

From: Lauren McDonald
To: [REDACTED]
Subject: Local Government Official Information Request [REDACTED] - Lime Scooter information from 1 July to 31 December 2018
Date: Tuesday, 30 April 2019 04:02:00 p.m.
Attachments: [image001.png](#)
[image002.jpg](#)
[image003.jpg](#)
[image004.jpg](#)
[Correspondence Lime Scooter Redacted.pdf](#)
[image006.jpg](#)

30 April 2019

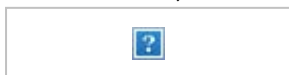
Dear [REDACTED]

I refer to your email of 11 March 2019 requesting that Council provide you with all notes, memos, correspondence and reports exchanged between representatives of Lime and representatives of the DCC between 1 July 2018 and 31 December 2018.

Attached is the information collated. This is also the information provided to the media and note that it extends beyond the time period you requested but which may be of interest to you. Please note that pursuant to section 7(2)(a) of LGOIMA the contact details of the key representatives have been redacted to protect their privacy.

As some information has been withheld you are advised that you have the right to make a complaint to the Office of the Ombudsman.

Yours sincerely



Lauren McDonald
Governance Support Officer
Dunedin City Council

50 The Octagon, Dunedin 9016; PO Box, 5045 Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; ext: [REDACTED]
Email: Lauren.McDonald@dcc.govt.nz | www.dunedin.govt.nz



 Please consider the environment before printing this e-mail

RE: Meeting te scooters

Vivienne Harvey <Vivienne.Harvey@dcc.govt.nz>
26/10/2018 at 12:08:03

From: Vivienne Harvey <Vivienne.Harvey@dcc.govt.nz>
Sent: 26/10/2018 at 12:08:03
To: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Cc:

Sorted for 3pm Monday

-----Original Message-----

From: Sue Bidrose
Sent: 25 October 2018 7:30 PM
To: Vivienne Harvey <Vivienne.Harvey@dcc.govt.nz>; Simon Drew <Simon.Drew@dcc.govt.nz>
Subject: Meeting te scooters

Hi V

Mike Williams will email tomorrow - he is linked with the chap that is rolling out the Lime electric scooters in Auckland and Chch.

The two men will be in Dunedin some time Monday - and would like to meet. This could be an excellent thing (esp as the teething troubles are ironed out in Auck and Chch!) As long as we were clear re the safety issues, and use of footpath/cycleways etc, I can see them having good uptake here - esp once students get back in the new year.

Anyway, Vivienne. When he does email can you move stuff to make a time - preferably Simon and me but just one of us if that is all that is possible... Ta

Dr Sue Bidrose
Chief Executive Officer
Dunedin City Council

Jenny Lapham

From: Michael Tannock
Sent: Tuesday, 30 October 2018 09:42 a.m.
To: Richard Saunders; Nick Sargent; Susan Lilley; Simone Handwerk; Stacey Hitchcock
Cc: Simon Drew
Subject: RE: Lime Scooters

A quick meeting might be worthwhile to flesh out possible issues... there's always confusion between commercial use of footpaths policy and encroachment policy. I have legal stuff from when the Segways came to town.

From: Richard Saunders
Sent: Tuesday, 30 October 2018 7:15 a.m.
To: Nick Sargent ; Susan Lilley ; Simone Handwerk ; Stacey Hitchcock ; Michael Tannock
Cc: Simon Drew
Subject: Fwd: Lime Scooters

Hi all

We are going to have to work quickly to get advice back to Simon on this.

Obviously there is a desire to make this happen so we just need to identify any impediments and provide any other relevant advice.

Stace, can you please coordinate a response with input from those copied.

As a secondary item we need to think about how this may tie on to our messaging about sharing the road/footpath space safely.

The bus hub is one area these could be useful but there is also not enough space to have them parked here so we need to think about those things given our relatively narrow road reserves.

Can we get together for half an hour early Thursday to discuss where we are at.

Cheers

Richard

Sent from my iPhone

Richard Saunders
Group Manager Transport
Dunedin City Council

Begin forwarded message:

From: Simon Drew <Simon.Drew@dcc.govt.nz>
Date: 29 October 2018 at 8:48:13 PM NZDT
To: Richard Saunders <Richard.Saunders@dcc.govt.nz>, Nick Sargent <Nick.Sargent@dcc.govt.nz>, Stacey Hitchcock <Stacey.Hitchcock@dcc.govt.nz>
Cc: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Subject: Lime Scooters

Hi All

I attended a meeting with Lime Scooters and Sue this afternoon. Lime Scooters is very keen to establish in Dunedin, ideally this year. Sue is keen to help facilitate this ambition. I'm sure you will have heard some of the negative publicity over the ChCh and Auckland releases in the past few weeks. There is also some positive news such as Auckland has had the fastest uptake globally and ChCh is 3rd. And ACC claims as a proportion of rides completed safely is insignificant.....(according to Lime)

A benefit to us is that they will share ride use data (the scooters are GPS tracked so Lime will share where from, where to, when, etc across the network). I expect this will be valuable data for our transport planning.

If Lime proceed, they will work with us to establish where the scooters are positioned and if there are any scooter 'no parking' areas that we may want to establish.

Simon P has looked at the regulatory aspects and there is no bylaw to prevent their use. As far as Simon P can establish to date is that they may need a license to occupy a public space for commercial purposes (similar to street food vendors) as they will need to park scooters in public spaces.

I'll keep you posted as things develop. Any queries or comments, please feel free to contact me.

Cheers

Simon

Sent from my iPad

Jenny Lapham

From: Carlo Bell
Sent: Tuesday, 30 October 2018 02:44 p.m.
To: Simon Pickford
Subject: RE: 16 - Skateboarding 2005 (2).doc

Hi Simon,

This is interesting. There would be issues with setting a hub up on Council Land but they could setup the hub from a private premises quite easily. I can't see any reason why a rider would be prohibited from using the footpath. Transportation might have a view.

Thanks
Carlo

From: Simon Pickford
Sent: Monday, 29 October 2018 5:15 p.m.
To: Carlo Bell
Subject: Re: 16 - Skateboarding 2005 (2).doc

Hi Carlo,

Thanks for that.

See: <https://www.stuff.co.nz/auckland/108102534/explainer-where-can-you-ride-escooters-and-what-are-the-rules>

This company (Lime) is wanting to set up in Dunedin. If they use public land e.g., the Octagon, to set up scooter hubs is there anything to prevent them or do they just need DCC permission (commercial use of the footpath?)

Thanks

Simon

From: Carlo Bell <Carlo.Bell@dcc.govt.nz>
Date: Monday, 29 October 2018 at 4:47 PM
To: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Subject: 16 - Skateboarding 2005 (2).doc

Hi Simon,

I think this is the original bylaw.

Thanks
Carlo

Jenny Lapham

From: Robert West
Sent: Tuesday, 30 October 2018 08:58 a.m.
To: Simon Pickford
Cc: Richard Saunders; Adrian Blair
Subject: Lime scooters - octagon Reserve

Simon – had a quick conversation re Lime scooters on the Octagon, and we feel that using them on the pavement is more a question for transport or regulatory.


Thanks


Robert

Hank Rowe / Lime contact details

Simon Pickford <Simon.Pickford@dcc.govt.nz>
31/10/2018 at 13:46:37

From: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Sent: 31/10/2018 at 13:46:37
To: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Cc:

 1 Attachment(s) Total 923.6 KB View ^

 IMG_3112.jpg (923.6 KB)

Simon Pickford
General Manager Community Services
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Mobile: 021 949 922; Fax: 03 474 3594
Email: simon.pickford@dcc.govt.nz

signature_1431335796 signature_799601138signature_927732792signature_1371090672

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Jenny Lapham

From: Sue Bidrose
Sent: Wednesday, 31 October 2018 11:20 a.m.
To: Simon Pickford
Subject: Fwd: Scooter Battles in the Bay Area

Good read.

Thoughts for permitting:

1. Our expectations re safety promotion
2. Time period for permit for deployment areas (12 mo?)
3. DCC to approve deployment areas on DCC land
4. Review of permit after 3, 6 months to ensure Lime managing public safety issues etc

Dr Sue Bidrose
Chief Executive Officer
Dunedin City Council

Begin forwarded message:

From: Aaron Hawkins <Aaron.Hawkins@dcc.govt.nz>
Date: 31 October 2018 at 9:56:13 AM NZDT
To: "Council 2016-2019 (Elected Members)" <council.2016-2019@oa.dcc.govt.nz>
Cc: "Executive Leadership Team (ELT)" <elt@oa.dcc.govt.nz>
Subject: Scooter Battles in the Bay Area

<https://www.vanityfair.com/news/2018/08/san-francisco-smacks-down-scooter-startups-bird-and-lime>

Sent from my phone, apologies for brevity and lack of editing ...

Jenny Lapham

From: Nick Sargent
Sent: Thursday, 1 November 2018 03:54 p.m.
To: Simon Drew; Richard Saunders; Michael Tannock; Susan Lilley; Simone Handwerk; Stacey Hitchcock
Cc: Eleanor Bunt; Simon Pickford
Subject: RE: Lime scooters

Hi All,

It has been pointed out to me that our roading bylaw talks about “things” in the roads. And we can specify the terms we think fit for things.

So we do not need to worry that it is not a vehicle?

Nick

11.2 Things in Roads -

(1) No person shall without the consent of the Council or in accordance with the provisions of this Bylaw place or leave anything on any road other than a vehicle lawfully parked.

- (2) Without limiting the generality of 11.2 (1) no person shall:
- (a) Leave on any road for any period greater than four hours any vehicle which is not in complete and working order; or
 - (b) On any road construct or rebuild or repair or make alterations to any vehicle, except for repairs rendered necessary by reason of accident or breakdown; or
 - (c) Display any article or articles whatsoever outside any shop, shop window, or doorway or in any other place so as to encroach on any road; or
 - (d) Place, pack or unpack any goods on any road, or
 - (e) Erect any scaffolding, fence or structure of any kind on or over any road; or
 - (f) Use any hoist or crane on or above any road; or
 - (g) Erect or install or cause to be erected or installed any gates or doors capable of being swung over or across any roads; or
 - (h) Being a person in charge of a vehicle or machine permit any clay, gravel or other material to be carried on to any road; or
 - (i) Permit or suffer anything to fall from any vehicle into

11.3 The Council may allow Things in Roads -

(1) The Council may grant to any person on such terms as it thinks fit permission for a specified thing or things to occupy a place or places in a road.

(2) The Council may in granting permission under 11.3 (1) impose conditions on the grant of permission in relation to the health, safety and convenience of users of the road and for the protection of the road and for any other relevant matter. The Council may

charge such fee as it may fix in respect of the grant of permission for the thing to occupy roads.

(3) If a thing is left in the road in breach of conditions imposed pursuant to 11.3, or the fee payable under the clause has not been paid, the Council may require the thing to be removed.

From: Simon Drew

Sent: Tuesday, 30 October 2018 3:26 p.m.

To: Richard Saunders ; Michael Tannock ; Nick Sargent ; Susan Lilley ; Simone Handwerk ; Stacey Hitchcock

Subject: FW: Lime scooters

FYI

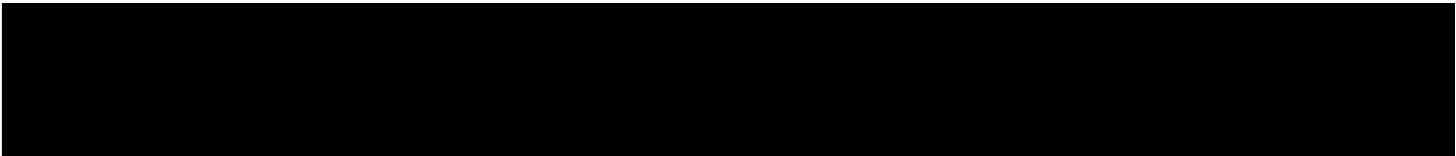


From: Simon Pickford
Sent: Tuesday, 30 October 2018 1:36 p.m.
To: Eleanor Bunt <Eleanor.Bunt@dcc.govt.nz>
Cc: Kristy Rusher <Kristy.Rusher@dcc.govt.nz>; Simon Drew <Simon.Drew@dcc.govt.nz>
Subject: FW: Lime scooters
Importance: High

Hi Eleanor,

We have an urgent regulatory question from Sue that needs an answer.

This company (Lime) is wanting to set up in Dunedin. Users can pick up the e-scooters from points around town, pay via an app and then leave them wherever. Lime pick them up at the end of the day, return them to hub(s) and recharge them.



<https://www.stuff.co.nz/auckland/108102534/explainer-where-can-you-ride-escooters-and-what-are-the-rules>

Also of note is the Commercial Use of Footpaths Policy which is dated 2005 but hasn't been reviewed.

Sue would like a response asap.

Thanks

Simon

From: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Date: Tuesday, 30 October 2018 at 9:46 AM
To: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Cc: Simon Drew <Simon.Drew@dcc.govt.nz>
Subject: Lime scooters

Hi Sue,

I have had a look through existing policies/bylaws and spoken to the Regulatory and Parks teams. In short, we don't believe there is any impediment to Lime (or another company) operating their e-scooter business. Scooters can use the footpaths or cycleways. The hubs can operate (with DCC permission) from footpaths or reserves e.g. the Octagon.

Related policies/bylaws are:

The **Control of Skateboarding bylaw (2005)** which has lapsed and not been renewed (there was insufficient evidence of issues/complaints)

The **Commercial Use of Footpaths Policy (2005)** allows businesses to use footpath space so long as pedestrians aren't obstructed and the 'visual amenity of our streetscapes is maintained'. There is an application process and small fee.

The **Reserves and Beaches Bylaw (2017)** allows trading with the prior permission of an Authorised Officer, or Council resolution.

NZTA rules are here: <https://www.nzta.govt.nz/vehicles/vehicle-types/low-powered-vehicles/> but, again, there is nothing to prevent Lime from operating from what I can see.

Simon

Simon Pickford
General Manager Community Services
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Mobile: 021 949 922; Fax: 03 474 3594
Email: simon.pickford@dcc.govt.nz



Please consider the environment before printing this e-mail

Jenny Lapham

From: Simon Pickford
Sent: Thursday, 1 November 2018 05:02 p.m.
To: Richard Saunders; Nick Sargent; Susan Lilley; Simone Handwerk; Michael Tannock; Stacey Hitchcock; Simon Drew; Eleanor Bunt; Adrian Blair
Subject: Lime e-Scooters
Attachments: Code of Practice.pdf; 23293610_Lime Trading Permit.DOCX; Hank Rowe.jpg

Hi all,

In summary from this afternoon's meeting about Lime e-Scooters:

- Simon P will remain as coordinator and primary contact for Hank from Lime. I will also work up (with Policy and Legal's help) an MoU covering our expectations, locations, supply of data etc.
- Richard will lead after the operations end e.g. our preferred 'deployment locations' for the scooters in the mornings
- Andrea will develop DCC comms and work with Stacey where appropriate – messaging around safe use of shared spaces etc
- Peter from NZTA will provide clarity on the use of cycleways by e-scooters
- Simon D will keep a watching brief over the project

As a heads up, Sue has requested that we urgently look into a bylaw that will allow us to issue permits for this kind of activity so we have some degree of control. This may take the form of a public places bylaw and it be in place by Easter 2019 if possible. I am meeting with Eleanor initially to discuss this but we will obviously broaden out discussions to include Transport, Regulatory etc. Sue would like to brief Councilors that work is underway in the next week or so.

Let me know if I've missed anything.

Thanks

Simon

Simon Pickford
General Manager Community Services
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Mobile: 021 949 922; Fax: 03 474 3594
Email: simon.pickford@dcc.govt.nz



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Dockless Cycle Share Code of Practice

December 2017

1. Introduction

Auckland has seen a significant increase in the number of people cycling in recent years with an increase of 248% in cycle trips into the city via Upper Queen Street since 2013 and 45,600 new cyclists in Auckland in 2016. With 230,000 people living within a 30 minute bike ride to the city, Auckland is the ideal candidate for cycle initiatives that support the success of new cycle ways such as Cycle Share schemes.

To continue to grow cycling, Auckland Council and Auckland Transport recognise we must work together to make the city a place where people choose to walk and cycle more often. The potential to get more people cycling is big, and dockless bikes are a way to make cycling more accessible and will complement Auckland's cycle network and existing public transport network.

Alongside this, streets must be made more accessible for those who prefer to walk, especially our vulnerable users such as children, older people and those with accessibility issues. Safety remains our primary objective and it is our duty to protect the rights of the public to use and enjoy Auckland's roads and walkways. Dockless cycle share schemes must work for everyone without impacting, or causing a danger or nuisance to other road users.

This Code of Practice outlines the requirements that cycle share operators applying for a licence to operate must adhere to. It outlines the requirements and recommendations that dockless cycle share operators are expected to follow as part of delivering safe and effective cycle share schemes in Auckland.

If there is non-compliance by the Operator which is not remedied to a satisfactory degree, Auckland Council will revoke the license.

This Code of Practice will be reviewed and updated as required in the future so that it continues to reflect best practice and the interests of the Auckland community. The conditions will be subject to change throughout this transition.

It is important to note that Auckland Council needs to remain agile in its approach to issuing approvals due to big shifts in consumer behaviour and cycle share usage, and how each of these varies with seasonal weather for example. Auckland Council therefore reserves the right to issue approvals to operators using a phased approach to avoid saturating the streets with too many bikes.

For the purpose of this Code of Practice, Auckland Council refers to Auckland Council and its Council Controlled Organisations including Auckland Transport, and any person or organisation delegated by Auckland Council to act on its behalf.

2. Aim and scope

2.1. A key aim of this Code of Practice is to ensure that dockless cycle share schemes are well-designed and complement Auckland's cycle network development, public transport network and support our vision and our Urban Cycleways Programme.

2.2 This guidance applies to all Operators and sets out the operational and safety standards that Operators must adhere to in order to be issued, and maintain an approval to operate in Auckland under the Trading and Events in Public Places Bylaw 2015.

3. Engagement

3.1. Prior to launching a scheme, Operators must contact Auckland Council with a plan demonstrating how a proposed scheme will adhere to this Code of Practice, including how its operation will be terminated if it no longer meets the code and has its license to operate revoked. The plan must also address how bikes will be re-balanced around the city to avoid bunching.

3.2 Operators must retain an open line of communication with Auckland Council.

3.3 Operators must provide Auckland Council with the contact details of references that can provide information regarding the Operator's previous performance.

3.4 As part of the engagement process, Operators will work together with Auckland Council to determine an appropriate scheme size that is fit for purpose for Auckland.

3.5 Operators must seek Auckland Council approval of any promotion/media mentioning Auckland Council and its Council Controlled Organisations and Council activities.

4. Safety and maintenance

4.1 Operators must comply with relevant New Zealand health and safety regulations and hold public liability insurance of at least NZ\$1,000,000. The Operators must be able to show ongoing proof of their public liability insurance.

4.2 Operators must ensure each bicycle is always supplied with a helmet that meets current safety standards as required by New Zealand law.

4.3 Bicycle equipment must also meet legal requirements for riding a bicycle in New Zealand as specified in the *Official New Zealand Code for Cyclists*
<http://www.nzta.govt.nz/resources/roadcode/cyclist-code/>.

4.4 Integrated dynamo light systems are preferable but must continue to run while waiting at intersections.

4.5 Electric bikes must comply with the New Zealand Transport Agency's definition of a low-powered vehicle. Its electric motor must have a maximum power not exceeding 300W and be designed to be primarily propelled by the muscular energy of the rider.

4.6 Bicycle equipment must be of sufficiently high quality to withstand constant public use and exposure to the Auckland elements, while meeting rider safety and comfort standards. The bicycles should include smart technology with active Global Positioning System (GPS) and wireless connectivity to enable maintenance and proactive re-balancing.

4.7 Operators must have a system in place to ensure bicycle equipment, including helmets, continues to comply with legal standards and requirements. At a minimum, bicycles should be given a full service every six months, with both helmets and bicycles given regular checks and repairs throughout the year. All mechanical services and repairs must be logged and available for review by Auckland Council whenever requested or to an agreed reporting schedule.

4.8 Operators must recommend that registered users aged under 18 years of age should be accompanied by an adult.

4.9 Ideally, operators should be able to integrate on-bike location technologies and eventually on-board wireless diagnostics, to more easily identify mechanical failure, and proactively intervene through preventive maintenance. Auckland Council reserves the right to make these technologies a requirement in the future.

4.10 Accidents causing injury must be recorded and included in the data made available to Auckland Council.

5. Operations

5.1 In order to operate a dockless cycle share scheme within Auckland, Operators must apply for and be granted a license, under the Trading and Events in Public Places Bylaw 2015 prior to any operation being launched. Auckland Transport has delegated both administration and enforcement of this bylaw to Auckland Council.

5.2 Auckland Council reserves the right to limit the number of operators and the number of bikes.

5.3 The operation of dockless cycle share schemes in Auckland must not cause disruption or nuisance. Operators must ensure cycle share schemes do not compromise the maintenance of orderly streets or have a negative impact on other street users, including vision-impaired people or those with disabilities.

5.5 Operators must come to an agreement with Auckland Council on where bikes can and cannot be parked. Bikes should be parked beside cycle parking stands where possible. If this is not possible they should be parked where they do not impede on pedestrian and vehicle access. This information must be conveyed clearly to the customer.

5.6 Damaged bikes or bikes parked in a non-compliant manner or place need to be removed by the Operators within 12 hours of being reported. If not, Operators will pay any removal costs incurred by Council. The cost to get the bike back from the Council after removal is \$371 per bike at time of writing this. This cost may alter over time.

5.7 Any bike that is parked outside a licensed area, for more than seven consecutive days must be moved by the operator to a licenced location or it may be removed by Auckland Council at the expense of the Operator.

5.8 Operators should have systems in place that incentivise good parking behaviour and penalise non-compliance by users.

5.9 Any specific infrastructure improvements required for successful operations would need to be considered and approved by Auckland Council and Auckland Transport.

5.10 Operators must have capability to manage the redistribution of bicycles due to bunching, in advance of major events or at the request of Auckland Council.

5.11 In order to manage the increase in the numbers of bikes on Auckland streets, bike parking requirements will be subject to change as Auckland Council adapts to the increase in bikes in Auckland as a result of these operations.

5.12 Operators must provide Auckland Council with up to date and relevant contact details for the operational point of contact who will resolve any issues that arise.

5.13 Although preferred, but not required at this stage, geofencing capability could be required in the future as Auckland Transport and Auckland Council establish best practice for Auckland. Auckland Council reserve the right to require Operators to ensure users do not park in specific areas.

6. Customer Experience and Education

6.1 Operators must provide 24-hour communication channels for users, including a clearly advertised telephone number provided on their website, apps and bicycles and must also have a complaints handling process. Operators must be able to provide Auckland Council with a record of their complaints and response times logs when requested.

6.2 Terms and conditions of use must be agreed by users when they use the bicycle equipment and these terms must promote safe and legal riding, and good parking behaviour. This will include a link to the NZ Cycling Rules (<http://www.nzta.govt.nz/resources/roadcode/cyclist-code/about-cycling/rules/>).

7. Data requirements

7.1 All personal information must be collected, processed and stored in accordance with the requirements of the New Zealand Privacy Act 1993.

7.2 It is a requirement that anonymised data collected by the Operator is shared with Auckland Council to assist with ongoing network planning and cycle facility improvements. The clauses below sets out what data is required.

7.2.1 The following table outlines the usage data to be provided to Auckland Council for each trip record. This is to be sent to Auckland Council whenever requested or to an agreed reporting schedule.

	Format	Description
Company Name	[company name]	n/a
Type of bicycle	"Standard" or "Electric"	n/a
Trip record number	Xxx00001, xxx00002, xxx00003, ...	3-letter company acronym + consecutive trip #
Unique, hashed and persistent ID of the user		So AT can understand one-time vs regular users.
User Demographics as available		For example, country of origin (from mobile phone or app store), gender and age (if collected)..
Trip duration	MM:SS	n/a
Trip distance	KM	n/a
Trip weigh points to track the route (at least every minute)	An XML file format to be agreed	n/a
Start date	MM, DD, YYYY	n/a
Start time	HH:MM:SS (00:00:00 – 23:59:59)	n/a
End date	MM, DD, YYYY	n/a
End time	HH:MM:SS (00:00:00 – 23:59:59)	n/a
Start location	GPS location	n/a
End location	GPS location	n/a
Bicycle ID number	xxxx1, xxxx2, ...	Unique identifier for every bicycle, determined by company

7.2.2 Operators shall provide Auckland Council with real-time information on the entire fleet through a documented Application Program Interface (API) from day one. The data to be published to the Auckland Council API will include the following information in real time for every parked bicycle:

1. Bicycle identification number
2. GPS Co-ordinate
3. Availability start date
4. Availability start time
5. Fuel level (if electric)

6. Date of last service
7. Time to next service
8. Service status

7.3 Customer data integration and transfer may be required in the future, both with Auckland Transport's journey planning platforms (including AT Mobile) and NZTA's Mobility as a Service project (as digital capabilities are extended). Auckland Council reserves the right to update this condition if or when required.

7.4 Operators will support the General Bikeshare Feed Specification (GBFS), an open data standard for cycle share. GBFS makes real-time data feeds publicly available online in a uniform format so that map and transportation based apps can easily incorporate this data into their platforms.

7.5 Auckland Council reserves the right to display information about cycle share operators on their websites. Auckland Transport may choose to integrate cycle share into Auckland Transport's Mobile app.

8. Integration with the New Zealand Transport Agency's Mobility Marketplace

Currently, NZTA is piloting a Mobility as a Service (MaaS) project, which brings together any legal transport operators into a Mobility Marketplace. The Mobility Marketplace is powered by a real-time data processing platform, and operates on open data principles.

8.1 Operators of new transport services, including cycle share, should ensure the technological capability to integrate their services into this Mobility Marketplace, allowing customers to view all transport choices, in one place.

The information outlined in Appendix 1 will be pushed to a central MaaS Platform using an API (note: this feed could be pulled directly from the company's existing app). This system will query the transport service provider's database and return available options to the customers to view, compare, book, and (eventually) pay for this mode of transport.

Appendix 1: Information requirements for MaaS integration

1. Real-time bike locations. Update frequency <10s.
 - a. Must contain:
 - i. Bike identifier
 - ii. Lat/Long location
 - iii. Accurate speed
 - b. Would ideally contain:
 - i. Compass / directional information
2. On demand Availability information.
 - a. Request
 - i. Current location for all available
 - b. Reply
 - i. Booking is possible: Yes/No
 - ii. Current location of all 'available' bikes
 - iii. Estimated cost of the journey
3. On demand Booking request.
 - a. Request
 - i. Lat/Long of the origin
 - b. Reply
 - i. Booking identifier (if successful)
 - ii. Bike identifier - matching the one in the real-time bike position.
4. On demand Status.
 - a. Request
 - i. Booking identifier returned by the Booking request
 - b. Reply

Statuses as:

 1. BOOKED
 2. INVALID
 3. CANCELLED
5. On demand Cancel.
 - a. Request
 - i. Booking identifier returned by the Booking request

Jenny Lapham

From: Anne Gray
Sent: Monday, 5 November 2018 12:59 p.m.
To: Scott Campbell
Subject: FW: Auckland Council E-Scooter memo

From: Simon Pickford
Sent: Monday, 5 November 2018 9:07 a.m.
To: Anne Gray <Anne.Gray@dcc.govt.nz>; Adrian Blair <Adrian.Blair@dcc.govt.nz>; Ros MacGill <Ros.MacGill@dcc.govt.nz>; Nick Sargent <Nick.Sargent@dcc.govt.nz>; Robert West <Robert.West@dcc.govt.nz>; Richard Saunders <Richard.Saunders@dcc.govt.nz>
Subject: Auckland Council E-Scooter memo

Hi all,

Have a read of this... https://www.nzherald.co.nz/nz/news/article.cfm?c_id=1&objectid=12153681

Anne – can you see if you can get hold of a copy of the memo please?

Thanks

Simon

Simon Pickford
General Manager Community Services
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Mobile: 021 949 922; Fax: 03 474 3594
Email: simon.pickford@dcc.govt.nz



Please consider the environment before printing this e-mail

Jenny Lapham

From: Vice-Chancellor <vice-chancellor@otago.ac.nz>
Sent: Tuesday, 6 November 2018 02:15 p.m.
To: Simon Pickford
Subject: RE: Dockless Electric Scooter Share - Lime-S | LimeBike

Dear Simon

Thank you for your email. I have now alerted Harlene and our Proctor and Chief Operating Officer are going to discuss how we manage it.

Kind Regards

Sarah



Sarah Lines
Executive Assistant to the Vice-Chancellor

Vice-Chancellor's Office
University of Otago, PO Box 56
Dunedin 9054
Phone: 64 3 479 8253
Email: vice-chancellor@otago.ac.nz
Mobile: 0212798253

From: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Sent: Tuesday, 6 November 2018 11:34 AM
To: Vice-Chancellor <vice-chancellor@otago.ac.nz>
Subject: Dockless Electric Scooter Share - Lime-S | LimeBike

Hi Harlene,

I spoke to Sarah in your office to see whether you were aware of Lime e-scooters coming to Dunedin. You can find out about Lime here:

<https://www.li.me/electric-scooter>

Lime have approached DCC to let us know they are aiming to launch the service around Christmas time. We have no powers to prevent them operating in the city but I thought you should be aware as they will no-doubt end up on campus.

I will be back in the office on Friday if you wish to have a chat and I can give you more details.

Best regards

Simon

Simon Pickford
General Manager Community Services
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Mobile: 021 949 922; Fax: 03 474 3594
Email: simon.pickford@dcc.govt.nz

Jenny Lapham

From: Andrea Crawford
Sent: Tuesday, 13 November 2018 10:19 a.m.
To: Simon Pickford
Subject: ODT enquiry Lime Scooters

Good morning Simon,
Can I work with you to put together a response to Tim's questions below? I hear from Andrea you've been looking at this issue, in preparation for Lime's appearance in Dunedin.
Regards,

Andrea Crawford
Communications advisor
Dunedin City Council

48 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9054, New Zealand
03 474 3267
027 504 5566
andrea.crawford@dcc.govt.nz



 Please consider the environment before printing this e-mail

From: Tim Miller
Sent: Tuesday, 13 November 2018 10:10 a.m.
To: Communications <comms@oa.dcc.govt.nz>
Subject: Lime Scooters

Good morning.

Just have a few questions regarding Lime Scooters and any discussions which the company has had with the DCC.

Questions

Has Lime and the DCC had any discussions about potentially launching the hire scooter service in Dunedin? If so when have those discussions taken place and how far along were they?

Does the company need to apply for a permit to operate in the city?

Has the company applied for a permit to operate the service in Dunedin? If not are the DCC expecting the company to make an application?

If an application has been made, did the DCC know when the service might launch in Dunedin? (A ballpark estimate would be fine)

If the company was to launch in the city would there be restrictions on where the scooters could be used? i.e footpaths/cycle lanes?

Did the DCC have any concerns about pedestrian and user safety if the service was to launch in the city?

Has the DCC had any discussions with other bike/scooter hire companies about setting up in the city? If so who?

Deadline of 5pm today.

Thanks

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Otago Daily Times

Tim Miller
Journalist

Otago Daily Times

P: (03) 479 35124 | M: 0273210294 | Ext: 8114 | T:
@timofymiller

Jenny Lapham

From: Anne Gray
Sent: Tuesday, 13 November 2018 03:12 p.m.
To: Simon Pickford
Cc: Maria Ioannou
Subject: RE: Electric scooter accident claims at almost 150 ove...
Attachments: Auckland Council Public Safety and Nuisance Bylaw 2013.pdf

Hi Simon,

I didn't have any luck getting the memo sorry.

Was on hold for 20 minutes before emailing a request in and have not heard back. However, the article mentioning the memo had references to their Public Safety and Nuisance Bylaw (attached). I spoke with Eleanor Bunt and she said this bylaw required the contract which they have in place with LIME and gives it teeth.

Hope that helps.

Kind regards,
Anne

From: Simon Pickford
Sent: Tuesday, 13 November 2018 12:30 p.m.
To: Anne Gray <Anne.Gray@dcc.govt.nz>
Subject: Electric scooter accident claims at almost 150 ove...

Hi Anne,

See below:

https://www.nzherald.co.nz/nz/news/article.cfm?c_id=1&objectid=12159130

The ODT have requested answers to a list of questions which I'm drafting a response to.

Sue was asking whether you managed to locate the Auckland memo and who is leading this from their end. It would be good to find out how they are dealing with this and how they're reviewing / monitoring.

Cheers

Simon

Sent from my iPhone

Jenny Lapham

From: Simone Handwerk
Sent: Tuesday, 13 November 2018 03:46 p.m.
To: Nick Sargent
Cc: Stacey Hitchcock; Aukje van Aalst
Subject: FW: Allocated: Request 424886 Priority 3: Safety and Community.
Attachments: Pathway.pth

I have the below escalation on my desk. How do we intend to communicate about Lime Scooters?
Do we say that we have nothing in place to prevent them from coming and that we have nothing to do with them?
Thanks
Simone

-----Original Message-----

From: Vanessa Dalton
Sent: Tuesday, 13 November 2018 1:00 p.m.
To: Simone Handwerk <Simone.Handwerk@dcc.govt.nz>
Subject: Allocated: Request 424886 Priority 3: Safety and Community.

This is a System Generated e-Mail ** DO NOT REPLY **

A New Request has been assigned to you. Double Click on the link to display the Request

◆ Request Number: 424886
Received: 13-November-2018

Location

Inform of Outcome?

---- Yes

Time to Contact

---- anytime

Preferred Contact Method

---- Home phone

Email Address

Change to existing or request for new

---- New

Incident type (Please enter full details in notes)

---- Other (See Notes)

Outside/Nearest Landmark

Additional Notes - What do they want and why?

████████ would like to discuss the e scooters that may come to Dunedin. he is ██████████ and is very concerned about these being able to be on Dunedin streets. he is ██████████ Is this something council have anything to do with please

Response to ODT enquiry Lime Scooters

Andrea Crawford <Andrea.Crawford@dcc.govt.nz>

13/11/2018 at 15:40:12

From: Andrea Crawford <Andrea.Crawford@dcc.govt.nz>
Sent: 13/11/2018 at 15:40:12
To: Tim Miller <Tim.Miller@odt.co.nz>
Cc:

Hi Tim,

Here's a response from the DCC General Manager Community Services, Simon Pickford.

Regards,

Andrea Crawford
Communications advisor
Dunedin City Council


48 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9054, New Zealand

03 474 3267

027 504 5566

andrea.crawford@dcc.govt.nz

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cid:image002.jpg@01CD2A14.1A1FB310

cid:image003.jpg@01CD2A14.1A1FB310cid:image004.jpg@01CD2A14.1A1FB310

Has Lime and the DCC had any discussions about potentially launching the hire scooter service in Dunedin? If so when have those discussions taken place and how far along were they?

Lime met with Council staff for the first time a couple of weeks ago. At that stage, Lime indicated they would be launching their e-scooter service in Dunedin and wanted to explain how the service worked.

Does the company need to apply for a permit to operate in the city?

There is currently no framework for prohibiting e-scooters in Dunedin. However, we are in discussion with Lime about developing an agreement on safety messaging and reporting incidents.

We are currently exploring issues that exist, or may arise in the future, in our public places and how we may address these. The DCC is keen to have vibrant and liveable spaces within our city without compromising safety.

Has the company applied for a permit to operate the service in Dunedin? If not are the DCC expecting the company to make an application?

As above – there are currently no bylaws or regulations to issue a permit under.

If an application has been made, did the DCC know when the service might launch in Dunedin? (A ballpark estimate would be fine)

Lime indicated that it would likely be around Christmas.

If the company was to launch in the city would there be restrictions on where the scooters could be used? i.e footpaths/cycle lanes?

DCC media round up

Andrea Crawford <Andrea.Crawford@dcc.govt.nz>
13/11/2018 at 17:09:18

From: Andrea Crawford <Andrea.Crawford@dcc.govt.nz>
Sent: 13/11/2018 at 17:09:18
To:
Cc:

Hi everyone,

Here are some stories which are likely to appear in the media over the next few days.

-

- **Manor Place parking and safety improvements** – We sent a media advisory saying the DCC is planning to increase parking in Manor Place and install a small roundabout at the intersection of Manor Place and Melville Street. Between 2003 and 2009, six crashes were recorded at this intersection and the roundabout will improve safety and traffic flow. A total of 26 parking spaces will be added in Manor Place by converting parallel parks to angle parks. Kerbs will be extended to help create the angle parks, slow down traffic and make crossing the road easier for pedestrians. Consultation on this work closes on 30 November.
- **Lime scooters** – In response to an enquiry from the ODT, we said Lime has indicated to the DCC the e-scooter service would launch in Dunedin around Christmas. Lime has met with DCC staff to explain how the service works. We are currently exploring issues that exist, or may arise in the future around the use of e-scooters. This will inform the potential development of a public places bylaw. The DCC is keen to have vibrant and liveable spaces within our city without compromising safety, which will enable us to regulate e-scooters and other similar devices. However, any bylaw won't be developed in time before Lime launches. We're closely monitoring the situation in Auckland and Christchurch to see how the scooters are being used and what issues arise.
- **Barnes Dance crossings, Albany St** – In response to an enquiry from the ODT, we said we're aware of NZTA's plans to trial Barnes Dance pedestrian crossings at the Great King and Cumberland St intersections of Albany St. We're supportive of the trial in an effort to provide safe and efficient crossings for pedestrians and cyclists.

Kind regards,

Andrea Crawford
Communications advisor
Dunedin City Council

48 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9054, New Zealand

03 474 3267

027 504 5566

andrea.crawford@dcc.govt.nz

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cid:image003.jpg@01CD2A14.1A1FB310cid:image004.jpg@01CD2A14.1A1FB310

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-

Jenny Lapham

From: Maria Ioannou
Sent: Wednesday, 14 November 2018 04:06 p.m.
To: Simon Pickford
Cc: Anne Gray
Subject: FW: Lime scooters

Kia ora Simon,

Please see the request from Paul Coffey below asking for info/someone to talk to the disability advisory group. Neither Richard nor I are here, and it's probably not for my team to respond to.

Can I leave with you to go back to Paul?

Many thanks,

Maria.


From: Richard Saunders
Sent: Wednesday, 14 November 2018 3:25 p.m.
To: Maria Ioannou <Maria.ioannou@dcc.govt.nz>
Subject: RE: Lime scooters

Hi
Simon for this one. I am not here Friday and I think the message from him as an executive member would be best. I can certainly see the concerns that Lynley will have and we will need to respond to them carefully.
Cheers

Richard Saunders
Group Manager Transport
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Mobile: 021 841 261; Fax: 03 474 3451
Email: richard.saunders@dcc.govt.nz



 Please consider the environment before printing this e-mail

From: Maria Ioannou
Sent: Wednesday, 14 November 2018 3:21 p.m.
To: Richard Saunders <Richard.Saunders@dcc.govt.nz>
Subject: Fwd: Lime scooters

Kia ora Richard, you or Simon for this? What do you think? Ka mihi, Maria

Sent from my iPhone

Begin forwarded message:

From: Paul Coffey <Paul.Coffey@dcc.govt.nz>
Date: 14 November 2018 at 2:01:07 PM NZDT

To: Maria Ioannou <Maria.ioannou@dcc.govt.nz>

Cc: Anne Gray <Anne.Gray@dcc.govt.nz>

Subject: Lime scooters

Maria on Friday the Disability Issues Advisory Group is meeting, 10-30 to 1 pm ish. As Lynley Hood is a member of the Pedestrian Action Group and was quoted in the paper today I'd be keen to have someone come along and speak about what Council can and cannot do.

Who should that be?

Paul Coffey

Senior Community Advisor

Community Development and Events

Dunedin City Council

50 The Octagon, Dunedin 9016; PO Box 5045, Dunedin 9054, New Zealand

Telephone 03-477 4000 Fax: (03) 474-3451

Email: paul.coffey@dcc.govt.nz; www.dunedin.govt.nz



Please consider the environment before printing this e-mail

Re: Lime Scooters(and others)

Sandy Graham <Sandy.Graham@dcc.govt.nz>

14/11/2018 at 18:00:55

From: Sandy Graham <Sandy.Graham@dcc.govt.nz>
Sent: 14/11/2018 at 18:00:55
To: David Benson-Pope <David.Benson-Pope@dcc.govt.nz>
Cc: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>, Graham McKerracher <Graham.McKerracher@dcc.govt.nz>

📎 1 Attachment(s) Total 42.8 KB View ^

 image1.jpeg (42.8 KB)

I think you should just get her one - they are fun and then she would understand.

General Manager City Services
Dunedin City Council

> On 14/11/2018, at 5:52 PM, David Benson-Pope <David.Benson-Pope@dcc.govt.nz> wrote:

>

> Hi there, not urgent, but...

>

> Thinking about the discussion today, and as a result of news items I have just tried (with little success) to explain to my wife our impotence about these operations.

>

> That was met with a "don't be ridiculous, you can regulate everything else", so I gave up for now.

>

> Whatever we choose to do in the future, I think it's important that we get ahead of this issue - especially in respect of our powers at the moment.

>

> Otherwise we will inevitably be the responsible party who brought this curse down on our beloved residents.

>

> Cheers

> DBP

>

> <image1.jpeg>

>


> Sent from my iPad

Re: Lime Scooters(and others)

Simon Pickford <Simon.Pickford@dcc.govt.nz>
15/11/2018 at 06:32:17

From: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Sent: 15/11/2018 at 06:32:17
To: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Cc:

📎 1 Attachment(s) Total 42.8 KB View ^

 image1.jpeg (42.8 KB)

Yes will do. Also, I'm meeting with the Disability Issues Advisory Group on Friday to brief them on what we can and can't do and what's planned.

Sent from iPad

From: Sue Bidrose <sue.bidrose@dcc.govt.nz>
Sent: Wednesday, November 14, 2018 6:12 PM
To: Simon Pickford
Subject: Fwd: Lime Scooters(and others)

Please work with comms re proactive media - of the 'they'll be great for many but not without risk, encourage safe use etc etc

Dr Sue Bidrose
Chief Executive Officer
Dunedin City Council

Begin forwarded message:

From: David Benson-Pope <David.Benson-Pope@dcc.govt.nz>
Date: 14 November 2018 at 5:52:00 PM NZDT
To: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Cc: Graham McKerracher <Graham.McKerracher@dcc.govt.nz>, Sandy Graham <Sandy.Graham@dcc.govt.nz>
Subject: Lime Scooters(and others)

Jenny Lapham

From: Adrian Blair
Sent: Friday, 16 November 2018 04:14 p.m.
To: Simon Pickford
Subject: Summary of issues raised in discussion with Disability Issues Advisory Group

Hi Simon,

Hope you are feeling better.

This is a quick heads up in terms of the matters raised/discussed at today's meeting.

I apologised that you were unwell and couldn't be there – and that while I wasn't as close to the issues as you I could give them an overview of the Council's current position and what we were looking at doing.

I told them that we believed Lime were going to establish an operation in Dunedin – discussions had already been held with them, and that when they start the Council would be entering into a MOU with them and matters covered in that MOU would include safety and responsibility expectations on users etc.

Also said that we had looked at bylaws and there was nothing in current bylaws that would preclude them from operating in Dunedin – and that we were looking at a public places bylaw – at this stage we are investigating the practicalities of such a bylaw and how that may control the use of scooters – however the bylaw would be months away and not in place before Lime start operating in Dunedin. If a public places bylaw consultation proceeded there would be opportunities for their group to be heard and put their views.

Lynley Hood talked about the Commercial Use of Footpaths policy and said that surely we could control them under that – I said that the advice we had received was that the commercial transaction took place elsewhere that in Dunedin, she also referred to the docking stations and suggested that they would need to get a permit for them – so that could be an opportunity to prohibit them. Other than her making that statement the conversation didn't progress along those lines.

Other points that came up include:

- Use of cycle lanes – and whether the scooters should be on cycle lanes, the road, or the footpath. I noted that was a matter for NZTA – and that they may want to engage with NZTA to put their views, and seek clarification.
- Lynley Hood referred to the Stony Batter court case – which she reckons is relevant? Refers to a private property issue in Waiheke Island.
- NZTA regulations and definitions – “driver of a vehicle” and ‘vehicle’
- Some seemed to think that Lime is a long way off – however both myself and Paul said that we thought they would be operating in Dunedin soon
- I mentioned that our legal team were looking at legislation and were following something in the Summary Offences Act up with the Police – Lynley expressed concern about the interest and attitude of the Police in the matter
- Where does the DCC sit on the situation? – referred them to the points I made earlier (i.e. at the top of this email)
- Interested in what is happening in other cities – I said that we were as well – and would be following / liaising with Auckland.

The meeting was cordial and I did stress that they should talk to NZTA, and I also offered for one of us to attend their next meeting which I think is in February.

Hopefully see you on Monday.

Cheers

Adrian

Kelly Taylor

From: Aaron Hawkins
Sent: Thursday, 22 November 2018 10:08 a.m.
To: Council 2016-2019 (Elected Members)
Cc: Executive Leadership Team (ELT)
Subject: The Lime Business Model

<https://www.thespinoff.co.nz/business/22-11-2018/lime-couldnt-possibly-say-if-its-cheating-nz-out-of-hundreds-of-thousands-in-tax/>

Sent from my phone, apologies for brevity and lack of editing ...

Jenny Lapham

From: Kristy Rusher
Sent: Monday, 26 November 2018 02:17 p.m.
To: Simon Pickford
Subject: RE: Workshop: Public places - what do we need?

Hi Simon,

I am aware that the disability/mobility sector has concerns. Auckland's policy team told us that the Lime team were very good with engagement activities. Rather than the Council trying to mediate on this issue, can we ask Lime to contact these agencies directly to speak to the representatives from that sector? That might prevent community members being on the back-foot on this issue.


Regards,

Kristy Rusher
Chief Legal Officer, Corporate Services
Dunedin City Council / Kaunihera-a-rohe o Otepoti

Need legal advice? Go to [LawVu Legal Advice Request Form](#)

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Fax: 03 474 3594
Email: kristy.rusher@dcc.govt.nz



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From: Simon Pickford
Sent: Monday, 26 November 2018 1:47 p.m.
To: Richard Saunders <Richard.Saunders@dcc.govt.nz>; Nick Sargent <Nick.Sargent@dcc.govt.nz>; Scott Campbell <Scott.Campbell@dcc.govt.nz>; Adrian Blair <Adrian.Blair@dcc.govt.nz>; Ros MacGill <Ros.MacGill@dcc.govt.nz>; John Christie <John.Christie@dcc.govt.nz>; Nick Dixon <Nick.Dixon@dcc.govt.nz>; Robert West <Robert.West@dcc.govt.nz>; Joy Gunn <Joy.Gunn@dcc.govt.nz>; Anna Johnson <Anna.Johnson@dcc.govt.nz>; Nicola Pinfold <Nicola.Pinfold@dcc.govt.nz>; Kristy Rusher <Kristy.Rusher@dcc.govt.nz>; Eleanor Bunt <Eleanor.Bunt@dcc.govt.nz>; Ashley Reid <Ashley.Reid@dcc.govt.nz>; John Brenkley <John.Brenkley@dcc.govt.nz>; Paul Coffey <Paul.Coffey@dcc.govt.nz>; Hung Lam <Hung.Lam@dcc.govt.nz>; Allison Wallace <Allison.Wallace@dcc.govt.nz>; Bernie Hawke <Bernie.Hawke@dcc.govt.nz>
Cc: Executive Leadership Team (ELT) <elt@oa.dcc.govt.nz>; Anne Gray <Anne.Gray@dcc.govt.nz>; Maria Ioannou <Maria.ioannou@dcc.govt.nz>
Subject: Re: Workshop: Public places - what do we need?

Hi all,

Thank you for your input at Friday's public places workshop. The policy team will be working through the feedback and the next step will be a recommendation for ELT to consider.

With regard to Lime e-scooters, Matt McNeill (Lime's "City Launcher") has just let me know that they **aiming to launch on Friday 7 December**.

Eleanor is reviewing the draft MoU and this will be circulated to you for feedback shortly.

Simon

Re: Lime and 7 Dec

Simon Pickford <Simon.Pickford@dcc.govt.nz>
26/11/2018 at 14:21:14

From: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Sent: 26/11/2018 at 14:21:14
To: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Cc:

Yes I think the threat of introducing a bylaw would be good. Perhaps that could be in the cover letter i.e. a message around we will be collecting data around complaints and injuries over the summer period (until end March) with the option to introduce a bylaw if we are not satisfied with the outcome.

On 26/11/18, 2:12 PM, "Sue Bidrose" <Sue.Bidrose@dcc.govt.nz> wrote:

Dr Sue Bidrose
Chief Executive Officer
Dunedin City Council

> On 26/11/2018, at 2:07 PM, Simon Pickford <Simon.Pickford@dcc.govt.nz> wrote:

>

> Drop off points and safety education are part of the draft MoU. I'm also suggesting they provide anonymised usage data, the right for us to remove dangerously parked scooters and also maintenance. As we have no ability to control/permit we couldn't enforce a trial.

>

> On 26/11/18, 1:58 PM, "Sue Bidrose" <Sue.Bidrose@dcc.govt.nz> wrote:

>

> Tell me, what are we able to have in place before they launch?

> Re drop-off points?

> Re safety education?

> Re it being a trial initially?

>

> Dr Sue Bidrose

> Chief Executive Officer

> Dunedin City Council

>

>

Jenny Lapham

From: Adrian Blair
Sent: Tuesday, 27 November 2018 08:26 a.m.
To: Simon Pickford
Subject: RE: Lime MoU DRAFT for feedback

Simon

I've had a look at the MOU and have a couple of comments:



Hope this is of some use/interest.

Cheers

Adrian

From: Simon Pickford
Sent: Monday, 26 November 2018 3:34 p.m.
To: Richard Saunders <Richard.Saunders@dcc.govt.nz>; Michael Tannock <Michael.Tannock@dcc.govt.nz>; Robert West <Robert.West@dcc.govt.nz>; Nick Sargent <Nick.Sargent@dcc.govt.nz>; Adrian Blair <Adrian.Blair@dcc.govt.nz>; Ros MacGill <Ros.MacGill@dcc.govt.nz>; Graham McKerracher <Graham.McKerracher@dcc.govt.nz>; Andrea Jones <Andrea.Jones@dcc.govt.nz>
Cc: Eleanor Bunt <Eleanor.Bunt@dcc.govt.nz>; Cindy Ashley <Cindy.Ashley@dcc.govt.nz>
Subject: Re: Lime MoU DRAFT for feedback

Cindy wins the chocolate fish for pointing out I forgot the attachment.....

From: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Date: Monday, 26 November 2018 at 3:30 PM
To: Richard Saunders <Richard.Saunders@dcc.govt.nz>, Michael Tannock <Michael.Tannock@dcc.govt.nz>, Robert West <Robert.West@dcc.govt.nz>, Nick Sargent <Nick.Sargent@dcc.govt.nz>, Adrian Blair <Adrian.Blair@dcc.govt.nz>, Ros MacGill <Ros.MacGill@dcc.govt.nz>, Graham McKerracher <Graham.McKerracher@dcc.govt.nz>, Andrea Jones <Andrea.Jones@dcc.govt.nz>
Cc: Eleanor Bunt <Eleanor.Bunt@dcc.govt.nz>, Cindy Ashley <Cindy.Ashley@dcc.govt.nz>
Subject: Lime MoU DRAFT for feedback

Hi all,

Here's the draft MoU with Lime. There are some questions in there around deployment locations, KPIs, data collection etc. Please review and come back to me with comments.

Given that Lime have indicated they'll be launching earlier than we thought (**on 7 December**) I need comments back by close of business tomorrow (Tuesday).

Thanks

Simon

Simon Pickford
General Manager Community Services
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Mobile: 021 949 922; Fax: 03 474 3594
Email: simon.pickford@dcc.govt.nz



Please consider the environment before printing this e-mail

Jenny Lapham

From: Andrea Crawford
Sent: Friday, 30 November 2018 03:40 p.m.
To: Andrea Jones
Subject: Lime e-scooters for Otago Daily Times John Gibb, cycleway points next week

FYI

From: Frances Adank
Sent: Friday, 30 November 2018 3:34 PM
To: 'John Gibb' <john.gibb@odt.co.nz>
Subject: Lime e-scooters for Otago Daily Times John Gibb, cycleway points next week

Lime E-Scooters and Cycleway progress/ update inquiry Otago Daily Times

Hi John – I can get you full answers to your cycleway questions on Monday when the project manager is back at work.

Re Lime E-Scooters:

Please talk to DCC re the Lime Scooters as they have many answers to your questions also. Some detail is on line here:
<https://www.nzta.govt.nz/vehicles/vehicle-types/low-powered-vehicles/>

General guidelines on e-scooters – provided to Otago Daily Times 13 November:

E-scooters can be ridden on all the areas listed below, however the painted-on cycle lanes* do have a safety caveat over them:

- E-scooter riders may use painted cycle lanes* if they are impeding traffic flow to allow vehicles to pass safely, but it is expected that the e-scooter rider will go back to the road or footpath **as soon as they can do so safely.**

**usually these are painted green with no solid separation from the road traffic lane.*

E-scooters can be ridden on:

- Footpaths
- Shared paths
- Roads
- Segregated/ separated cycle paths.

More guidance on e-scooters and safe use:

- The main guidance for e-scooter riders is to be as safe as possible and be aware that cyclists, other road users and pedestrians may not hear them approaching.
- The Transport Agency strongly recommends e-scooter riders wear helmets, and we understand the commercial operators of e-scooter rideshare schemes will actively encourage their customers to wear helmets.
- E-scooter riders who do use the road rather than the footpath, are required to keep as far to the left as is practicable for their own and others' safety.
- E-Scooter riders may use painted cycle lanes if they are impeding traffic flow to allow vehicles to pass, but it is expected that the e-scooter rider will return to the road or footpath as soon as practicable.
- Good and safe behaviour remains the priority when people ride e-scooters and anyone riding dangerously on any part of the footpath, cycle lanes or road may be subject to Police enforcement.
- Given the wider range of vehicles and new technologies now available for people to use, a wider review of the transport rules is planned.

-----Original Message-----

From: John Gibb <john.gibb@odt.co.nz>

Sent: Friday, 30 November 2018 12:12 PM

To: Frances Adank <Frances.Adank@nzta.govt.nz>

Subject: media query

Frances Adank,
NZTA.

Dear Frances,

Thanks very much for your help yesterday--greatly appreciated!

I have two (unrelated) queries today.

A) Traffic/cycle lane issues.

The first is a followup on the Dunedin cycleway/ traffic story of yesterday (and this morning traffic moved very well, no traffic jams when I arrived shortly before 8.30am!).

Re traffic matters:

I understand that the main remaining part of State Highway 1 in Dunedin to have the cycle lanes added is between the Leviathan Hotel (mentioned yesterday), just north of the Queen's Gardens, and the University Book Shop, just north of the Captain Cook Tavern (or whatever it is called these days.) The questions were:

1) It looks like the cyclelane project on State Highway 1 may be entering its last phase.

When is this expected to end, are there any projected milestones on the way, eg the next bit to be done etc (and I gather quite a bit of preparatory work has been done, even for parts of the area yet to be completed);

2) Are there any plans (as I imagine there are) to limit traffic jam disruption during this final (?) phase, and could you sketch in what steps will be taken etc?

(B) I have also been asked to write something today on the vexed issue of electric scooters on footpaths.

I enclose below a press release from Dunedin pedestrian advocate Dr Lynley Hood.

This is already in the public domain, and you may have already seen this.

I'm not inviting comment on all of this statement, but just include it for background context.

In fact the only two matters I want to ask about are, specifically:

1) Are electric scooters legal or illegal on (a) footpaths, and (b) streets and roads?

With this query, I refer also to the Official Information Act response cited at the bottom of the page, where NZTA apparently outlined the situation as of early this year.

There is also a claim that because followup steps were not taken within the allotted period of days required for the parliamentary gazetting process, that the scooters may still be illegal.

What does NZTA say about this, and associated criticism-- I'm mainly interested in the factual position.

2) Irrespective of that the legalities are, some pedestrians, including older people, are worried about the potential threat posed to them by quiet, fast-moving scooters which may approach them unexpectedly from behind when they are wondering alone, in a sense alone with their thoughts, and are unaware of the possibility of collision.

Is there any concern about such safety issues, and what can NZRA or anyone else do about them?

(The press statement raises concerns about safety issues, and that is part of what I'm wanting responded to.)

Warmest thanks and kind regards, John (Gibb) ODT reporter.

PS, I enclose the pedestrian advocate/network comments below

Are e-scooters operating illegally?

The New Zealand Transport Agency appears to have blundered in allowing e-scooters to operate, says pedestrian advocate Dr Lynley Hood.

The New Zealand Transport Agency allowed e-scooters onto New Zealand roads and footpaths by defining them as non-motor vehicles. However, the NZTA did not follow the procedure defined by law. Therefore, e-scooters appear to be operating illegally.[1] By law, in order to define e-scooters as non-motor vehicles, the NZTA has to issue a gazette notice, and then present this notice to the House of Representatives.

Unfortunately, the NZTA

has not presented this notice within the required time."

"Therefore, it appears that the NZTA's notice defining e-scooters as non-motor vehicles isn't valid. Therefore, e-scooters are still legally defined as motor vehicles, just like cars and motorbikes. Therefore, e-scooters riders must legally have a class 1 driver's license, wear a motor cycle helmet, and not ride of the footpath.

Dr Hood, who is co-convenor of the Dunedin Pedestrian Action Network and trustee of Visual Impairment Charitable Trust Aotearoa, says the entire process of legalising e-scooters was rushed through in a reckless and ignorant manner.

The government's decision to let e-scooters use footpaths has already led to significant injuries and will inevitably end in fatalities. says Dr Hood.

Dr Hood says the government fails to understand how vulnerable many pedestrians are.

The very young and the very old are obviously highly vulnerable to being knocked over and seriously injured, but no pedestrian is safe.

E-scooters are fast and unstable. E-scooter riders frequently weave recklessly through pedestrians. Pedestrians with poor hearing and eyesight can easily step straight into the path of an oncoming scooter. Teenage pedestrians wearing headphones are just as vulnerable.

It's hypocritical for the government to say it supports active transport, while at the same time putting pedestrians at risk. If the government really cared about active transport, it would prioritise pedestrian safety.

Nearly four times as many pedestrians as cyclists are killed on our roads each year, and the carnage on footpaths is escalating.

Over the past five years, 527 pedestrians were hospitalised with serious injuries caused by collisions with low powered vehicles such as bicycles. In most collisions between a bike and a pedestrian, the pedestrian comes out second-best.

Dr Hood says pedestrians effectively have no voice in government decisionmaking.

Government decisions about how footpaths are used tend to be made for cyclists by cyclists. It is clear that many cyclists see walking as a slow, low status form of transport. This is a completely unacceptable viewpoint.

Walking is New Zealand's most popular, most affordable, sustainable, inclusive, accessible and environmentally-friendly form of transport.

Footpaths are for feet. E-scooters belong on roads and cycleways, but only after they are legalised.

RELEASE ENDS

[1] In January, in response to an Official Information Act request, the NZTA had the following to say:

an electric scooter would be considered to be a motor vehicle and would need to be registered. However, as it would not be able to meet any of the standards it would not be able to be registered as a moped. In addition, as it is considered a motor vehicle it cannot be driven on a footpath in accordance with Section 2.13 of the Land Transport (Road User) Rule 2004 which can be found via:

http://scanmail.trustwave.com/?c=2838&d=3_KA3BcWnESVPcZCkaAuoyjk3yX_wDv5MseYDoDmQ&u=http%3a%2f%2fwww%2elegislation%2egovt%2enz%2fregulation%2fpublic%2f2004%2f0427%2flatest%2fDLM303057.html

The entire OIA request response can be found at:

https://scanmail.trustwave.com/?c=2838&d=3_KA3BcWnESVPcZCkaAuoyjk3yX_wDv5MtLnjsEnw&u=https%3a%2f%2ffyi%2eorg%2enz%2frequest%2f7151-electric-scooters-on-footpaths

Frances Adank / Media Manager, Southern

DDI 64 3 964 2806 / M 64 21 705 613

E frances.adank@nzta.govt.nz / w nzta.govt.nz

Christchurch Office/ Level 1, BNZ Centre, [120 Hereford St](#)
PO Box 1479, Christchurch Mail Centre, Christchurch 8011, New Zealand



Find the latest transport news, information, and advice on our website:
www.nzta.govt.nz

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Jenny Lapham

From: Simon Pickford
Sent: Friday, 30 November 2018 05:41 p.m.
To: Andrea Crawford
Subject: Re: ODT enquiry Lime Scooters

Hi Andrea,

In response

1. This is for NZTA to respond to.
2. No further comment as we've covered this in our earlier statement about safety.

Thanks

Simon

Sent from my iPhone

On Fri, Nov 30, 2018 at 3:57 PM +1300, "Andrea Crawford" <Andrea.Crawford@dcc.govt.nz> wrote:

Hi Simon,

We're been given a heads up from NZTA that the ODT may ask more questions about Lime scooters, following recent publicity about concerns by pedestrian advocate Dr Lynley Hood. Do we need to update your response we sent on 13 November (below)? Here's John Gibb's questions to NZTA.

Regards,

Andrea Crawford
Communications advisor
Dunedin City Council

48 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9054, New Zealand
03 474 3267
027 504 5566
andrea.crawford@dcc.govt.nz



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Jenny Lapham

From: Andrea Crawford
Sent: Friday, 30 November 2018 03:57 p.m.
To: Simon Pickford
Subject: ODT enquiry Lime Scooters

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03 474 3267
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Pedestrian advocate/network comments below

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RELEASE ENDS

From: Andrea Crawford

Sent: Tuesday, 13 November 2018 3:40 p.m.

To: Tim Miller <tim.miller@odt.co.nz>

Subject: Response to ODT enquiry Lime Scooters

Hi Tim,

Here's a response from the DCC General Manager Community Services, Simon Pickford.

Regards,

Andrea Crawford
Communications advisor
Dunedin City Council

48 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9054, New Zealand
03 474 3267
027 504 5566
andrea.crawford@dcc.govt.nz



Has Lime and the DCC had any discussions about potentially launching the hire scooter service in Dunedin? If so when have those discussions taken place and how far along were they?

Lime met with Council staff for the first time a couple of weeks ago. At that stage, Lime indicated they would be launching their e-scooter service in Dunedin and wanted to explain how the service worked.

Does the company need to apply for a permit to operate in the city?

We are currently exploring issues that exist, or may arise in the future around the use of e-scooters. This will inform the potential development of a public places bylaw. The DCC is keen to have vibrant and liveable spaces within our city without compromising safety, which will enable us to regulate e-scooters and other similar devices. However, any bylaw won't be developed in time before Lime launches.

Has the company applied for a permit to operate the service in Dunedin? If not are the DCC expecting the company to make an application?

As above – there are currently no bylaws or regulations to issue a permit under.

If an application has been made, did the DCC know when the service might launch in Dunedin? (A ballpark estimate would be fine)

Lime indicated that it would likely be around Christmas.

If the company was to launch in the city would there be restrictions on where the scooters could be used? i.e footpaths/cycle lanes?

The advice we have from the NZTA is that e-scooters are not classified as motor vehicles so they can be used without registration or a drivers licence. E-scooters can be used on the footpath or the road – except in designated cycle lanes that are part of the road (which were designed for the sole use of cyclists).

Did the DCC have any concerns about pedestrian and user safety if the service was to launch in the city?

We are closely monitoring the situation in Auckland and Christchurch to see how the scooters are being used and what issues arise. NZTA states that on the footpath the e-scooter user must:

- operate the device in a careful and considerate manner
- operate the device at a speed that does not put other footpath users at risk
- give way to both pedestrians and drivers of mobility devices.

On the road, e-scooters must be operated as near as practicable to the edge of the roadway. A helmet is not legally required to be worn when using an e-scooter, but is recommended. These messages will be part of the MoU with Lime.

Has the DCC had any discussions with other bike/scooter hire companies about setting up in the city? If so who?

We have not been approached by other companies.

Re: E-Scooters - Gazette Notice NZTA

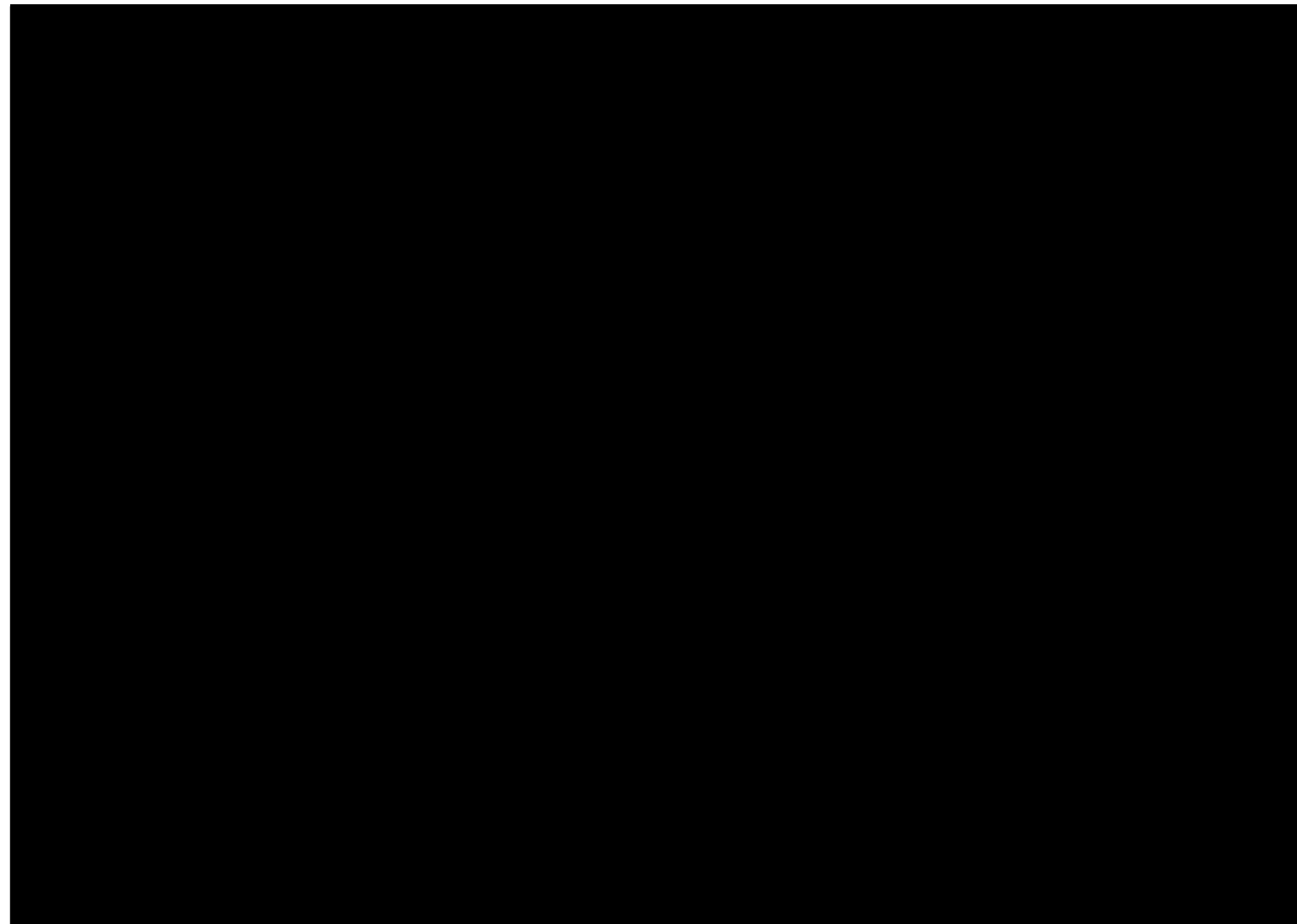
Simon Pickford <Simon.Pickford@dcc.govt.nz>
07/12/2018 at 15:03:56

From: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Sent: 07/12/2018 at 15:03:56
To: Eleanor Bunt <Eleanor.Bunt@dcc.govt.nz>, Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Cc:

Thanks, Eleanor.

Simon

From: Eleanor Bunt <Eleanor.Bunt@dcc.govt.nz>
Date: Friday, 7 December 2018 at 2:41 PM
To: Simon Pickford <Simon.Pickford@dcc.govt.nz>, Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Subject: FW: E-Scooters - Gazette Notice NZTA





Kind regards

From: Alan Malthus [mailto:Alan.Malthus@nzta.govt.nz]
Sent: Friday, 7 December 2018 11:19 a.m.
To: Eleanor Bunt <Eleanor.Bunt@dcc.govt.nz>
Cc: Angela Duncan <Angela.Duncan@nzta.govt.nz>
Subject: FW: E-Scooters - Help.

Good morning Eleanor,



<http://www.legislation.govt.nz/act/public/2012/0119/latest/DLM2997666.html?src=qs>

Alan Malthus

Jenny Lapham

From: Eleanor Bunt
Sent: Wednesday, 12 December 2018 09:59 a.m.
To: Simon Pickford
Subject: RE: Draft MoU - DCC/LIME

Morning

Hope this assists.

Cheers Eleanor

From: Simon Pickford
Sent: Tuesday, 11 December 2018 4:42 p.m.
To: Eleanor Bunt <Eleanor.Bunt@dcc.govt.nz>
Subject: Re: Draft MoU - DCC/LIME

Thanks, Eleanor.

Cheers

Simon

From: Eleanor Bunt <Eleanor.Bunt@dcc.govt.nz>
Date: Tuesday, 11 December 2018 at 3:03 PM
To: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Subject: RE: Draft MoU - DCC/LIME

Hi Simon

[REDACTED]

Cheers E

From: Simon Pickford
Sent: Tuesday, 11 December 2018 2:32 p.m.
To: Eleanor Bunt <Eleanor.Bunt@dcc.govt.nz>
Subject: FW: Draft MoU - DCC/LIME
Importance: High

Hi Eleanor,

[REDACTED]

Thanks

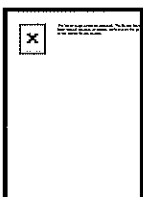
Simon

From: Matt McNeill [REDACTED]
Date: Tuesday, 11 December 2018 at 2:19 PM
To: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Cc: Hank Rowe [REDACTED], Mitchell Price [REDACTED], Anthony Fleo [REDACTED], Mayank Mittal [REDACTED], Sasha Fidler <sashafidler@limehike.com>, Mayank Mittal <[REDACTED]>
Subject: Re: Draft MoU - DCC/LIME

Hi Simon,

I just received a couple of other responses from one of our team members after sending the email to you.

Please ignore the last attachment, and see the MOU with updated comments attached to this email.



Matt McNeill
City Launcher - ANZ
+64 27 214 4990
matt.mcneill@li.me
[We're hiring!](#)

On Tue, Dec 11, 2018 at 2:01 PM Matt McNeill <matt.mcneill@limebike.com> wrote:

Hi Simon,

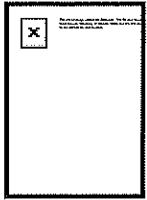
Thanks for coming back to us with the MOU. For the most part it looks great, and we appreciate you pushing this through. Apart from that, there are a couple of minor things we have commented on, or made suggestions to. Please see these attached.

In addition to this, if DCC had any insurance requirements, it would be good to discuss these prior to implementing a service.

Regarding your email on our Safety Summit, we would certainly be looking to doing something similar with the Dunedin locals / Otago students come orientation week.

I look forward to hearing back from you with the final MOU.

Best wishes,



Matt McNeill
City Launcher - ANZ
+64 27 214 4990
matt.mcneill@li.me
[We're hiring!](#)

From: Simon Pickford <Simon.Pickford@dcc.govt.nz>

Date: 4 December 2018 at 5:09:03 pm NZDT

To: Matt McNeill <matt.mcneill@limebike.com>

Subject: Draft MoU - DCC/LIME

Hi Matt,

Here is the draft MoU for your review. Apologies for the delay – some key staff have been away and unable to feed into the document until today.

As mentioned during our last conversation, there are currently no regulatory mechanisms to issue a permit to LIME. However this MoU sets out expectations around how we would like to see you operate.

We are currently undertaking a review of our bylaws dealing with the use of public places. Depending on how e-scooter riders behave and consequently, how the community react, it may be necessary to introduce restrictions or even prohibit the use of e-scooter altogether. That is why this MoU is critical in setting out a common understanding on communication, operations, responsibilities and complaint resolution.

When you've had a chance to review please come back to me.

Best regards

Simon

Simon Pickford

General Manager Community Services

Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand

Telephone: 03 477 4000; Mobile: 021 949 922; Fax: 03 474 3594

Email: simon.pickford@dcc.govt.nz

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Jenny Lapham

From: Matt McNeill <matt.mcneill@limebike.com>
Sent: Tuesday, 18 December 2018 11:47 a.m.
To: Simon Pickford
Cc: Mitchell Price; Anthony Fleo; Andrew Ellis
Subject: Re: DCC-Lime MoU v2

Hi Simon,

Thanks for coming back to me. The updated MOU looks good. My responses to your queries are below.

Hotspots - please see the google maps link with our populated hotspots. These hotspots are data generated based on a range of criteria, including building importance and how frequented they are. We will go through these and make slight tweaks as we deem necessary (based on local knowledge of the infrastructure).

[https://drive.google.com/a/limebike.com/open?id=1R6g7fTogfkqHpnV_lurIGnGJzM2udN0y&usp=sharing]

Please note that not all of these will be filled by scooters at any one time. They are possible locations for deployment. We have an optimiser in our platform that turns hotspots on and off, dependant on demand day-by-day and the number of scooters in our fleet. Also, we don't necessarily deploy directly at the pin. Each pin has a 50m radius of possible deployment, to ensure our Operations Team and Juicers deploy in an appropriate position. We educate everyone best deployment practice to eliminate clutter and hazards.

Following launch, a small number of issues with these may surface, and we will adjust accordingly. This would include either moving or deleting the hotspot, and can be actioned in minutes. To give you an idea, I've adjusted approximately 2-3 in the last month in Christchurch due to minor issues, such as scooters being in front of a shop window.

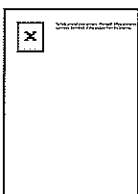
Speed data - as mentioned, we don't collect this data. Therefore, we are unable to provide it to our existing stakeholders.

We are all setup and in accordance with New Zealand law regarding insurance and employment.

Andrew, our Operations Manager, and I will be available for a chat at 3:30pm at the council if you are free.

Look forward to catching up!

Best,



Matt McNeill
City Launcher - ANZ
matt.mcneill@li.me
[We're hiring!](#)

On Tue, Dec 18, 2018 at 7:50 AM Simon Pickford <Simon.Pickford@dcc.govt.nz> wrote:

Good morning Matt,

Apologies – I was out of the office yesterday. I have just finished collating feedback from the team on the edited version of the MoU you returned. The changes you requested are generally fine. Points to note:

- 3.1 – have you decided on deployment locations? The team would like to review before go live.
- 3.2 – note minor change in wording
- 3.2(e) – deleted as it seemed impractical
- Appendix C – speed data. Are you supplying this to other Councils? It would be very useful information to deal with allegations of reckless use of the scooters.
- Insurance – We would expect that an operator would carry out good business processes /practices which would include adequate insurance (public liability), and they'd also be required to comply with all other relevant laws and regulations e.g. as to tax and employment of staff/contractors etc. We wouldn't normally set these out within an MoU.

If you wish to discuss I have some time between 3 and 4pm today or potentially 1-2pm tomorrow.

Thanks

Simon

Simon Pickford

General Manager Community Services

Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand

Telephone: 03 477 4000; Mobile: 021 949 922; Fax: 03 474 3594

Email: simon.pickford@dcc.govt.nz



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Memorandum of Understanding

Dated Eighteenth December 2018

PARTIES

Dunedin City Council, a local authority under the Local Government Act 2002 (**DCC**)

and

Lime Technology Limited, a duly incorporated Company, trading as "Lime" (**LIME**);

Purpose and Intent

- 1 The Parties wish to ensure the management of public places and to provide reasonable controls to protect the health and safety of and the public from nuisance, while meeting customer expectations and supporting the wider transport objectives for Dunedin City.

Relationship principles

- 2 The Parties acknowledge that the following relationship principles will govern their interactions:
 - i The Parties will be collaborative, conduct their interactions with each other in a professional manner, and communicate in a way that is open and effective; and
 - ii The Parties will address any issues that arise in a timely manner and engage in discussions to resolve any issues in good faith.
 - iii The Parties will promote and endeavour to ensure the safe and convenience passage of pedestrians on the footpath

Obligations and responsibilities of LIME

- 3 In order, to uphold the purpose and intent of this Memorandum of Understanding (**MOU**), LIME agree to do or undertake the following:

Location and Placement of E-Scooters

- 3.1 At the start of each day, deploy no more than five E-Scooters in the deployment locations.
- 3.2 That neither LIME nor any of its agents will park E-Scooters, in inappropriate locations including, without limitation:
 - a) In positions that restrict footpaths to less than 1.2m width in suburban and rural areas, and 2m in the central business district – includes shops, schools, aged persons homes or facilities, hospitals, tourist attractions, bus stops, libraries.);
 - b) where they could pose a safety hazard;
 - c) where they could interfere with pedestrian access generally or access to amenities; or
 - d) any other areas identified by a Council officer, that in the Council's discretion, to be an inappropriate location;

- e) in the way of pedestrian crossing points, or the path of pedestrian traffic adjacent to those crossings
 - f) at the kerb within bus stop extents, or directly adjacent to taxi stand, mobility parking or an authorised vehicle only parking space.
- 3.3 The location and placement of the E-Scooters set out above in clause 3.1 is subject to review by the DCC within three months of signing this MOU and at three monthly intervals thereafter and may be altered at the DCC's discretion but only after discussion with LIME.
- 3.4 Will inform its users or riders of the requirements set out above in clause 3.2.
- 3.5 Will ensure that E-Scooters are removed from public places every evening of operation.
- 3.6 Where a DCC enforcement officer advises LIME that an E-Scooter is parked or left in an area which it has identified as an inappropriate location, LIME will, within a reasonable time remove the E-Scooter. Any E-scooter removed following a request from the DCC may be redeployed to a location and in accordance with the clauses 3.1 and 3.2.
- 3.7 LIME must ensure E-Scooters are effectively redistributed to avoid excessive build up in any one area and provide the DCC with a rebalancing, relocation and redistribution plan to meet the Operation and Parking KPIs set out in Appendix A.
- 3.8 To deliver on the expectations of the DCC to ensure the management of public places and the delivery of the expected support for the wider transport objectives for Dunedin City, LIME will target the Operation and Parking KPIs set out in Appendix A.

Use of E-Scooters

- 4 LIME will educate customers about safety checks, responsible riding and correct parking, including the impacts to the public of using inappropriate locations to the public.
- 5 LIME will advise riders that they can incur penalties for breaching any law, regulation, standard or applicable rule including, by way of example, unauthorised use of special vehicle lanes, or operating a vehicle inconsiderately.
- 6 LIME will advise riders that E-Scooters must not be used or ridden in a manner that is or might be dangerous to the public or to any person and that this includes use in parks and reserves.
- 7 LIME will advise riders that E-Scooters are to be used safely and carefully and that riders must be considerate to all other road and footpath users, ensuring that:
- 7.1 When on the road, users must keep as close as possible to the edge of the roadway; and
 - 7.2 When on the footpath, users must:
 - 7.2.1 Not ride at speeds that put other footpath users at risk; and
 - 7.2.2 Always give way to pedestrians and drivers of mobility vehicles.

Safety and Maintenance

- 8 LIME will ensure that:
- 8.1 Each E-Scooter is legal and approved under standards or definitions set out by the New Zealand Transport Agency as a wheeled recreational device;
 - 8.2 Each E-Scooters has:
 - 8.2.1 A working bell;

- 8.2.2 A steady or flashing rear-facing red light(s) that can be seen at night from a distance of 200 metres; and
- 8.2.3 A white or yellow headlight(s) that can be seen at night from a distance of 200 metres;
- 8.3 The design, performance and assembly of each E-Scooter complies with appropriate standards; and
- 8.4 Each E-Scooter is regularly inspected and maintained to ensure it is compliant.
- 9 LIME must provide the ability for users, as well as the public, to report safety and maintenance issues with the E-Scooters. This must include a publicly displayed New Zealand contact phone number and email address on each E-Scooter.
- 10 LIME commits to meeting the Safety and Maintenance KPIs set out in Appendix B.
- 11 LIME agree to speak to or otherwise communicate with representatives of the disability or mobility sector or any other interested public service groups, whether referred to them by the DCC or not, to address any issues or concerns that these sectors may have in respect of the use and operation of LIME's E-scooters in the City.

Obligations and Responsibilities of the DCC

- 12 The DCC agrees to undertake the following:
 - 12.1 Assign and provide LIME with a key representative who may be contacted by LIME to discuss any matter to which this MOU relates;
 - 12.2 To reasonably advise LIME if any E-Scooter is seen located in breach of any condition of this MOU;
 - 12.3 Liaise with the LIME key representative about rebalancing, relocation, and redistribution plans to assist LIME meet its obligations set out in Appendix A.
 - 12.4 To refer a member of any disability or mobility sector or public interest group wishing to raise an issue or express concern in respect of the use and operation of LIME's E-scooters. Any referral shall be made at first instance to the LIME Key representative named in this MOU.

Reporting

- 12.1 LIME will provide raw non-identifiable information (Appendix C) to the Council on a monthly basis subject to Council introducing measures agreeable to LIME to protect its commercially sensitive information.
- 12.2 LIME will report monthly to the DCC on the reporting measures set out in Appendices A and B.

Confidentiality

- 13.1 In relation to all information that the Parties provide and/or receive under this MOU, the Parties agree that:
 - 13.1.1 Where a Party is providing information that it believes is confidential and/or commercially sensitive, it will advise the receiving Party, that the information is being provided on a confidential basis.
 - 13.1.2 Where a Party is receiving information provided on a confidential basis, it will not disclose that information unless:

- 13.1.2.1 the disclosure is required by law; or
 - 13.1.2.2 the information is already publicly available (other than through a breach of this clause); or
 - 12.1.2.3 the Party who provided the information has given its written consent to the disclosure;
- 13.2 The Parties acknowledge that the DCC is subject to the Local Government Official Information and Meetings Act 1987, and may disclose information relating to this MOU to the requester.
- 13.3 The Parties agree that the undertakings given in relation to the confidential information shall continue notwithstanding the termination of this MOU.

14 Key Representatives

- 14.1 The DCC nominates Simon Pickford as their representative in respect of any discussions, actions to be carried out, or decisions to be made under this MOU. The key representative's contact details are: simon.pickford@dcc.govt.nz, 03 477 4000, 021 949 922.
- 14.2 LIME nominates Matt McNeill as their representative in respect of any discussions, actions to be carried out, or decisions to be made under this MOU. The key representative's contact details are: matt.mcneill@li.me, 027 214 4990.

General

- 15 The Parties acknowledge that the Privacy Act 1993 applies to their respective operations and will act to ensure compliance with this Act.
- 16 Any policy developed by LIME or the obligations upon either Party under this MOU may be superseded by requirements or obligations imposed by statute, regulation or legal process.
- 17 While this MOU is based on a spirit of collaboration, if a dispute arises, the Key Representatives of the Parties will meet and seek to resolve the dispute through good faith discussions.
- 18 Notwithstanding any other clause in this MOU, this MOU does not bind or restrict DCC as a regulatory authority, and any consent or agreement given by DCC.
- 19 Noting that this memorandum relates to roads and footpaths and other public places under DCC control only.

APPENDIX A: OPERATION AND PARKING KPIS

Operations and Parking KPIS			
Condition	Minimum Response	Reporting Measure	
Incorrectly parked or nuisance (i.e. where an E-Scooter is parked in an inappropriate location, but where it is not causing an unreasonable hazard).	Resolved within 2 hours of being notified during normal Lime operational hours.	Number of incorrect parking or nuisance issues reported per month .	
Unsafe use of e-scooters by users.	Follow up with user within 4 hours of being notified during normal LIME operational hours.	Number of complaints reported per month How the complaint was resolved or if the complaint is unresolved, the expected date of resolutions, or reason(s) why the matter is unresolved	

APPENDIX B: SAFETY AND MAINTENANCE KPIS


Safety and Maintenance KPIS			
Condition	Minimum Response	Reporting measure	
Dangerous or hazardedly placed E-Scooters (e.g. on a roadway, up a tree, in a river, etc.).	Resolved within 2 hours of being notified during normal Lime operational hours.	Number of reported hazardedly or dangerously placed E-Scooters per month.	
Unsafe or faulty E-Scooters (e.g. brake fault, light out, etc.).	Deactivated immediately (upon verification)	Number of reported unsafe or faulty E-Scooters per month.	
Safety inspections	Must be inspected daily.	Number of E-Scooters inspected per month.	

APPENDIX C: REPORTING INFORMATION

Reporting measure	Format	Description
Number of registered users.	Excel or CSV	Comparable from Auckland and Christchurch
Total number of rides per month.	Excel or CSV	Comparable from Auckland and Christchurch
Average distance covered per trip.	Excel or CSV	Comparable from Auckland and Christchurch
Average time of trip;	Excel or CSV	Comparable from Auckland and Christchurch
Start time of trip/ end time of trip	Excel or CSV	Comparable from Auckland and Christchurch
Overlay of deployment locations with demand "hot spots".	Excel or CSV	Comparable from Auckland and Christchurch
Heat map of use, e.g. routes.	Excel or CSV	Comparable from Auckland and Christchurch
Number of faults reported per month.	Excel or CSV	Comparable from Auckland and Christchurch

Number of incorrect parking or nuisance issues reported per month	Excel or CSV	Comparable from Auckland and Christchurch
Unsafe use reports of e-scooters with users per month	Excel or CSV	Comparable from Auckland and Christchurch

Signed for and on behalf of the **Dunedin City Council** by:)



 Authorised Signatory

Simon Pickford
 General Manager Community Services

18/12/18

Signed for and on behalf of **Lime Technology Limited** by:



 Authorised Signatory

Kelly Taylor

From: David Benson-Pope
Sent: Tuesday, 1 January 2019 04:07 p.m.
To: Sandy Graham
Subject: Lime Scooters

Hi there, and I hope the new one has begun well.

Just spotted this in the Herald

I thought we had no capacity to restrict them but see that Auckland have done so potentially by way of a street trading licence.

Is this an option available under our bylaws?

It would be great if you could ask this to be looked into, ready for the beginning of political festivities.

Best
DBP



Sent from my iPad

Jenny Lapham

From: Richard Saunders
Sent: Thursday, 3 January 2019 01:35 p.m.
To: Adrian Blair
Subject: RE: Lime e-Scooters

I'll give them a call and let you know what the latest plan is. All seems pretty fluid
Cheers

Richard Saunders
Group Manager Transport
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Mobile: 021 841 261; Fax: 03 474 3451
Email: richard.saunders@dcc.govt.nz



 Please consider the environment before printing this e-mail

From: Adrian Blair
Sent: Thursday, 3 January 2019 1:33 p.m.
To: Richard Saunders <Richard.Saunders@dcc.govt.nz>
Subject: RE: Lime e-Scooters

Yes, I understand from Simon that they are intending to kick off here on Monday – haven't heard anything further in that regard tho.

Cheers
AB

From: Richard Saunders
Sent: Thursday, 3 January 2019 1:28 p.m.
To: Adrian Blair <Adrian.Blair@dcc.govt.nz>
Subject: RE: Lime e-Scooters

Hi
Agreed. It was just an interesting interpretation from NZTA. Hopefully we don't have to address it once things get going.
Cheers

Richard Saunders
Group Manager Transport
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Mobile: 021 841 261; Fax: 03 474 3451
Email: richard.saunders@dcc.govt.nz



 Please consider the environment before printing this e-mail

From: Adrian Blair
Sent: Thursday, 3 January 2019 1:27 p.m.
To: Richard Saunders <Richard.Saunders@dcc.govt.nz>
Subject: RE: Lime e-Scooters

Thanks Richard,
I think that is superseded by the review of the bylaws involving Policy and other interested parties sometime on November.
Cheers
Adrian

From: Richard Saunders
Sent: Thursday, 3 January 2019 1:04 p.m.
To: Adrian Blair <Adrian.Blair@dcc.govt.nz>; Eleanor Bunt <Eleanor.Bunt@dcc.govt.nz>; Simon Pickford <Simon.Pickford@dcc.govt.nz>
Subject: FW: Lime e-Scooters

Hi all
Just clearing out some old emails.
Please see below a note from NZTA on options for the control of Lime Scooters.
I don't necessarily agree with this interpretation but just sharing it for information.
Cheers

Richard Saunders
Group Manager Transport
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Mobile: 021 841 261; Fax: 03 474 3451
Email: richard.saunders@dcc.govt.nz



 Please consider the environment before printing this e-mail

From: Peter Brown [<mailto:Peter.Brown@nzta.govt.nz>]
Sent: Thursday, 1 November 2018 3:41 p.m.
To: Richard Saunders <Richard.Saunders@dcc.govt.nz>
Cc: Nick Sargent <Nick.Sargent@dcc.govt.nz>
Subject: FW: Lime e-Scooters

Hi Richard
As discussed today, our legal team has provided the following advice (see below). The bit specific to Dunedin might be worth a look.

Also, I have included some contacts at other councils who might be of assistance.

Nicholas.Lovett@ccc.govt.nz
pania.elliott@aucklandcouncil.govt.nz
Alan.Meharry@at.govt.nz

Cheers
Peter

Jenny Lapham

From: Richard Saunders
Sent: Thursday, 3 January 2019 02:18 p.m.
To: Adrian Blair; Simon Pickford; Sue Bidrose; Simon Drew
Cc: Nick Sargent; Stacey Hitchcock
Subject: Lime

Hi

I have just spoken to the Dunedin Operations Manager for Lime.

The launch date is now looking like Thursday the 10th. The container with scooters is arriving on Monday.

Numbers of scooters are still to be confirmed but it is likely to be between 400 and 700.

I will arrange another meeting with them next week just prior to release so we can better understand their plans.

Cheers

Richard

Richard Saunders
Group Manager Transport
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Mobile: 021 841 261; Fax: 03 474 3451
Email: richard.saunders@dcc.govt.nz



DUNEDIN CITY
COUNCIL
Kaitiaki Take Kōwhiri



Please consider the environment before printing this e-mail

Jenny Lapham

From: Andrew Ellis <andrew.ellis@limebike.com>
Sent: Saturday, 5 January 2019 04:49 p.m.
To: Stacey Hitchcock
Subject: Re: Andrew Ellis - Lime Scooters: 027 673 5547
Attachments: Dunedin!.jpg

Hi Stacey,

Happy New Year, we are looking set to begin on Thursday in Dunedin.

Please see attached photo of some scooters - great day in Dunedin. Also a link if the photo is not quite right.

It would be great to catch up next week, my number is [REDACTED] if you have any questions .

<https://photos.app.goo.gl/s7FeKkFWbXbsemuR6>

Thanks Andrew

On Mon, Dec 24, 2018 at 12:33 PM Stacey Hitchcock <Stacey.Hitchcock@dcc.govt.nz> wrote:
Hi Andrew,

That is fantastic! Thank you. I look forward to seeing the Dunedin photo to include with this.
If you could keep me updated on the date Lime is planning on going live, I can time the webpage with this.

Many thanks,

Stacey Hitchcock

Safe and Sustainable Travel Coordinator
Transport
Dunedin City Council

On Mon, Dec 24, 2018 at 9:19 AM +1300, "Andrew Ellis" <andrew.ellis@limebike.com> wrote:

Hi Stacey,

Thanks for getting back to me, we are happy with the document text that you sent through however we would like a more Dunedin photo. I will head out today and get a photo that is more localized. As soon as I do I will send it through.

We are looking to the 9th and 10th to go live on the streets, we are happy for this to go live around that time.

Any questions please let me know, my number is [REDACTED]

Thanks Andrew

On Fri, Dec 21, 2018 at 3:42 PM Stacey Hitchcock <Stacey.Hitchcock@dcc.govt.nz> wrote:

Hi Andrew,

Apologies for missing your call, I am out of the office until 7 January. I would like to get this sorted, so feel free to give me a call 0273887356, or send anything through email.

Cheers,

Stacey Hitchcock

Safe and Sustainable Travel Coordinator

Transport Group

Dunedin City Council

50 The Octagon, Dunedin

PO Box 5045, Dunedin 9054, New Zealand

PH: 03 477 4000

stacey.hitchcock@dcc.govt.nz



Please consider the environment before printing this e-mail

From: DCC Connect [<mailto:connect@dcc.govt.nz>]
Sent: Friday, 21 December 2018 2:39 PM
To: Stacey Hitchcock <Stacey.Hitchcock@dcc.govt.nz>
Subject: Andrew Ellis - Lime Scooters: 027 673 5547

Hi,

Please do not reply to this e-mail. This is a non-monitored address. To update your message, click the link below:

[View in DCC Connect](#)

Customer: Andrew Ellis - Lime Scooters
Phone Number [REDACTED]
Status: Messaged
Assigned To: Stacey Hitchcock
Message Type: Work

Message:

Asked to speak with you when you're next available (sorry wasn't sure whether you have finished for the year so mentioned to him that might be the case), thanks.

Taken by Katherine Graham On Friday, 21 December 2018 at 2:38 p.m.

Disclaimer: This message will be automatically deleted from Connect in 90 days. If the content of the message is required to be retained longer, then it should be recorded in the appropriate application (such as Pathway or ECM).
If the message has been sent to you in error, please contact the staff member that has sent you this message or re-direct this email to the correct staff or activity if known.








Re: Lime scooter launch

Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
07/01/2019 at 13:23:32

From: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Sent: 07/01/2019 at 13:23:32
To: Andrea Crawford <Andrea.Crawford@dcc.govt.nz>
Cc:

 5 Attachment(s) Total 28.4 KB View ^

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 image005.png (5.0 KB)

Adrian Blair

Dr Sue Bidrose
Chief Executive Officer
Dunedin City Council

On 7/01/2019, at 11:40 AM, Andrea Crawford < Andrea.Crawford@dcc.govt.nz> wrote:

Morning Sue,

In Simon's absence, who would be the spokesperson for Lime scooters, which launches this Thursday? I'm putting together a back pocket media statement in case of enquiries.

Cheers,

Andrea Crawford

Communications advisor

Dunedin City Council

48 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9054, New Zealand

03 474 3267

027 504 5566

andrea.crawford@dcc.govt.nz

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Please consider the environment before printing this e-mail

-

From: Richard Saunders

Sent: Monday, 7 January 2019 11:24 a.m.

To: Andrea Crawford <Andrea.Crawford@dcc.govt.nz>

Cc: Simon Pickford <Simon.Pickford@dcc.govt.nz>

Subject: RE: Lime scooters

Hi Andrea

Thanks, you too. Good break with all the nice weather.

Simon Pickford will continue to be the spokesperson for Lime. In his absence you may want to check who Sue wants fronting this one.

We don't really have anything else to say at the moment other than what I think Simon has responded with previously. We can just say we will be monitoring their use and working with Lime to address any issues that may arise.

Cheers

Richard

Richard Saunders

Group Manager Transport

Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand

Telephone: 03 477 4000; Mobile: 021 841 261; Fax: 03 474 3451

Email: richard.saunders@dcc.govt.nz

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Please consider the environment before printing this e-mail

From: Andrea Crawford

Sent: Monday, 7 January 2019 9:52 a.m.

To: Richard Saunders <Richard.Saunders@dcc.govt.nz>

Cc: Nick Sargent <Nick.Sargent@dcc.govt.nz>; Stacey Hitchcock
<Stacey.Hitchcock@dcc.govt.nz>

Subject: Lime scooters

Hi Richard,

Happy New year and I hope you had a good break!

With the release of Lime Scooters this week, can we prepare a back pocket media statement in case of media enquiries. Can you let me know when you're meeting with Lime and what you'd like to say about the scooters.

Cheers,

Andrea

From: Richard Saunders

Sent: Thursday, 3 January 2019 2:18 p.m.

To: Adrian Blair <Adrian.Blair@dcc.govt.nz>; Simon Pickford

<Simon.Pickford@dcc.govt.nz>; Sue Bidrose <Sue.Bidrose@dcc.govt.nz>; Simon Drew
<Simon.Drew@dcc.govt.nz>

Cc: Nick Sargent <Nick.Sargent@dcc.govt.nz>; Stacey Hitchcock
<Stacey.Hitchcock@dcc.govt.nz>

Subject: Lime

Hi

I have just spoken to the Dunedin Operations Manager for Lime.

The launch date is now looking like Thursday the 10th. The container with scooters is arriving on Monday.

Numbers of scooters are still to be confirmed but it is likely to be between 400 and 700.

I will arrange another meeting with them next week just prior to release so we can better understand their plans.

Cheers

Richard

Richard Saunders

Group Manager Transport

Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand

Telephone: 03 477 4000; Mobile: 021 841 261; Fax: 03 474 3451

Email: richard.saunders@dcc.govt.nz

<image001.png> <image002.jpg><image003.jpg><image004.jpg>



Please consider the environment before printing this e-mail

Jenny Lapham

From: Andrea Crawford
Sent: Tuesday, 8 January 2019 01:34 p.m.
To: Hamish McNeilly
Subject: RE: Lime scooters

Hi Hamish,

The company is not required to have a mobile trading permit to operate in Dunedin.

The DCC has met with Lime Scooters and has developed an agreement with them on safety messaging and reporting incidents.

Lime will be monitoring use of the scooters and DCC will liaise with them about any problems that arise.

Anyone with complaints should contact the police or Lime on 0800 467 001.

Regards,

Andrea Crawford
Communications advisor
Dunedin City Council

48 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9054, New Zealand
03 474 3267
027 504 5566
andrea.crawford@dcc.govt.nz



 Please consider the environment before printing this e-mail

From: Hamish McNeilly <hamish.mcneilly@stuff.co.nz>
Date: 8 January 2019 at 11:07:34 AM NZDT
To: Graham McKerracher <graham.mckerracher@dcc.govt.nz>, Mary McLaughlin <Mary.McLaughlin@dcc.govt.nz>
Subject: Lime scooters

Morning, I hope you had a great break.

I've heard Lime scooters are launching in Dunedin on Thursday.

Are you able to say how much the company has paid the council. It looks like the company pays mobile trading permits for up to three months in other centres.

Any comment about the e-scooter launch would be appreciated.

Cheers,

Hamish McNeilly

Reporter

E hamish.mcneilly@stuff.co.nz | M 027 458 4605
8 Stafford St, Dunedin, 9016, New Zealand



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media round up

Mary McLaughlin <Mary.McLaughlin@dcc.govt.nz>
08/01/2019 at 17:08:29

From: Mary McLaughlin <Mary.McLaughlin@dcc.govt.nz>
Sent: 08/01/2019 at 17:08:29
To: Staff <staff@oa.dcc.govt.nz>
Cc:

Hi everyone,

Here are some stories likely to appear in the media over the next few days.

- **Lime scooters** – In response to an enquiry from Stuff about the company's launch in Dunedin this Thursday, staff advised the DCC recently met with Lime and developed an agreement on safety messaging and reporting incidents. The company does not require a permit to operate in Dunedin.
- **New artificial turf, Logan Park** – We updated the ODT about the project, which is on track. Staff advised the finished playing surfaces won't be fenced as we want to keep Logan Park open. Staff explained that there is agreed usage with Football South as the main fundraiser, but this is a community asset which will be available for public booking.
- **St Clair slip** – In response to a follow up enquiry from the ODT, staff advised that we are in regular contact with the property owners. EQC, the owners' insurance companies, or the owners are responsible for engineer inspections. Our records show some work was needed on the foundations of one of the houses in 1992, but the need for the work wasn't clearly identified.
- **Conference location** – The ODT enquired why an upcoming conference was not being held in the city this year. Staff did not give information about the industry involved, but confirmed Dunedin was considered and another location chosen. The event was expected to be held over two days and attract 300 people. We are working on a number of other events and our conference industry is doing well, worth approximately \$16.7 million a year.

Warm regards, Mary.

Mary McLaughlin
Communications Advisor, Communications and Marketing
Dunedin City Council
474 6802
021 728 540

Jenny Lapham

From: Richard Saunders
Sent: Wednesday, 9 January 2019 12:01 p.m.
To: Eleanor Bunt
Subject: RE: Lime Scooters - speed limits

Hi

Yep, Sue did swing by to talk to me about this. I have a few reservations with the approach and Sue has agreed to go and speak to the Police before we take it too much further. I am hesitant to set a bylaw that we expect another party to enforce without their prior support.

It would be good to work through the options available just to test our thinking.

Do you have time to pop up this afternoon around 2?

Cheers

Richard Saunders
Group Manager Transport
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Mobile: 021 841 261; Fax: 03 474 3451
Email: richard.saunders@dcc.govt.nz



 Please consider the environment before printing this e-mail

From: Eleanor Bunt
Sent: Wednesday, 9 January 2019 11:10 a.m.
To: Richard Saunders <Richard.Saunders@dcc.govt.nz>
Subject: Lime Scooters - speed limits

Morning

Eleanor Bunt
In-House Legal Counsel
Dunedin City Council

50 The Octagon, Dunedin 9016; PO Box 5045, Moray Place, Dunedin 9058, New Zealand
DDI Telephone: 03 474 3850; Fax 03 474 3488 ; Cell 029 2380 679
Email: eleanor.bunt@dcc.govt.nz; www.dunedin.govt.nz

RE: E Scooters

Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
09/01/2019 at 14:59:59

From: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Sent: 09/01/2019 at 14:59:59
To: Eleanor Bunt <Eleanor.Bunt@dcc.govt.nz>
Cc:

Hi Lyndon

We did write to NZTA – to the CEO Fergus Gammie, where we raised the legal issues that Lynley was raising around their failure to follow due process.

Is this the right answer to Lyndon's second question in the email below, please?

Re your second question, a mobile trading licence is not required because they are not permanently taking up space that can no longer be used by other users – such as by café tables, the Segway office space. Companies use DCC roading and footpaths all the time without needing a licence to do so – when their vehicles are moving on the roads and footpaths (couriers, etc for example).

Dr Sue Bidrose

Chief Executive Officer/Kaiwhakahaere Matua

Dunedin City Council/Kaunihera-a-rohe o Otepoti

50 The Octagon, Dunedin;

P O Box 5045, Moray Place, Dunedin 9058, New Zealand

Telephone: 03 474 3851; Cell: 021 378790

Email: sue.bidrose@dcc.govt.nz; www.dunedin.govt.nz



Please consider the environment before printing this e-mail

From: Lyndon Weggery [mailto:LWeggery@hotmail.com]
Sent: Wednesday, 9 January 2019 8:52 a.m.
To: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Cc: lynleyhood@icloud.com
Subject: E Scooters

Dear Sue,

Thanks for your comprehensive reply and I can sense your frustration with Central government lack of action in this matter. I will raise this with Claire Curran. Just two further questions on this subject.

1. Lynley Hood has reminded me that Mayor Cull had written to LTA with DCC concerns when the threat of Lime Scooters first arose. Have you received a reply from them and is it possible to receive a copy?

2. Lynley has also referred me to the DCC By Law on commercial use of footpaths. So my question is how do DCC ensure the "prime safety of pedestrians" when it comes to a potential clash with Lime scooters and why on earth is a mobile trading Licence not required in this instance?

Regards

Lyndon

FW: E Bikes:Dunedin

Sue Bidrose <Sue.Bidrose@dcc.govt.nz>

09/01/2019 at 14:52:15

From: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Sent: 09/01/2019 at 14:52:15
To: Lyndon Weggery [REDACTED]
Cc: Simon Pickford <Simon.Pickford@dcc.govt.nz>

Hi Lyndon

I was sent your email below – I just needed to be clear, I didn't promise you that concerned ratepayers like yourself would be consulted before Lime rolled out – because we have NO jurisdiction over their rollout. They are a business, they can roll out any time they wish, so we couldn't promise any consultation (and I know I didn't!) because we have no ability to dictate their timing!

That said, as I mentioned yesterday, Simon has been working with Lime to get some safety agreements around the messages that Lime gives to users.

As I said yesterday, we have precious little in the way of levers we can pull, given NZTA have deemed these not to be vehicles. We cannot do our own bylaw to move the scooters to cycleways, which seems to many to be a good solution to the risks. We cannot mandate helmets. Instead we have tried to work with Lime so that they have these expectations in place with their customers.

Just FYI, I think you said yesterday Lime are launching at Baldwin Street which seemed a poor choice of location – they are not, we have been informed today they are launching in the Octagon.

I see an email where Simon said he would keep you informed and I am sorry he didn't – I will speak to him about that when he gets back...

Kind regards

Sue

Dr Sue Bidrose

Chief Executive Officer/Kaiwhakahaere Matua

Dunedin City Council/Kaunihera-a-rohe o Otago

50 The Octagon, Dunedin;

P O Box 5045, Moray Place, Dunedin 9058, New Zealand

Telephone: 03 474 3851; Cell: 021 378790

Email: sue.bidrose@dcc.govt.nz; www.dunedin.govt.nz



Please consider the environment before printing this e-mail

From: Cindy Ashley
Sent: Wednesday, 9 January 2019 2:33 p.m.
To: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Subject: FW: E Bikes:Dunedin

And this is the email that Simon received.

From: Lyndon Weggery [REDACTED]
Sent: Tuesday, 8 January 2019 8:41 PM
To: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Subject: Re: E Bikes:Dunedin

Dear Simon,

I am appalled to learn from Stuff this evening that contrary to your assurances to keep me informed of progress in handling any approach from Lime Scooters to start in Dunedin; that they in fact propose to launch in the City next Thursday of all places at Baldwin St!!!!

As I have assurances from the Chief Executive(Sue Bidrose) that concerned ratepayers like myself would be consulted first I would respectfully ask that you explain DCC action to date in this matter.

I live near Lynley Hood and she too is most concerned at this present development.

Your sincerely

Lyndon Weggery

From: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Sent: Monday, 19 November 2018 4:04 PM
To: Lyndon Weggery
Subject: Re: E Bikes:Dunedin

Hi Lyndon,

Thank you for your email which Sue passed on to me. We are in discussion with NZTA and various teams across DCC to consider this issue. I have passed on your email to our legal team for consideration but haven't received a response yet.

However, from early discussions it seems that the best tool to control the use of these devices would be a bylaw rather than a change to the LGA or the Road User Rule. That way it would take into account the local situation, devices could be assessed against criteria and permits issued (or not) with restrictions on how they might operate (location, speed etc). However, we're testing this and will propose an approach for the Council to consider. We're also in communication with Auckland, Christchurch and Wellington Council about the issues we're facing and they have been a great help so far.

I'll keep you informed on progress.

Best regards

Simon

From: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Date: Wednesday, 14 November 2018 at 6:09 PM
To: Lyndon Weggery <[REDACTED]>
Cc: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Subject: Re: E Bikes:Dunedin

Hi Lyndon

As we examine the idea of a public places bylaw, these are the issues we will be exploring. I have cc'd Simon Pickford, head of regulatory - in part so your research goes to him, and in part so he can answer your questions!

Cheers

Sue

Dr Sue Bidrose
Chief Executive Officer
Dunedin City Council

On 14/11/2018, at 3:43 PM, Lyndon Weggery <[REDACTED]> wrote:

Dear Sue,

Lynley Hood has referred me to the Land Transport Road User Rule 2004 as amended in 2017 to enable road controlling authorities, such as councils to make bylaws allowing electric vehicles to use specified special vehicle lanes. From 1.9.17 it will be up to individual road controlling authorities to decide if they will make by-laws that allow electric vehicles access to any special vehicle lanes within their network. As the definition of an electric vehicle means a motor vehicle with motive power wholly or partly derived from an external source of electricity and an e-scooter is obviously not a motor vehicle are Councils now looking to Central Government to make further amendments to the Road User Rule 2004? I note mobility scooters are already covered by the above Rules.

Regards

Lyndon

From: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>

Sent: Wednesday, 14 November 2018 10:39 AM

To: Lyndon Weggery

Subject: Re: E Bikes: Dunedin

Hi Lyndon

I am pretty sure Ministers are aware of the concerns! They will be following stories out of Auckland and Christchurch, I am sure.

The issues centre on the different way we treat cycles and e-scooters. I guess your question is whether there is any plan to align these? (It also raises questions about new mobility scooters that can travel 40kph or so!)

Cheers

Sue

Dr Sue Bidrose

Chief Executive Officer

Dunedin City Council

On 14/11/2018, at 10:34 AM, Lyndon Weggery <[REDACTED]> wrote:

Dear Sue,

I can appreciate your frustration in not being able to control this potential menace and wonder just what specifically would you like Central Government to do?

As I am seeing Clare Curren on Thursday such information would be very helpful as are we looking at a specific amendment to the Local Government Act and what Section?

I note in today's ODT that Lynley Hood is also concerned and as she is a near neighbour of mine in Lockerbie St it would be good to pass on your specific requirements re: legislation amendment so that she can support me in making the relevant representations to Clare Curren MP. I see that she is to approach Council also and will presumably receive the same reply that you gave me.

Regards
Lyndon

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RE: Response to ODT query on Lime Scooters

Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
09/01/2019 at 14:36:41

From: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Sent: 09/01/2019 at 14:36:41
To: Andrea Crawford <Andrea.Crawford@dcc.govt.nz>, Richard Saunders <Richard.Saunders@dcc.govt.nz>
Cc: Ros MacGill <Ros.MacGill@dcc.govt.nz>, Andrea Jones <Andrea.Jones@dcc.govt.nz>

Richard Saunders is getting the MOU bit looked at...

Dr Sue Bidrose

Chief Executive Officer/Kaiwhakahaere Matua

Dunedin City Council/Kaunihera-a-rohe o Otepoti

50 The Octagon, Dunedin;

P O Box 5045, Moray Place, Dunedin 9058, New Zealand

Telephone: 03 474 3851; Cell: 021 378790

Email: sue.bidrose@dcc.govt.nz; www.dunedin.govt.nz



Please consider the environment before printing this e-mail

From: Andrea Crawford
Sent: Wednesday, 9 January 2019 2:29 p.m.
To: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Cc: Ros MacGill <Ros.MacGill@dcc.govt.nz>; Andrea Jones <Andrea.Jones@dcc.govt.nz>
Subject: Response to ODT query on Lime Scooters

Hi Sue,

Here's our draft response to the ODT query on Lime scooters. Could you check this and answer the two highlighted questions. I understand you're looking into whether we can supply a copy of the agreement to the ODT?

Many thanks,

Andrea Crawford

Communications advisor




Dunedin City Council

48 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9054, New Zealand

03 474 3267

027 504 5566

andrea.crawford@dcc.govt.nz

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-

Is Lime paying the DCC to run the share scooter service in Dunedin? If not why not?

No Lime is not paying a fee as they do not require a permit to operate.

What if any rules or restrictions has the DCC placed on Lime Scooters use in Dunedin? such as speed limits or helmet use?

Any rules or restrictions relating to Lime scooters are governed by the NZTA under the Land Transport Act.

With regards to helmet use legislation stipulates when a helmet must be used by specified road users; e.g. cyclists, cycle pillion passengers, and moped users. Legislation does not require skateboarders or scooter users to wear helmets. Helmet use is a matter for central government.

Will the scooter be able to be used on the council's shared paths and cycleways? if not why not?

The scooters will be permitted on the footpath and road, but not on cycle lanes as these are only for cycles.

However they are permitted on cycle paths which are physically separated by a barrier or are off the road altogether.

Has the DCC sought to restrict the speed the scooters are allowed to be ridden on footpaths, similar to what is being suggested in Auckland?

- Currently the DCC does not have speed restrictions for scooters when ridden on footpaths but this question should also be referred to Sue as she may wish to add to this comment.

If not has the DCC sought to control their use on footpaths to protect pedestrians?

The DCC has entered into an agreement with owners of Lime scooters as to what is considered good practice when being used on the footpath.

Will the DCC review the "safety agreement" at any point in the next six months?

Sorry I don't know what this "safety agreement" is that Tim is referring to?

Has the DCC been approached by any other scooter or bike sharing companies who have expressed an interest in bringing their service to Dunedin? If so who and how many?

Not that I am aware of.

Has the DCC advised or had any communication with police about the use of the scooters in Dunedin? If so what have those discussions been about?

Do you know this Sue?

Hi Matt

Thanks for clearing this up. I had assumed this was some creative license from the media but worth checking.

As far as the launch goes we are unlikely to be part of the official launch but one of my team was in touch with Anna yesterday with the details for booking the Octagon if that is what you wanted to do. We could provide a comment for the media which would focus on safety and the opportunity of a different mode of transport within the city.

Cheers

Richard

Richard Saunders


Group Manager Transport


Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand

Telephone: 03 477 4000; Mobile: 021 841 261; Fax: 03 474 3451

Email: richard.saunders@dcc.govt.nz

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Please consider the environment before printing this e-mail

From: Matthew McNeill [mailto:matt.mcneill@limebike.com]

Sent: Wednesday, 9 January 2019 11:29 a.m.

To: Andrew Ellis <andrew.ellis@limebike.com>; Richard Saunders
<Richard.Saunders@dcc.govt.nz>; Simon Pickford <Simon.Pickford@dcc.govt.nz>

Subject: Re: Launch event

Hi Richard,

Nice to e-meet you. Thanks for flagging and coming back to us on this. As we all know, the Media like to particularly twist narratives to generate bait for the public. Our PR firm has been notified, and they are getting in contact with Stuff to sort this out.


We certainly have no intention of this, and will be steering well clear of Baldwin Street - this is something that should be a non event at all times.

Regarding our Launch plans, we are launching on Thursday, and could do something official with the DCC in the Octagon on Friday / Saturday. We were thinking it would involve a media release + photo, with some comments from Lime and DCC. Doesn't need to be too onerous. If the DCC is keen on doing something more specific, we can arrange for this.

I'm copying in @Simon Pickford for visibility of this too.

Look forward to meeting properly and hearing back.

Thanks,

 Image removed by sender.

Matt McNeill

Launch - ANZ



matt.mcneill@li.me

We're hiring!

On Wed, Jan 9, 2019 at 10:57 AM Andrew Ellis <andrew.ellis@limebike.com> wrote:

Any idea about this?

----- Forwarded message -----

From: **Richard Saunders** <Richard.Saunders@dcc.govt.nz>

Date: Wed., 9 Jan. 2019, 10:41

Subject: Launch event

To: andrew.ellis@limebike.com <andrew.ellis@limebike.com>

Hi

The CEO has heard a rumour that the launch is happening on Baldwin St. I let her know that they contact we had from your Ausi office is that it would be the Octagon tomorrow at this stage.

Waiting to hear from your team as to what the actual plan is but obviously doing an opening on Baldwin St is not a good option from our point of view. The Octagon is available but the process needs to be followed and leaving it to a day before is pretty tight.

Might be useful to give them a bit of a kick to get things moving if you want to have it.

Cheers

Richard Saunders

Group Manager Transport

Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand

Telephone: 03 477 4000; Mobile: 021 841 261; Fax: 03 474 3451

Email: richard.saunders@dcc.govt.nz

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FW: E Bikes:Dunedin

Cindy Ashley <Cindy.Ashley@dcc.govt.nz>
09/01/2019 at 14:32:54

From: Cindy Ashley <Cindy.Ashley@dcc.govt.nz>
Sent: 09/01/2019 at 14:32:54
To: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Cc:

Hi Sue

I'm not sure if this is the email you were talking about from Mr Weggery or not, but how would you like me to respond to the email below?

Thanks

Cindy

From: Lyndon Weggery <[REDACTED]>
Sent: Tuesday, 8 January 2019 8:55 PM
To: Cindy Ashley <Cindy.Ashley@dcc.govt.nz>
Cc: lynleyhood@icloud.com
Subject: Fw: E Bikes:Dunedin

Dear Cindy,

I note that Simon is away till 28 January yet according to Stuff this evening Lime Scooters seemed to have been given the green light to launch in Dunedin next Thursday(at Baldwin St!!!) contrary to the assurances given to me by Simon last November.Could you please investigate just what is going on and I will endeavour to contact you in person tomorrow.

Yours sincerely

Lyndon Weggery

P.S. Lynley Hood who lives near me is also most concerned at this reported development.

From: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Sent: Monday, 19 November 2018 4:04 PM
To: Lyndon Weggery
Subject: Re: E Bikes:Dunedin

Hi Lyndon,

Thank you for your email which Sue passed on to me. We are in discussion with NZTA and various teams across DCC to consider this issue. I have passed on your email to our legal team for consideration but haven't received a response yet.

However, from early discussions it seems that the best tool to control the use of these devices would be a bylaw rather than a change to the LGA or the Road User Rule. That way it would take into account the local situation, devices could be assessed against criteria and permits issued (or not) with restrictions on how they might operate (location, speed etc). However, we're testing this and will propose an approach for the Council to consider. We're also in communication with Auckland, Christchurch and Wellington Council about the issues we're facing and they have been a great help so far.

I'll keep you informed on progress.

Best regards

Simon

From: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Date: Wednesday, 14 November 2018 at 6:09 PM
To: Lyndon Weggery <[REDACTED]>
Cc: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Subject: Re: E Bikes:Dunedin

Hi Lyndon

As we examine the idea of a public places bylaw, these are the issues we will be exploring. I have cc'd Simon Pickford, head of regulatory - in part so our research goes to him, and in part so he can answer your questions!

Cheers

Sue

Dr Sue Bidrose

Chief Executive Officer

Dunedin City Council

On 14/11/2018, at 3:43 PM, Lyndon Weggery <[REDACTED]> wrote:

Dear Sue,

Lynley Hood has referred me to the Land Transport Road User Rule 2004 as amended in 2017 to enable road controlling authorities, such as councils to make bylaws allowing electric vehicles to use specified special vehicle lanes. From 1.9.17 it will be up to individual road controlling authorities to decide if they will make by-laws that allow electric vehicles access to any special vehicle lanes within their network. As the definition of an electric vehicle means a motor vehicle with motive power wholly or partly derived from an external source of electricity and an e-scooter is obviously not a motor vehicle are Councils now looking to Central Government to make further amendments to the Road User Rule 2004? I note mobility scooters are already covered by the above Rules.

Regards
Lyndon

From: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Sent: Wednesday, 14 November 2018 10:39 AM
To: Lyndon Weggery
Subject: Re: E Bikes:Dunedin

Hi Lyndon

I am pretty sure Ministers are aware of the concerns! They will be following stories out of Auckland and Christchurch, I am sure.

The issues centre on the different way we treat cycles and e-scooters. I guess your question is whether there is any plan to align these? (It also raises questions about new mobility scooters that can travel 40kph or so!)

Cheers
Sue

Dr Sue Bidrose
Chief Executive Officer
Dunedin City Council

On 14/11/2018, at 10:34 AM, Lyndon Weggery <[REDACTED]> wrote:

Dear Sue,

I can appreciate your frustration in not being able to control this potential menace and wonder just what specifically would you like Central Government to do?

As I am seeing Clare Curren on Thursday such information would be very helpful as are we looking at a specific amendment to the Local Government Act and what Section?

I note in today's ODT that Lynley Hood is also concerned and as she is a near neighbour of mine in Lockerbie St it would be good to pass on your specific requirements re: legislation amendment so that she can support me in making the relevant representations to Clare Curren MP. I see that she is to approach Council also and will presumably receive the same reply that you gave me.

Regards

Lyndon

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Lime Scooter Use for Work Purposes

Simon Drew <Simon.Drew@dcc.govt.nz>

09/01/2019 at 13:19:34

From: Simon Drew <Simon.Drew@dcc.govt.nz>

Sent: 09/01/2019 at 13:19:34

To: Jane Pearce <Jane.Pearce@dcc.govt.nz>, Richard Saunders <Richard.Saunders@dcc.govt.nz>

Cc: Executive Leadership Team (ELT) <elt@oa.dcc.govt.nz>

Hi All

Lime Scooters are supposedly here tomorrow, which got me thinking about their use for work purposes.

Using them, say to visit a construction site, aligns with some of our strategies (i.e. carbon neutral transport option) but will introduce some H&S and public perception risks. Have we thought about this yet and have a DCC policy?

What's the message to our staff? I'd personally advocate for their use on some journeys, provided some form of risk assessment has been undertaken, helmets are used, etc.

Thoughts from others? Or are we already on top of this?

Regards

Simon

RE: ODT query on Lime Scooters

Ros MacGill <Ros.MacGill@dcc.govt.nz>

09/01/2019 at 11:49:11

From: Ros MacGill <Ros.MacGill@dcc.govt.nz>
Sent: 09/01/2019 at 11:49:11
To: Andrea Crawford <Andrea.Crawford@dcc.govt.nz>
Cc: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>, **Cindy Ashley** <Cindy.Ashley@dcc.govt.nz>

Hi Andrea,

I will also need to talk to Eleanor about some of these questions before drafting a response for you.

Thanks

Ros

-----Original Message-----

From: Cindy Ashley
Sent: Wednesday, 9 January 2019 11:23 a.m.
To: Andrea Crawford <Andrea.Crawford@dcc.govt.nz>; Ros MacGill <Ros.MacGill@dcc.govt.nz>
Cc: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Subject: RE: ODT query on Lime Scooters

Hi Andrea

I do have the MOU but we can't release it to the media as it has a confidentiality clause which prohibits its release.

Cheers

Cindy

-----Original Message-----

From: Andrea Crawford
Sent: Wednesday, 9 January 2019 11:07 AM
To: Ros MacGill <Ros.MacGill@dcc.govt.nz>; Cindy Ashley <Cindy.Ashley@dcc.govt.nz>
Subject: ODT query on Lime Scooters

Hi Ros and Cindy,

Do you have a copy of the agreement mentioned below?

Ros - can you assist with the other questions?

Regards,

Andrea Crawford
Communications advisor
Dunedin City Council

48 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9054, New Zealand
03 474 3267
027 504 5566
andrea.crawford@dcc.govt.nz

-----Original Message-----

From: Tim Miller
Sent: Wednesday, 9 January 2019 10:47 a.m.
To: Communications <comms@oa.dcc.govt.nz>
Subject: Lime Scooters

Good morning.

I have a few questions about Lime Scooters before the service launches tomorrow.

If possible I would also like a copy of the "agreement" between Lime and the DCC concerning safety and accident reporting.

What I wanted to know

Is Lime paying the DCC to run the share scooter service in Dunedin? If not why not?

What if any rules or restrictions has the DCC placed on Lime Scooters use in Dunedin? such as speed limits or helmet use?

Will the scooter be able to be used on the council's shared paths and cycleways? if not why not?

Has the DCC sought to restrict the speed the scooters are allowed to be ridden on footpaths, similar to what is being suggested in Auckland?

If not has the DCC sought to control their use on footpaths to protect pedestrians?

Will the DCC review the "safety agreement" at any point in the next six months?

Has the DCC been approached by any other scooter or bike sharing companies who have expressed an interest in bringing their service to Dunedin? If so who and how many?

Deadline is 5pm today

Thanks

FW: E-scooter footpath use 'illegal'? | Otago Daily Times Online News

Vivienne Harvey <Vivienne.Harvey@dcc.govt.nz>

09/01/2019 at 11:49:18

From: Vivienne Harvey <Vivienne.Harvey@dcc.govt.nz>
Sent: 09/01/2019 at 11:49:18
To: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Cc:

FYI

From: Vivienne Harvey **On Behalf Of** Dave Cull
Sent: 5 December 2018 4:01 PM
To: 'fergus.gammie@nzta.govt.nz' <fergus.gammie@nzta.govt.nz>
Subject: FW: E-scooter footpath use 'illegal'? | Otago Daily Times Online News

Dear Fergus

I have received the attached email regarding the legality of e-scooters on the footpath. Can you clarify for me the extent of NZTA's powers with regard to the use of footpaths and come back to me before Lime Scooters arrive in Dunedin.

Regards

Dave Cull

Mayor of Dunedin

Subject: E-scooter footpath use 'illegal'? | Otago Daily Times Online News

<https://www.odt.co.nz/news/dunedin/e-scooter-footpath-use-%E2%80%99illegal%E2%80%99>

In this article, the Minister and the NZTA are ducking for cover. Clearly, the NZTA's attempt to reclassify e-scooters as non-motor vehicles has failed. E-scooters were, and still are, motor vehicles. Everyone riding an e-scooter on the footpath is breaking the law.

The question is: when the government is facing up to a myriad of other scandals in the NZTA, why is it trying to ignore this one?

IMO putting pedestrians at risk by allowing e-scooters on footpaths has brought the hypocrisy of the government and the NZTA towards active transport to a new low.

If they really cared about active transport, their message would be: "Walking is New Zealand's most popular, affordable, sustainable, inclusive, accessible, cost-effective and environmentally friendly form of transport. We must support, protect and encourage walking. We must prioritise pedestrian safety."

The time is long overdue for our government to tackle the real transport challenge: too many single occupant and no occupant cars taking up too much road space.

Re: Draft response Lime Scooters ODT

Sue Bidrose <Sue.Bidrose@dcc.govt.nz>

09/01/2019 at 16:12:03

From: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>

Sent: 09/01/2019 at 16:12:03

To: Ros MacGill <Ros.MacGill@dcc.govt.nz>

Cc: Andrea Crawford <Andrea.Crawford@dcc.govt.nz>,

Richard Saunders <Richard.Saunders@dcc.govt.nz>, Andrea Jones <Andrea.Jones@dcc.govt.nz>,

Eleanor Bunt <Eleanor.Bunt@dcc.govt.nz>, Adrian Blair <Adrian.Blair@dcc.govt.nz>

Thanks! Sigh.

Dr Sue Bidrose

Chief Executive Officer

Dunedin City Council

On 9/01/2019, at 4:08 PM, Ros MacGill <Ros.MacGill@dcc.govt.nz> wrote:

Hi Sue,

In the attached media link it states that scooters are not permitted on cycle lanes but they are permitted to be on cycle paths (it states that these are areas that are either off the road altogether or physically separated by a barrier)...

cycle lane means a longitudinal strip within a roadway designed for the passage of cycles – (i.e. painted strip with no physical barrier) - Only Cycles

cycle path— where it's physically separated from the roadway that is intended for the use of cyclists, but which may be used also by pedestrians -

<https://www.stuff.co.nz/national/107572115/new-electric-scooters-allowed-on-footpath-and-road-but-not-cycle-lanes>

If this is correct then I think the first statement applies.

Cheers

Ros

From: Sue Bidrose

Sent: Wednesday, 9 January 2019 3:40 p.m.

To: Andrea Crawford <Andrea.Crawford@dcc.govt.nz>; Richard Saunders <Richard.Saunders@dcc.govt.nz>

Cc: Andrea Jones <Andrea.Jones@dcc.govt.nz>; Ros MacGill <Ros.MacGill@dcc.govt.nz>; Eleanor Bunt <Eleanor.Bunt@dcc.govt.nz>

Subject: RE: Draft response Lime Scooters ODT

Will the scooter be able to be used on the council's shared paths and cycleways? if not why not?

The scooters will be permitted on the footpath and road, but not on cycle lanes as these are only for cycles. However, they are permitted on cycle paths which are physically separated by a barrier or are off the road altogether.

I understood (and am happy to be wrong) that, as they have been deemed not a vehicle, scooters cannot be on the road or on any cycleway that is part of a road (even with a barrier, such as the one-way-pair cycleway). If this is correct, the answer should be

The scooters will be permitted on the footpath, but not on roads or cycle lanes that are built or marked on roads. However, they are permitted on cycle paths which are off the road altogether.

Dr Sue Bidrose

Chief Executive Officer/Kaiwhakahaere Matua

Dunedin City Council/Kaunihera-a-rohe o Otepoti

50 The Octagon, Dunedin;

P O Box 5045, Moray Place, Dunedin 9058, New Zealand

Telephone: 03 474 3851; Cell: 021 378790

Email: sue.bidrose@dcc.govt.nz; www.dunedin.govt.nz



Please consider the environment before printing this e-mail

From: Andrea Crawford

Sent: Wednesday, 9 January 2019 3:26 p.m.

To: Richard Saunders <Richard.Saunders@dcc.govt.nz>; Sue Bidrose
<Sue.Bidrose@dcc.govt.nz>; Ros MacGill <Ros.MacGill@dcc.govt.nz>

Cc: Andrea Jones <Andrea.Jones@dcc.govt.nz>

Subject: Draft response Lime Scooters ODT

Hi all,

Draft response attached for you to check. Please get back to me with any changes by 4.30pm.

Many thanks,

Andrea C.

Re: Scooters on roads

Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
09/01/2019 at 16:11:27

From: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Sent: 09/01/2019 at 16:11:27
To: Andrea Crawford <Andrea.Crawford@dcc.govt.nz>
Cc:

Ok!

Dr Sue Bidrose
Chief Executive Officer
Dunedin City Council

On 9/01/2019, at 4:04 PM, Andrea Crawford <Andrea.Crawford@dcc.govt.nz> wrote:

Hi Sue,

According to Richard, scooters are allowed on the road and he said that's Eleanor's advice also.

Re MoU, he is still waiting to hear back from Lime. He suggested we say 'We're still having discussions with Lime about releasing the MoU to the media.'

Cheers,

Andrea

-

-

-

RE: Lime Media release

Ros MacGill <Ros.MacGill@dcc.govt.nz>

09/01/2019 at 15:18:18

From: Ros MacGill <Ros.MacGill@dcc.govt.nz>
Sent: 09/01/2019 at 15:18:18
To: Richard Saunders <Richard.Saunders@dcc.govt.nz>, **Communications** <comms@oa.dcc.govt.nz>, Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Cc: Simon Pickford <Simon.Pickford@dcc.govt.nz>

Thanks Richard.

Ros

From: Richard Saunders
Sent: Wednesday, 9 January 2019 3:11 p.m.
To: Communications <comms@oa.dcc.govt.nz>; Ros MacGill <Ros.MacGill@dcc.govt.nz>; Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Cc: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Subject: Lime Media release

Hi all

Attached is a copy of the Lime media release with a couple of suggestions from me. I advised them we would not include a quote from DCC as we are being asked to provide plenty of comment as it is.

At this stage the opening is planned for the Octagon tomorrow morning but I am not sure if this is confirmed. If there are further suggested changes to the release please let me know bearing in mind it is theirs.

Cheers

Richard Saunders


Group Manager Transport


Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand

Telephone: 03 477 4000; Mobile: 021 841 261; Fax: 03 474 3451

Email: richard.saunders@dcc.govt.nz

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cid:image003.jpg@01CD2A14.1A1FB310cid:image004.jpg@01CD2A14.1A1FB310








Please consider the environment before printing this e-mail

FW: E Bikes:Dunedin

Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
09/01/2019 at 15:00:48

From: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Sent: 09/01/2019 at 15:00:48
To: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Cc:

📎 5 Attachment(s) Total 12.6 KB View ^

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 118111914045401799.png (8.0 KB)  118111914045401999.jpg (1.5 KB)

FYI

Dr Sue Bidrose

Chief Executive Officer/Kaiwhakahaere Matua

Dunedin City Council/Kaunihera-a-rohe o Otepoti

50 The Octagon, Dunedin;

P O Box 5045, Moray Place, Dunedin 9058, New Zealand

Telephone: 03 474 3851; Cell: 021 378790

Email: sue.bidrose@dcc.govt.nz; www.dunedin.govt.nz



Please consider the environment before printing this e-mail

From: Sue Bidrose
Sent: Tuesday, 8 January 2019 10:02 p.m.
To: Lyndon Weggery <[REDACTED]>
Subject: Re: E Bikes:Dunedin

Hi Lyndon

We cannot do a bylaw in a way that manages them - as Auckland and Chch have found. We have been looking at a public places bylaw but we can not over-ride NZTA's decision to allow them on footpaths, we can't set speed limits, we can't mandate helmets. We have little in the way of levers. The safeguards I imagine you want, we cannot mandate. Although Chch and Auckland have what they both call a 'trial' it is a quirk of their wording in their 'commercial use of footpaths' bylaw - but in reality they have the same limitations as we do.

We have been advocating to government around NZTA's rules - as it seems mandating helmets and cycleway use would be sensible. But to little effect thus far.

Lime have only just announced they are launching, since Simon went on leave. We knew they were coming but it was initially late November, early December, late December and now mid January.

Regards

Sue

Dr Sue Bidrose

Chief Executive Officer

Dunedin City Council

On 8/01/2019, at 9:33 PM, Lyndon Weggery <[REDACTED]> wrote:

Dear Sue,

Thanks for your prompt reply as you can see from Simon's e-mail to me he was engaged in a process(including proposal to Council for a bylaw) that would have effectively managed these scooters should Council decide to let them into Dunedin with appropriate safeguards. The significant assurance from Simon was that he would get back to me on progress. Now we have Lime starting on thursday without a trading licence, no trial period and no apparent written safeguards as to where they can operate. As you can appreciate I am concerned that this decision has been made without public input. Not happy with DCC process and neither is Lynley Hood.. As you know Simon is away till 28 January. Did he finalise this without informing me or Lynley before he left?

Regards

Lyndon

From: Simon Pickford <Simon.Pickford@dcc.govt.nz>

Sent: Monday, 19 November 2018 4:04 PM

To: Lyndon Weggery

Subject: Re: E Bikes:Dunedin

Hi Lyndon,

Thank you for your email which Sue passed on to me. We are in discussion with NZTA and various teams across DCC to consider this issue. I have passed on your email to our legal team for consideration but haven't received a response yet.

However, from early discussions it seems that the best tool to control the use of these devices would be a bylaw rather than a change to the LGA or the Road User Rule. That way it would take into account the local situation, devices could be assessed against criteria and permits issued (or not) with restrictions on how they might operate (location, speed etc). However, we're testing this and will propose an approach for the Council to consider. We're also in communication with Auckland, Christchurch and Wellington Council about the issues we're facing and they have been a great help so far.

I'll keep you informed on progress.

Best regards

Simon

From: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Date: Wednesday, 14 November 2018 at 6:09 PM
To: Lyndon Weggery <[REDACTED]>
Cc: Simon Pickford <Simon.Pickford@dcc.govt.nz>
Subject: Re: E Bikes:Dunedin

Hi Lyndon

As we examine the idea of a public places bylaw, these are the issues we will be exploring. I have cc'd Simon Pickford, head of regulatory - in part so your research goes to him, and in part so he can answer your questions!

Cheers

Sue

Dr Sue Bidrose

Chief Executive Officer
Dunedin City Council

On 14/11/2018, at 3:43 PM, Lyndon Weggery <[REDACTED]> wrote:

Dear Sue,

Lynley Hood has referred me to the Land Transport Road User Rule 2004 as amended in 2017 to enable road controlling authorities, such as councils to make bylaws allowing electric vehicles to use specified special vehicle lanes. From 1.9.17 it will be up to individual road controlling authorities to decide if they will make by-laws that allow electric vehicles access to any special vehicle lanes within their network. As the definition of an electric vehicle means a motor vehicle with motive power wholly or partly derived from an external source of electricity and an e-scooter is obviously not a motor vehicle are Councils now looking to Central Government to make further amendments to the Road User Rule 2004?

I note mobility scooters are already covered by the above Rules.

Regards

Lyndon

From: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>

Sent: Wednesday, 14 November 2018 10:39 AM

To: Lyndon Weggery

Subject: Re: E Bikes:Dunedin

Hi Lyndon

I am pretty sure Ministers are aware of the concerns! They will be following stories out of Auckland and Christchurch, I am sure.

The issues centre on the different way we treat cycles and e-scooters. I guess your question is whether there is any plan to align these? (It also raises questions about new mobility scooters that can travel 40kph or so!)

Cheers

Sue

Dr Sue Bidrose

Chief Executive Officer

Dunedin City Council

On 14/11/2018, at 10:34 AM, Lyndon Weggery <[REDACTED]> wrote:

Dear Sue,

I can appreciate your frustration in not being able to control this potential menace and wonder just what specifically would you like Central Government to do?

As I am seeing Clare Curren on Thursday such information would be very helpful as are we looking at a specific amendment to the Local Government Act and what Section?

I note in today's ODT that Lynley Hood is also concerned and as she is a near neighbour of mine in Lockerbie St it would be good to pass on your specific requirements re:legislation amendment so that she can support me in making the relevant representations to Clare Curren MP. I see that she is to approach Council also and will presumably receive the same reply that you gave me.

Regards
Lyndon

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If this message is not intended for you please delete it and notify us immediately; you are warned that any further use, dissemination, distribution or reproduction of this material by you is prohibited..

Jenny Lapham

From: Sue Bidrose
Sent: Wednesday, 9 January 2019 03:59 p.m.
To: Andrea Crawford; Richard Saunders; Ros MacGill; Andrea Jones
Subject: Fwd: Response from NZTA
Attachments: image001.jpg; ATT00001.htm; image002.jpg; ATT00002.htm; image003.jpg; ATT00003.htm; image004.jpg; ATT00004.htm; image005.png; ATT00005.htm; image006.jpg; ATT00006.htm; image007.jpg; ATT00007.htm; image008.jpg; ATT00008.htm; image009.jpg; ATT00009.htm; Matrix - Footpath and road allowance 9 Jan.docx; ATT00010.htm

Just in from NZTA. Give it to ODT as our answer???

Dr Sue Bidrose
Chief Executive Officer
Dunedin City Council

Begin forwarded message:

From: Vivienne Harvey <Vivienne.Harvey@dcc.govt.nz>
Date: 9 January 2019 at 3:56:23 PM NZDT
To: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Subject: Response from NZTA

From: Amber McGovern-Wilson [<mailto:Amber.McGovern-Wilson@nzta.govt.nz>]
Sent: 9 January 2019 3:45 PM
To: Vivienne Harvey <Vivienne.Harvey@dcc.govt.nz>
Subject: RE: Email

Hi Vivienne,

As discussed, attached is a matrix to outline what is and is not allowed on footpaths, shared paths etc.

Ultimately, these are allowed on the footpath. The Gazette Notice has been tabled in Parliament and Minister Genter has been quoted in support.

Any questions, please let me know.

Amber

From: Vivienne Harvey <Vivienne.Harvey@dcc.govt.nz>
Sent: Wednesday, 9 January 2019 3:27 PM
To: Amber McGovern-Wilson <Amber.McGovern-Wilson@nzta.govt.nz>
Subject: RE: Email










Here is a copy of the email from Mayor Cull.

Vivienne

From: Amber McGovern-Wilson [<mailto:Amber.McGovern-Wilson@nzta.govt.nz>]
Sent: 9 January 2019 3:26 PM
To: Vivienne Harvey <Vivienne.Harvey@dcc.govt.nz>
Subject: Email

Amber McGovern-Wilson
Senior Policy Advisor
Operational Policy, Planning & Intelligence
Regulatory Group
DDI [04 894 6371](tel:048946371)
E amber.mcgovern-wilson@nzta.govt.nz

Footpath and Road & Safety Allowance

Example	Device/Vehicle	Road User Rule					Comment
		Footpath	Shared Path(Incl. Cycle Path)	Cycle Lane	Road	Helmet	
	Wheeled Recreational Device Less than 300 W A wheeled conveyance, other than a cycle that has a wheel diameter exceeding 355 mm and maximum power output not exceeding 300 W	✓	✓	✗	✓	✗	Ambiguity in legislation removed by Gazette in 2018
	E-Scooter More than 300W	✗	✗	✗	✓	✓	A number of configurations of the larger e-Scooter are being marketed as either recreational devices or mobility scooters. The Agency considers these units to be mopeds and is acting accordingly
	Yike Bike	✓	✓	✓	✓	✓	Enabled by Gazette in 2014 as a substitute cycle.
	Cycle <i>Propelled by muscular energy of the rider</i>	✗	✓	✓	✓	✓	While illegal to ride a bike on a footpath, many do for safety reasons. This is be considered in the Accessible Streets Rule review
	Power assisted cycle <i>Auxiliary electric motor with a maximum power not exceeding 300W and is designed to be primarily propelled by the muscular energy of the rider.'</i>	✗	✓	✓	✓	✓	Ambiguity in legislation removed by Gazette in 2014
	Mobility Vehicles	✓	✓	✓	✓	✗	Required to be principally designed for neurologically or physically impaired
	Moped <i>Has: - (a) 2 or 3 wheels; and (b) a maximum speed not exceeding 50 kilometres per hour; and (c) either— (i) an engine cylinder capacity not exceeding 50 cc; or (ii) a power source other than a piston engine'</i>	✗	✗	✗	✓	✓	-
	Motorcycle <i>(a) means a motor vehicle running on 2 wheels, or not more than 3 wheels when fitted with a sidecar</i>	✗	✗	✗	✓	✓	-
	Mini Vehicles (heavy Quadricycles)	✗	✗	✗	✗	✗	Not considered to be mobility devices.

Footpath and Road & Safety Allowance

Item	Legislation	Rule Extract	Change Process
Footpath	Road User Rule 2004	<p>Mobility Device & Wheeled Recreational Device (e.g. e-Scooter) – A driver of a mobility device or wheeled recreational device on a footpath—</p> <p>(a) must operate the device in a careful and considerate manner; and</p> <p>(b) must not operate the device at a speed that constitutes a hazard to other footpath users.</p> <p>Additional for Wheeled Recreational Device (e.g. e-Scooter) only - A person using a wheeled recreational device on a footpath must give way to pedestrians and drivers of mobility devices.</p>	Ministry of Transport Rule Change
Road Usage		<p>Mobility Device - A driver must not drive a mobility device on any portion of a roadway if it is practicable to drive on a footpath.</p> <p>Mobility Device & Wheeled Recreational Device (e.g. e-Scooter) - A pedestrian or driver of a mobility device or a wheeled recreational device using the roadway must remain as <u>near as practicable</u> to the edge of the roadway.</p>	
Cycle Lane		<p>Cycles – part of the road that is physically separated from the roadway that is intended for the use of cyclists, but which may be used also by pedestrians.</p>	
Shared Path (Incl. Cycle Path)		<p>Cycle, Mobility Device or Mobility Device & Wheeled Recreational Device (e.g. e-Scooter) - person using the path—</p> <p>(a) must use it in a careful and considerate manner; and</p> <p>(b) must not use it in a manner that constitutes a hazard to other persons using it.</p> <p>A rider of a cycle, mobility device, or wheeled recreational device on the path must not operate the cycle or device at a speed that constitutes a hazard to other persons using the path.</p>	
Helmet		<p>All-Terrain Vehicles, Motorcycles and Mopeds – A person must not drive or ride on an all-terrain vehicle, on a motorcycle, in a sidecar, or on a moped on a road unless the person is wearing a safety helmet of an approved standard that is securely fastened.</p> <p>Cycles - A person must not ride, or be carried on, a bicycle on a road unless the person is wearing a safety helmet of an approved standard that is securely fastened.</p>	

Jenny Lapham

From: Richard Saunders
Sent: Thursday, 10 January 2019 09:06 a.m.
To: Peter Brown; Nick Sargent
Subject: RE: e-Scooters in Dunedin

Hi Peter

Further to Nicks note.

I think the paper said 300 initially but I would expect that to grow to 400-500
MOU as Nick stated

No, we are not currently planning to pass any bylaw to regulate. The position will be to allow them to operate as a trial and then it can be re-visited if required.

Cheers

Richard Saunders
Group Manager Transport
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Mobile: 021 841 261; Fax: 03 474 3451
Email: richard.saunders@dcc.govt.nz



**DUNEDIN CITY
COUNCIL**
Kaitiaki & Te ōhira o Dunedin



 Please consider the environment before printing this e-mail

From: Peter Brown [mailto:Peter.Brown@nzta.govt.nz]
Sent: Wednesday, 9 January 2019 4:12 p.m.
To: Richard Saunders <Richard.Saunders@dcc.govt.nz>; Nick Sargent <Nick.Sargent@dcc.govt.nz>
Subject: e-Scooters in Dunedin

Happy New Year Richard and Nick – hope you’ve both had a great break.

NZTA’s Operational Policies and Frameworks team is trying to collate info on the roll-out of e-Scooters around the country so they can decide what future work might be required in relation to them. Are you able to advise:

1. The number of scooters expected to be deployed in Dunedin
2. Whether an operating agreement exists between Dunedin City Council and the e-Scooter operator
3. Whether Dunedin City Council plans to pass any bylaw to regulate e-Scooters

Look forward to your reply.

Cheers

Peter

Peter Brown / Journey Manager – Lower South Island
System Optimisation

DDI +64 3 951 3029 / M +64 21 196 0134

E peter.brown@nzta.govt.nz / w nzta.govt.nz

Find the latest transport news, information, and advice on our website:
www.nzta.govt.nz

Jenny Lapham

From: Richard Saunders
Sent: Thursday, 10 January 2019 03:04 p.m.
To: Adrian Blair; Lyz Harvey
Subject: Lime

Hi both

I have been in touch with Lime who are happy to prioritise addressing complaints over this start up period. Below is what they sent me. It suggests that we are following the correct process which is for customers to be referred to Lime in the first instance.

I will also include you both in an invite to a start up meeting we are having with them on Monday.

Cheers

Richard

Thanks for the email - day one is going OK - things will improve as we go.

I'm happy you raised drop-off locations. The first day is always where we improve from. We will be doing manual changes from complaints and what we see, and this will be supported in a week or so by data and our algorithm.

Happy to work closely with you on this for urgent queries, however our support line is best for general support queries. Please encourage people to contact customer support through the following details.

Phone: 0800 467 001

Email: support@li.me

If it is urgent from your team, the 3 points of information as follows are best.

1. Short description of problem
2. Plate number (if known - please ask callers for this)
3. Location details for pick up - address + random details (e.g. within a carport / beside a shed, etc)

Richard Saunders
Group Manager Transport
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Mobile: 021 841 261; Fax: 03 474 3451
Email: richard.saunders@dcc.govt.nz



DUNEDIN CITY
COUNCIL
Kaitiaki Take Kōwhiri



Please consider the environment before printing this e-mail

Jenny Lapham

From: Richard Saunders
Sent: Thursday, 10 January 2019 12:07 p.m.
To: Matthew McNeill
Cc: Simon Pickford
Subject: MoU Release

Hi Matt


Just notifying you that we are releasing a copy of the MoU to the media today. We have no grounds to withhold the document under the Official Information Act.

Regards
Richard

Richard Saunders
Group Manager Transport
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Mobile: 021 841 261; Fax: 03 474 3451
Email: richard.saunders@dcc.govt.nz



 Please consider the environment before printing this e-mail

Jenny Lapham

From: Richard Saunders
Sent: Thursday, 10 January 2019 08:46 a.m.
To: Simon Drew
Subject: Fwd: Lime Scooters

Hi Simon

Can you clarify with Sue that Simon P and his staff are managing the Lime stuff. I don't need to be dealing with the day to day noise with this.

Happy to assist Sue with specific stuff but not the day to day.

Cheers

Sent from my iPhone

Richard Saunders
Group Manager Transport
Dunedin City Council

Begin forwarded message:

From: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Date: 10 January 2019 at 8:35:02 AM NZDT
To: Andrew Whiley <Andrew.Whiley@dcc.govt.nz>, "Council 2016-2019 (Elected Members)" <council.2016-2019@oa.dcc.govt.nz>
Cc: Richard Saunders <Richard.Saunders@dcc.govt.nz>, Simon Drew <Simon.Drew@dcc.govt.nz>
Subject: RE: Lime Scooters

Hi Andrew

We are not able to regulate Lime Scooters. This responsibility sits with NZTA which has deemed them 'not a vehicle' meaning that they are to be used on footpaths and separated shared paths, but not cycleways. They also do not require a helmet. We have worked with Lime to set out the places they can be deployed in groups of up to 5 in the morning when they are first put out. Those spots are outlined on the 'juicers' app, and the juicers – who pick them up in the evening and charge them overnight – only get paid when they drop them off in a correct location (and into a group of less than 5).

This is the same here, as it is in Auckland, Christchurch, Hutt Valley, and shortly Queenstown...

We have worked with the people at Lime to get good safety messages across to users when they get the app that makes them work. They have been working well and collaboratively with staff so that we can influence safety as much as possible, given we cannot change the rules so that they go in cycleways.

Cheers
Sue

*Dr Sue Bidrose
Chief Executive Officer/Kaiwhakahaere Matua
Dunedin City Council/Kaunihera-a-rohe o Otepoti*

50 The Octagon, Dunedin;
P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 474 3851; Cell: 021 378790
Email: sue.bidrose@dcc.govt.nz; www.dunedin.govt.nz



Please consider the environment before printing this e-mail

From: Andrew Whiley
Sent: Thursday, 10 January 2019 8:13 a.m.
To: Council 2016-2019 (Elected Members) <council.2016-2019@oa.dcc.govt.nz>; Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Subject: Lime Scooters

Hi all,

I maybe out of the loop here or missed some information but I cannot believe we were not able to do anything about regulating Lime scooters in Dunedin!

Having seen them all over Santiago being left everywhere I'm sure our mobile trading bylaw or use of footpaths must have been able to cover it. As per the attached photo they are simply just dumped everywhere and I saw much worse with them in middle of high pedestrian areas as I was driving by.

As an example anyone that has a sign on our footpaths needs a permit for it yet these scooters will be left everywhere!! We must be able to ensure that that can only be picked up and returned to designated areas and any scooters found outside the area incorporate a fine.

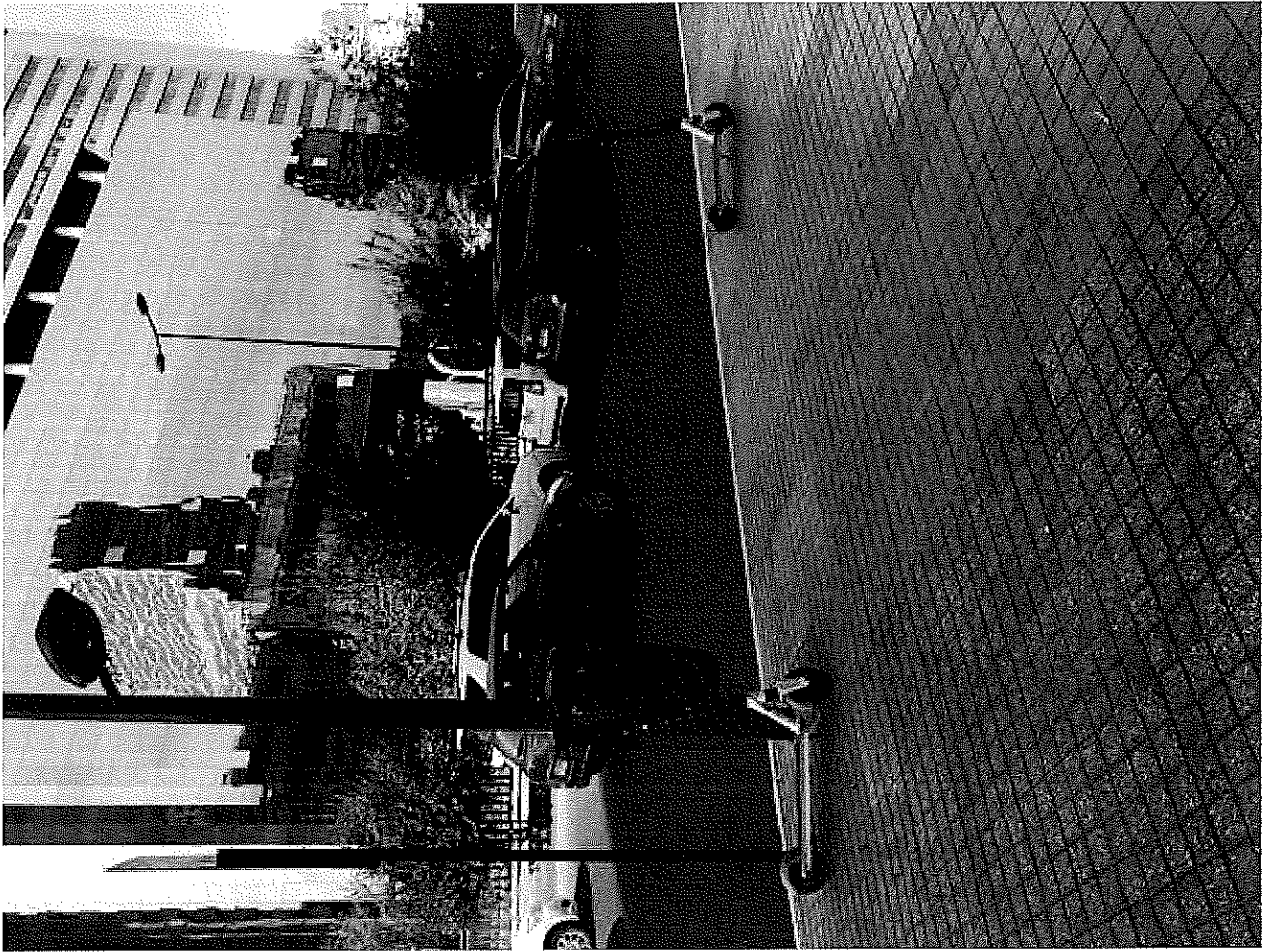
This is not only applicable to Lime scooters but also bike sharing programmes.

I also noticed an article recently on Stuff about a major Australian council kicking Lime scooters to touch. It is worth reading.

I am keen to know what is in the agreement (as quoted in this morning's ODT) and how the scooter industry will be controlled.

Regards
Andrew

PS: Happy New Year everyone.



Sent from my iPhone

Jenny Lapham

From: Richard Saunders
Sent: Thursday, 10 January 2019 09:06 a.m.
To: Peter Brown; Nick Sargent
Subject: RE: e-Scooters in Dunedin

Hi Peter

Further to Nicks note.

I think the paper said 300 initially but I would expect that to grow to 400-500
MOU as Nick stated

No, we are not currently planning to pass any bylaw to regulate. The position will be to allow them to operate as a trial and then it can be re-visited if required.

Cheers

Richard Saunders
Group Manager Transport
Dunedin City Council

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Telephone: 03 477 4000; Mobile: 021 841 261; Fax: 03 474 3451
Email: richard.saunders@dcc.govt.nz



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 Please consider the environment before printing this e-mail

From: Peter Brown [mailto:Peter.Brown@nzta.govt.nz]
Sent: Wednesday, 9 January 2019 4:12 p.m.
To: Richard Saunders <Richard.Saunders@dcc.govt.nz>; Nick Sargent <Nick.Sargent@dcc.govt.nz>
Subject: e-Scooters in Dunedin

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3. Whether Dunedin City Council plans to pass any bylaw to regulate e-Scooters

Look forward to your reply.

Cheers

Peter

Peter Brown / Journey Manager – Lower South Island
System Optimisation

DDI +64 3 951 3029 / M +64 21 196 0134

E peter.brown@nzta.govt.nz / w nzta.govt.nz

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www.nzta.govt.nz

Jenny Lapham

From: Richard Saunders
Sent: Thursday, 10 January 2019 03:04 p.m.
To: Adrian Blair; Lyz Harvey
Subject: Lime

Hi both

I have been in touch with Lime who are happy to prioritise addressing complaints over this start up period. Below is what they sent me. It suggests that we are following the correct process which is for customers to be referred to Lime in the first instance.

I will also include you both in an invite to a start up meeting we are having with them on Monday.

Cheers

Richard

Thanks for the email - day one is going OK - things will improve as we go.

I'm happy you raised drop-off locations. The first day is always where we improve from. We will be doing manual changes from complaints and what we see, and this will be supported in a week or so by data and our algorithm.

Happy to work closely with you on this for urgent queries, however our support line is best for general support queries. Please encourage people to contact customer support through the following details.

Phone: 0800 467 001

Email: support@li.me

If it is urgent from your team, the 3 points of information as follows are best.

1. Short description of problem
2. Plate number (if known - please ask callers for this)
3. Location details for pick up - address + random details (e.g. within a carport / beside a shed, etc)

Richard Saunders
Group Manager Transport
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Mobile: 021 841 261; Fax: 03 474 3451
Email: richard.saunders@dcc.govt.nz



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COUNCIL
Kaitiaki Take Kōwhiri



Please consider the environment before printing this e-mail

Jenny Lapham

From: Richard Saunders
Sent: Thursday, 10 January 2019 12:07 p.m.
To: Matthew McNeill
Cc: Simon Pickford
Subject: MoU Release

Hi Matt

Just notifying you that we are releasing a copy of the MoU to the media today. We have no grounds to withhold the document under the Official Information Act.


Regards

Richard

Richard Saunders
Group Manager Transport
Dunedin City Council

50 The Octagon, Dunedin; P O Box 5045, Moray Place, Dunedin 9058, New Zealand
Telephone: 03 477 4000; Mobile: 021 841 261; Fax: 03 474 3451
Email: richard.saunders@dcc.govt.nz



 Please consider the environment before printing this e-mail

Jenny Lapham

From: Richard Saunders
Sent: Thursday, 10 January 2019 08:46 a.m.
To: Simon Drew
Subject: Fwd: Lime Scooters

Hi Simon

Can you clarify with Sue that Simon P and his staff are managing the Lime stuff. I don't need to be dealing with the day to day noise with this.

Happy to assist Sue with specific stuff but not the day to day.

Cheers

Sent from my iPhone

Richard Saunders
Group Manager Transport
Dunedin City Council

Begin forwarded message:

From: Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Date: 10 January 2019 at 8:35:02 AM NZDT
To: Andrew Whiley <Andrew.Whiley@dcc.govt.nz>, "Council 2016-2019 (Elected Members)" <council.2016-2019@oa.dcc.govt.nz>
Cc: Richard Saunders <Richard.Saunders@dcc.govt.nz>, Simon Drew <Simon.Drew@dcc.govt.nz>
Subject: RE: Lime Scooters

Hi Andrew

We are not able to regulate Lime Scooters. This responsibility sits with NZTA which has deemed them 'not a vehicle' meaning that they are to be used on footpaths and separated shared paths, but not cycleways. They also do not require a helmet. We have worked with Lime to set out the places they can be deployed in groups of up to 5 in the morning when they are first put out. Those spots are outlined on the 'juicers' app, and the juicers – who pick them up in the evening and charge them overnight – only get paid when they drop them off in a correct location (and into a group of less than 5).

This is the same here, as it is in Auckland, Christchurch, Hutt Valley, and shortly Queenstown...

We have worked with the people at Lime to get good safety messages across to users when they get the app that makes them work. They have been working well and collaboratively with staff so that we can influence safety as much as possible, given we cannot change the rules so that they go in cycleways.

Cheers
Sue

*Dr Sue Bidrose
Chief Executive Officer/Kaiwhakahaere Matua
Dunedin City Council/Kaunihera-a-rohe o Otepoti*

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Please consider the environment before printing this e-mail

From: Andrew Whiley
Sent: Thursday, 10 January 2019 8:13 a.m.
To: Council 2016-2019 (Elected Members) <council.2016-2019@oa.dcc.govt.nz>; Sue Bidrose <Sue.Bidrose@dcc.govt.nz>
Subject: Lime Scooters

Hi all,

I maybe out of the loop here or missed some information but I cannot believe we were not able to do anything about regulating Lime scooters in Dunedin!

Having seen them all over Santiago being left everywhere I'm sure our mobile trading bylaw or use of footpaths must have been able to cover it. As per the attached photo they are simply just dumped everywhere and I saw much worse with them in middle of high pedestrian areas as I was driving by.

As an example anyone that has a sign on our footpaths needs a permit for it yet these scooters will be left everywhere!! We must be able to ensure that that can only be picked up and returned to designated areas and any scooters found outside the area incorporate a fine.

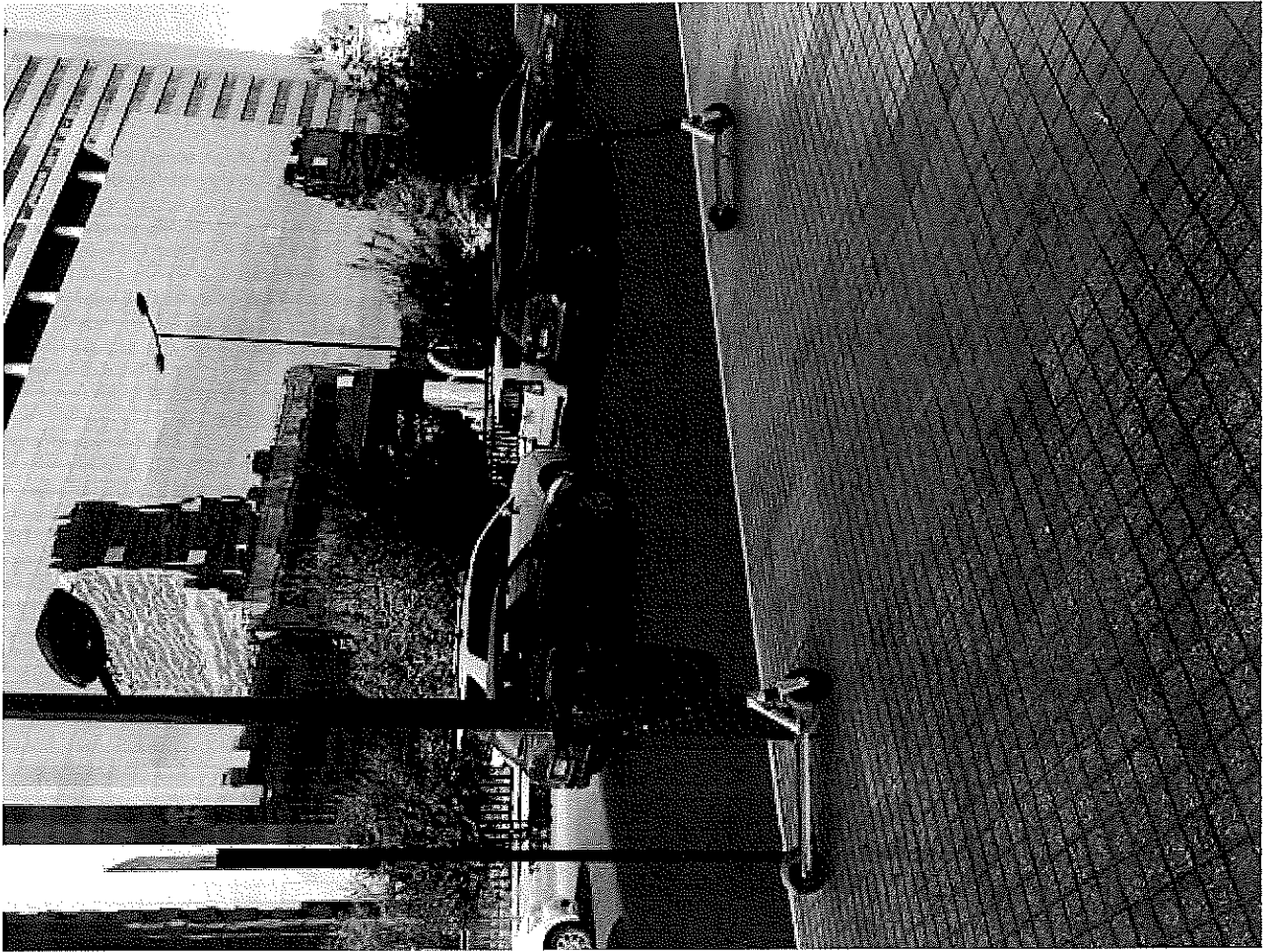
This is not only applicable to Lime scooters but also bike sharing programmes.

I also noticed an article recently on Stuff about a major Australian council kicking Lime scooters to touch. It is worth reading.

I am keen to know what is in the agreement (as quoted in this morning's ODT) and how the scooter industry will be controlled.

Regards
Andrew

PS: Happy New Year everyone.



Sent from my iPhone