

Wendy Collard

From: Jenny Lapham
Sent: Monday, 27 March 2023 02:49 p.m.
To: [REDACTED]
Subject: FW: LGOIMA regarding Pay-By-Plate parking meters

Kia Ora [REDACTED]

I refer to your request below. You have asked questions about the collection of personal information at the Pay By Plate parking meters.

I advise that the Council does not collect any personal information at these meters. The only information collected is the plate number and the length of time parking was paid for. This information is required to allow parking regulations to be enforced.

Below is a response to your individual questions.

Who will store the data, where will they store it, how secure will the storage be, and how long will it be kept?

The parking data is managed by Global Parking Solutions via Ezicom and held for 7 years.

What individuals, organisations, companies or other entities will the information be shared with, and under what circumstances?

The Council may access the information for enforcement purposes and it will only be shared for enforcement purposes.

What protections are there for the privacy of system users?

There is no personal information held in the system.

Kā mihi

Jennifer Lapham

Mana Whakahaere Kairuruku/Governance Support Officer
Governance Group

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[REDACTED]

Organisation:

Address:

[REDACTED]

Phone:

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Request Text

Hello - having seen the recent press release on the Pay-By-Plate parking meters, can you please explain how the collected data is to be managed.

Specifically: Who will store the data, where will they store it, how secure will the storage be, and how long will it be kept? What individuals, organisations, companies or other entities will the information be shared with, and under what circumstances? What protections are there for the privacy of system users?

Thank you.

Rebecca Murray

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