

9 August 2019

[REDACTED]

Dear [REDACTED]

Local Government Official Information and Meetings Act 1987 (LGOIMA) request for the feedback on the LED trial in South Dunedin

I am writing a response to your request made on 18 July 2019 asking for the feedback on the LED trial in South Dunedin.

1. The research/survey/feedback methodology/project planning in regard to the collection of feedback regarding this trial.

No formal document was produced. The questionnaires for the residents and public were produced specifically for the purpose of getting feedback on the trial.

2. The rationale in collecting two sets of information i.e. why the residents feedback was gathered separately to the public feedback.

The reason for collecting resident feedback is because the residents experience the trial LEDs on a daily and nightly basis where other members of the public do not. The resident feedback gave the opportunity for residents to share their personal experience with the trial LEDs and give feedback on their safety, the adequacy of lighting levels, and lighting colour.

3. The dates within which the two sets of information were open for feedback and closed for feedback. One being public consultation and the second being the residents feedback.

- *The public feedback opened on 15 October 2018 and closed on 1 December 2018.*
- *Door knocking for the residents survey took place on 15 December 2018 and closed on 25 January 2019.*

4. How the feedback from the residents was gathered, including any form used and the date of which this form/questionnaire was developed.

On 15 December 2018, DCC staff went door knocking to handout the residents paper survey on Fawcett, Melbourne, and Oxford Streets. A feedback form was placed in the letterbox of residents who were not home, along with a free envelope to return back to DCC. The feedback form is attached.

5. Any information that was provided to the residents in regard to the LED trial lighting.

A paper survey was given to residents to fill and return back to DCC (Attachment A).

6. The number of residents in Fawcett, Melbourne and Oxford Street who provided feedback in relation to the number of residences in these streets.

In total, 78 residents (on behalf of the street address or house) from Fawcett, Melbourne, and Oxford Street provided feedback to the residents survey. All street addresses/houses were door knocked (approximately around 200 houses). A number of vacant houses were noted.

7. Rationale for the weighting of public versus resident feedback in favour of the residents via statements to the media by DCC "However, council transport group manager Richard Saunders said feedback from the existing South Dunedin trial had been "positive" and there was no need for another one." (ODT 6 April). Whereas public feedback was, on the whole, contrary to this i.e. not supportive.

We were very familiar with the general feedback received previously from the public concerning LED's and this feedback was repeated in the online responses. This had been widely canvased. We were interested in getting feedback from residents who were experiencing the new lights on a regular basis rather than sharing general opinions about what kelvin the new lights should be.

8. Any reports completed in regard to the trial including any reference to the two separate feedback strains i.e. public and residents.

No reports have been completed. We have only responded to media enquiries.

I trust this answers your request.

Yours faithfully



Rebecca Murray
Governance Support Officer

RESIDENT FEEDBACK
LED Light Trial on Melbourne, Fawcett and Oxford Street

Thank you for your involvement in trialling the LED lights on your street. We are interested in your feedback on the trial to understand your experience with the LEDs.

You can complete the form online at www.dunedin.govt.nz/led-lights-feedback, by post using the prepaid envelope or email to transport@dcc.govt.nz.

First name: _____

Last name: _____

What is your address: _____

When you go out at night do you feel safe along your street with the new lighting?

☐

No change

☐

Safer with new lights

☐

Safer with old lights

How do you rate the level of lighting provided by the new lights?

☐

Too much

☐

Not enough

☐

About right

☐

Don't know

Is the colour of the new lighting on your road acceptable?

☐

Yes

☐

No

My preference is: _____

Do you have any other comments about the road lighting in your street?

Thank you for taking the time to do this survey. We appreciate your feedback.

Disclaimer: Please note that feedback is public. Your feedback may be included on papers available to the media and the public. Your feedback will only be used for consideration as part of the city wide LED installation.