Wendy Collard

From: Jenny Lapham

Sent: Monday, 27 February 2023 04:01 p.m.

To: 'Oscar Francis'

Subject: FW: Local Government Official Information and Meetings Act 1987 (LGOIMA)

Request

Attachments: 28 Montpellier Street Nuisance complaints records_Redacted.pdf

Kia Ora Oscar

I refer to your email of 22 January regarding 28 Montpellier Street Dunedin

Please find attached a copy of complaints that the Council has received regarding this address, that was held in our Pathway system. Please note there are no additional Complaint Sheets held by the Resource Consents Compliance Officer, we have supplied all that we hold.

Some information has been redacted pursuant to section 7(2)(a) of LGOIMA to protect the privacy of natural persons some information has been withheld.

As we have withheld some information you have the right to seek a review by the Office of the Ombudsman.

Kā mihi

Jennifer Lapham

Mana Whakahaere Kairuruku/Governance Support Officer Governance Group

P 03 477 4000 | E Jenny.Lapham@dcc.govt.nz
Te Kaunihera a Rohe o Ōtepoti - Dunedin City Council
PO Box 5045, Dunedin 9054
New Zealand
www.dunedin.govt.nz

From: Oscar Francis < oscar.francis@odt.co.nz > Sent: Sunday, 22 January 2023 9:30 p.m.

To: Official Information < officialinformation@dcc.govt.nz>

Subject: Complaints re Glamis Hospital

Kia ora

I would like to request copies of all complaint progress sheets regarding 28 Montpellier St since 01-01-2011

If the number of complaint progress sheets does not correlate with the number of separate complaints, please include a chart of the number of complaints received broken down by calendar year

regards,

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Oscar Francis

Emergency Services Reporter

Otago Daily Times

A: 52 Stuart Street, P.O. box 517, Dunedin 9054

W: <u>www.odt.co.nz</u> P: (03) 479 3531 | M: 022 012 6997





Parameters: From: 01-Jan-2011

To: 23-Jan-2023

Parent Type: ENV
Child Type: NUI
Property/Customer ID: 5026313

5026313 - 28 Montpellier Street Dunedin

4 Requests/Complaints found

1				
Date Received:	08-Jun-2022	Inform of Outcome?	Yes	
Request:	NUI 659902	Time to contact		
Cust Name:		Preferred contact	E-Mail	
Cust Address:		method?		
Offend Address:		Address of incident property	28 Montpellier St	
		Suburb	Mornington	
Action Notes:	amount of debris has been dumped in front of the building. Mostly insides of whiteware, curtains, wooden demo rubbish. Very little evidence of food.15 June 2022Contacted Complainant who	Landmark/Intersecti on		
		Problem Type	Rubbish - Private Property	
		Has a Health Officer been before?		
		Have you spoken to the offender?	No	
		Additional Notes?	Email has photos of piles of rubbish on front lawn and also mentions seeing rats in the rubbish itself	

2					
Date Received:	29-Jun-2020	Inform of Outcome?			
Request:	NUI 544477	Time to contact			
Cust Name:		Preferred contact			
Cust Address:		method?			
Offend Address:	28 Montpellier Street Dunedin	Address of incident property			
		Suburb			
	remember who I spoke to last September about 28 Montpellier Street but I thought I would check in to see if you know whether the owner of the property (Peter Loke has any plans to sort out the property. He arrived in	Landmark/Intersecti on			
		Problem Type	Pests/Vermin/Swaming Bees/Rats/Mice		
		Has a Health Officer been before?			
		Have you spoken to the offender?			
		Additional Notes?	Complaint about rats at 28 Montpellier St, former Glamis Hospital.		

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User ID: DCC\cbell /Pathway/Customer Requests/ACR56134 Property Request Details



Parameters: From: 01-Jan-2011

To: 23-Jan-2023

Parent Type: ENV
Child Type: NUI

Property/Customer ID: 5026313

since. At the time he was in contact with DCC also. In the meantime the property has deteriorated a great deal more and there has been a steady stream of vandals and curious kids trespassing at their peril and the police are called out to deal with some of them on a reasonably regular basis. We are worried that someone will be injured or worse because parts of the roof fall in from time to time and, with the weathering that has occurred over the past few years, there are rotting areas causing what is left of the ceilings and floors to collapse in some parts of the building too. Some time recently one half of a tree fell down at the front of the property, apparently unprovoked as there were no high winds at the time. We are not sure whether the rest of the tree will remain standing. Also, there are some quite large rats in the property and they have been seen on and off running along the top of the fence between our property and 28 Montpellier Street and running up the trees in No.28 - including two very large grey specimens spotted this afternoon through our kitchen window climbing the ake ake tree just over the fence from us. It would be great to get something done about the place, but I understand that DCC can only do so much -

.Can you suggest anything that could be done about the situation? (Especially the rats....)Kind regards,

July 2020visited property. Significant amount of rubbish underneath the more modern part of the building. Premises are very damaged and easily accesible to the public - appears to be dngerous. Spoke with complainant anecdotal evidence of rats coming from the property. Advised to use outdoor bait stations.6 july 2020 Cleansing order issued to property owner.8 July - Whats App conversation with owner to explain. Sent list of potential contractors who could undertake this work.14 July -Called to say have been approached by the owner to price business. Have been inside - minimal food rubbish indoors.15 July. Rang

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Parameters: From: 01-Jan-2011

To: 23-Jan-2023

Parent Type : ENV Child Type : NUI

Property/Customer ID: 5026313

complainant to advise of actions taken so far. have laid own outdoor baits - no activity at this stage.23 July owner emailed asking for further info. Given timeframe to respond or DCC would engage contractor to complete job. Timeframe for cleansig order now past.27 July engaged McCullum contractor to remove.4 August. Visited to check rubbish removal completed satisfactorily. Advised complainant of outcome.

3				
Date Received:	04-Oct-2017	Inform of Outcome?	Yes	
Request:	NUI 342315	Time to contact		
Cust Name:		Preferred contact method?	Cell Phone	
Cust Address:				
Offend Address:	28 Montpellier Street Dunedin	Address of incident property	28 Monpellier Street	
		Suburb	Mornington	
Action Notes:	Rang complainant. Not a health issue - abondoned property and absenteee landlord. Returned to CSA and forward to planning.	Landmark/Intersecti on		
		Problem Type	Other (see notes)	
		Has a Health Officer been before?	No	
		Have you spoken to the offender?	No	
		Additional Notes?	Unsure whether it is something we can look into, but is wanting to discuss derelict building which has a large amount of furniture/rubbish scattered on front driveway. Said she contacted police about building itself who advised they would be contacting us as well, wasn't sure if it had happened yet or not.	

4

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User ID: DCC\cbell /Pathway/Customer Requests/ACR56134 Property Request Details



Parameters: From: 01-Jan-2011

To: 23-Jan-2023

Parent Type: ENV Child Type: NUI

Property/Customer ID: 5026313

Date Received:	16-Dec-2014	Inform of Outcome?	
Request:	NUI 182673	Time to contact	
Cust Name:		Preferred contact	
Cust Address:	Gone No Address	method?	
Offend Address:	28 Montpellier Street Dunedin	Address of incident property	
		Suburb	
Action Notes:	Visited, no sign of any health nuisance.	Landmark/Intersecti on	
		Problem Type	
		Has a Health Officer been before?	
		Have you spoken to the offender?	
		Additional Notes?	Concern about state of derelict house.

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User ID: DCC\cbell /Pathway/Customer Requests/ACR56134 Property Request Details