

From: Janet Leong
To: [REDACTED]
Cc: [lgoima](#)
Subject: Local Government Official Information Act request - 333037
Date: Tuesday, 19 September 2017 04:25:30 p.m.
Attachments: [image001.png](#)

Sean Dring

[REDACTED]

[REDACTED]

Dear Sean

Thank you for your Local Government Official Information Act request reference LGOIMA 333037 dated 21 August 2017: [“Hello there, is it possible to get the noise complaints from the last 5 years in Dunedin in an xlsx, csv or other file? I'm hoping to get street, suburb, noise type, date & time etc. I'm aware of the privacy concerns and I'm looking to ensure that we keep withing those boundaries”](#)

We have retrieved the data you requested and they are in the excel spread sheet attached, but we are not able to supply the suburb name. Please also note the following regarding the data from the officer who extracted the data:

Time of complaint: we have used the ‘departure time’ this refers to the time that the contractor left the premises. The arrival and departure time are free text fields so many had comment included – these comments have been deleted. The departure time field was the most reliable method to define the time parameter so we have used that field. Where there are blank fields or ‘not recorded’ either no departure time was recorded or there were comments which have been deleted.

The comment “END” is a reference to the issue of an Excessive Noise Direction.

Result: Where the field states “None” we took no action as no noise was heard. Where the comment is “See Note” this is a reference to a comments field and this data has not been included. We have deleted those comments and can confirm that no ENDS were issued in those cases.

For completeness as we have not included the suburb text (we have declined this part of your request under section 17(e) of the Local Government Official information and Meetings Act 1987) so we are required to advise you that you may have our decision to refuse that part of your request reviewed by the Ombudsman.

As we have declined part of your request, you may request that the Ombudsman reviews our decision. The Ombudsman can be reached in the following ways:

Free phone:

0800 802 602
(+64 4 4739533)

Email:

Use the form below or email: info@ombudsman.parliament.nz
Please include a phone number so the Ombudsman can contact

Language line assistance you if necessary
available.

Kind regards

Janet Leong
Photocopier and Clerical Assistant
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Fax: 03 474 3594
Email: janet.leong@dcc.govt.nz



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