

2 August 2023

Attn: Governance department
Environmental Health department

Dear Sir/Madam,

Official information request: Appearance industries bylaw

I wish to formally lodge an information request regarding your 'Appearance industries' bylaw (relating to Beauty therapists, Tattooists, Skin Piercers, Nail Salons etc) administered by your council. The information I am seeking will assist our organisation in completing a research project on the current bylaws covering the appearance industries that exist within New Zealand.

The information I am seeking is:

1. How many current registrations are there under your 'appearance industry' bylaw?
(Please detail the split of registration type if possible E.g. how many tattooists, skin piercers, nail salons, beauty therapists etc)
2. How much is the registration fee for an appearance industry business to become registered?
3. How long does registration last? (E.g. 1 year from date of application or a set date each year)
4. Are renewal registrations charged a different fee from the initial fee (if so, what is the renewal fee charged)?
5. Are these premises inspected, and if so, by whom and how often?
6. Is a separate inspection fee charged or is the cost covered by the registration fee paid by the business?
7. Have any of your premises registered under your appearance industry bylaw had any compliance issues between 1 July 2021 and 30 June 2023? (If yes, please briefly describe the issue without identifying the business involved E.g. complaint regarding cleaning, suspected infection transmission etc).
8. Have you received any complaints relating to these industries or practices (of tattooing, skin piercing, nail salons or beauty therapy) relating to operators not registered under your bylaw (ie: backyard traders) between 1 July 2021 and 30 June 2023? (If yes, please briefly describe the complaint)

If any clarification on the information I am seeking is required, I am happy to be contacted via email or phone (details below). Otherwise I look forward to receiving the above requested information at your earliest convenience.

Kind regards



Tanya Morrison
National President
New Zealand Institute of Environmental Health
tanya@nzieh.org.nz

PH: 021 940 261

From: [Lauren Riddle](#)
To: tanya@nzieh.org.nz
Subject: Response to Official Information request - Request for Bylaws in relation to Appearance industries administered by the Dunedin City Council
Date: Wednesday, 16 August 2023 03:48:00 p.m.

Kia ora Tanya

I am writing in response to your request as National President of NZ Institute of Environmental Health (received on 2 August) for information on current 'appearance industries' bylaws administered by the Dunedin City Council as part of a research project on current bylaws that exist in New Zealand.

The information is set out in response to each of the eight questions sought:

1. How many current registrations are there under your 'appearance industry' bylaw (by types, Tattooists, skin piercers, nail salons, beauty therapist)?

There is a total of 89 Beautician/Tattooist/Skin Piercer registrations with the Dunedin City Council (DCC) of which:

62 are Beauticians (predominantly, with some also undertaking nail services)
19 are Tattooist (1-2, which also undertake skin piercing)
8 are Nail studios (predominantly, with some who may also undertake waxing services)

Please note these are not able to be specifically classified, as some practitioners undertake a combination of activities, which is permissible under the registration.

2. How much is the registration fee for an appearance industry business to come registered?

The cost is \$228

3. How long does registration last?

1 full year from the date of registration.

4. Are renewal registrations charged a different fee from the initial fee (if so, what is the renewal fee charged)?

No, the same fee applies.

5. Are these premises inspected, and if so, by whom and how often?

Yes, they are inspected by DCC Environmental Health Officers, generally on an annual basis. Some lower risk operators with an excellent history of compliance may receive a "desktop" inspection instead.

6. Is a separate inspection fee charged or is the cost covered by the registration fee paid by the business?

Inspection is included as part of the registration fee.

7. Have any of your premises registered under your appearance industry bylaw had any compliance issues between 1 July 2021 and 30 June 2023?

Yes, complaints were received by Council during the period 1 July 2021 and 30 June 2023, as follows:

Complaint about infection after eyelash extension and no running water	(beauty therapist services)
Complaint about no running water	(beauty therapist services)
Complaint about general hygiene practises	(beauty therapist services)
Complaint about odour in nail bar	(beauty therapist services)
Complaint about eating during procedure	(beauty therapist services)

8. **Have you received any complaints relating to these industries or practices (of tattooing, skin piercing, nail salons or beauty therapy) relating to operators not registered under your bylaw (i.e. backyard traders) between 1 July 2031 and 30 June 2023?**

There has been only one complaint received during the time period requested in relation to a complaint about a clinic “doing botox and watering it down”. As this is a medical process, it is not required to be registered with DCC.

I trust that this responds to your information request.

Lauren Riddle

Mana Whakahaere Kairuruku / Governance Support Officer

GOVERNANCE GROUP

P 03 477 4000 | E lauren.riddle@dcc.govt.nz

Te Kaunihera a Rohe o Ōtepoti - Dunedin City Council

50 The Octagon, Dunedin

PO Box 5045, Dunedin 9054

New Zealand

www.dunedin.govt.nz