

Wendy Collard

From: Jenny Lapham
Sent: Monday, 8 May 2023 03:36 p.m.
To: [REDACTED]@auckland.ac.nz'
Subject: FW: Academic seeking information [#110C1FC]

Kia Ora [REDACTED]

I refer to your e-mail below asking information relating to security. I note that you have advised that "There is, of course, no obligation for you to participate, but your help would be mostly appreciated." The Council is happy to provide some information to assist with your research. Please find our responses below.

1. What security-related services do you provide?

The Council does not provide any security related services to the public. However we do have City Safety Officers, who do not have any powers in their role. They are essentially 'eyes and ears' and wearing the hi-viz gear acts as a deterrent to bad behaviour at times.

2. When did you first start providing security-related services?

N /A

3. How do you provide these services today?

1. Though council employees, such as *Guardians*? If so, how many?

N/A

2. Through subcontracted private security companies? If so, how many?

N/A

3. Through CCTV cameras? If so, how many?

The Council has 293 operational CCTV cameras (excluding traffic cameras). The CCTV cameras are on Council buildings, and in staff sensitive areas, such as the Customer Services Agency and may be internal or external facing. There are also cameras placed in the Street Camera System in the Octagon.

4. How do you liaise with the police?

The Council meets with police on an as required basis. Some staff will meet on a regular basis i.e. Mr Kevin Mechen, Alcohol Drug Gambling Advisor. Mr Mechen is happy for you to contact him if you wish more detail.

The Council will also employ security firms as and when required, e.g., at a parking building which is having vandalism issues, during the COVID pandemic to monitor people entering Council premises.

I trust this assists you in your research.