I refer to your request dated 3 March 2017 for information on the Top 10 Book titles checked out of the Dunedin Public Libraries and relevant additional information.

Your request has been considered under the Official Information and Meetings Act (1987) and the following response is provided.

1. Top 10 Book titles checked out last year (December 2016)

The following books were the top ten book titles checked out in the twelve months to December 2016.

1	Kinney, Jeff	Diary of a wimpy kid
2	Handford, Martin	Where's Wally?
3	Hergé	The Adventures of Tintin
4	Kusaka, Hidenori	Pokémon adventures
5	Kirkman, Robert	The Walking Dead
6	Child, Lee	Night school
7	Child, Lee	Personal
8	Peirce, Lincoln	Big Nate
9	Rankin, Ian	Rather be the devil
10	Kibuishi, Kazu	Amulet

2. Top 10 Book titles checked out the least times last year

We are unable to provide this information as the library computer system is unable to retrieve this information. In further explanation, there were thousands of books that were not borrowed last year and in terms of your question the query would equally share the request for being borrowed the least times which is zero. These books would be from the non-browsing Stack Collections and while being on the catalogue they are only accessible on request from a staff member who would retrieve the book from the Stack. Books held in Stack are kept for their significance or historical content and are regularly reviewed for deselection if no longer considered work retaining. Therefore there would be thousands of books with zero loans to choose from. As such your request is declined pursuant to Section 17 (e) of LGOIMA as the document alleged to contain the information requested does not exist or can not be found.

As at 30 June 2016, the total collection of the Dunedin Public Libraries was 663,927 items with 36,752 new collection items acquired in 2015/16. The least number of times a book has been checked out is 0 and there were more than 10 items that were not borrowed in 2015/16.

3. Top 10 book titles that went missing last year

We are unable to provide this information as the Dunedin Public Libraries computer system does not keep a record of this information. Once an item is 28 days overdue, it goes to a lost file which currently consists of thousands of titles. When the item is paid for, it is deleted off the system and we have no record. Therefore your request is declined pursuant to Section 17 (e) of LGOIMA as the document alleged to contain the information requested does not exist or can not be found.

4. Top 10 book titles that have been overdue for the longest period

As advised in question 3, this information is unable to be provided as once an item is 28 days overdue, it goes to a lost file which currently consists of thousands of titles. When the item is paid for, it is deleted off the system and we have no record. Therefore your request is declined pursuant to Section 17 (e) of LGOIMA as the document alleged to contain the information requested does not exist or can not be found.

5. How much the library collected in penalties and fines last year and the year before

The Dunedin Public Libraries collected the following amount in overdue charges and payments for lost/damaged items (includes the replacement cost of the item, plus any applicable administrative charges):

2015/16 \$127,523

2014/15 \$101,520

6. How many books were issued last year and the year before that

The total number of collection items issued by the Dunedin Public Libraries in 2015/16 & 2014/15 are detailed below.

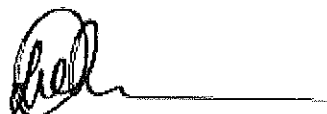
Please note that these statistics are for ALL collection items, which include printed books as well as digital and audiovisual items (such as DVDs, BluRay, talking books, eBooks, eAudio, eMagazines, printed magazines, printed newspapers, etc). The statistics for printed books ONLY are not readily available for both financial years. The statistics are for first time issues and renewals.

2015/16 1,409,068 loans

2014/15 1,522,975 loans

As some sections of your request have been declined, you are entitled to a review of this decision by the Office of the Ombudsman.

Yours sincerely



Lynne Adamson
Governance Support Officer