

30 July 2019

Rob Kidd  
Otago Daily Times  
[rob.kidd@odt.co.nz](mailto:rob.kidd@odt.co.nz)

Dear Mr Kidd

**Local Government Official Information and Meetings Act 1987 (LGOIMA) request for information on Dunedin Public Libraries**

I am writing in response to your request made on 1 July 2019 asking for on the Dunedin Public Libraries. I apologise for the delay in sending this response.

Below are the answers to your questions raised.

- The book title in the Dunedin Public Library system subject to the most hold requests from members both this year to date, and since January 2016 overall.

*Becoming* by Michelle Obama both this year to date, and since January 2016

- The most lent book in the Dunedin Public Library system, both this year to date, and since 2016 overall.

*A Lady of Expectations* by Stephanie Laurens both this year to date, and since January 2016

- The largest debt incurred by an individual in the Dunedin Public Library system both this year to date, and since January 2016 overall.

*The highest single debt is currently \$1,400. Reporting of debt is dynamic and only the current figure at the time of retrieval is available from our computer system.*

- The total number of members in debt at each Dunedin City Council library, and the total outstanding debt for each library.

*Total number of members currently with debt over \$15.00 is 23,522. Membership and debt information is collected and retrievable only at a library service level and not by branch. The Dunedin Public Libraries allows members to operate with debt under \$15.00 without any restriction of borrowing or usage privileges. Total current debt from 2011 to date is \$378,959.*

- The number of people trespassed from Dunedin public libraries since January 2016 and the reason for each trespass.

*57 Trespass Notices have been issued since January 2016, details as follows:*

1	05/01/2016	swearing at staff incident 16/12/2015
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1	11/01/2016	threatening his father in the library and abusive language
1	19/01/2016	Repeated abusive language, abusing security
1	19/01/2016	Repeated abusive language, abusing security
1	19/01/2016	Arguing with staff, disruptive behaviour, failing to comply with library rules, refusal to leave when asked, trespassed by police at station
1	02/04/2016	Intoxicated; returned after being asked to leave twice
1	02/04/2016	Committing an indecent act, indecent exposure
1	23/04/2016	Repeated bad language in the library and Plaza
1	14/06/2016	Repeated bad behaviour and language and rudeness to staff. Verbally trespassed - paperwork sent track and trace
1	14/06/2016	Repeated bad behaviour and language and rudeness to staff. Verbally trespassed - paperwork sent track and trace
1	24/06/2016	Warned 22/6/2016 to not spit in Plaza. Seen to do same today,
1	14/07/2016	Theft of a puffer Jacket left in Teen space on 13/07/2016
1	27/07/2016	punching a computer off the desk in Teen Space
1	22/07/2016	disruptive behaviour/failing to desist from contact with another patron
1	27/07/2016	Party to theft of a puffer Jacket left in Teen space on 13/07/2016
1	08/09/2016	Failing to comply with security officer requests, already on a final warning for misuse of library property.
1	13/10/2016	Abusive language to staff
1	28/09/2016	Theft of a cell phone
1	22/05/2017	Repeated bad behaviour, non-compliance with staff instructions and threatening other patrons in teen space. Verbally trespassed but xx indicated he had been served a notice by police
1	02/06/2017	swearing, verbally trespassed and then derived by police
1	30/06/2017	Viewing pornography in Library. Trespassed by police. Reminded that trespass includes Plaza, 13/12/2017
1	20/07/2017	Climbing on library roof and repeated warnings about his behaviour in the library - was also involved in McNab hair dye/flooding incident in April 2017 - paper copy sent out.
1	23/08/2017	Abusive language to staff
1	02/04/2015	Trespass by Police/ repeated disrespect to staff and disruptive behaviour/ trespass extended on 09.09/2016 for repeated breaches
1	16/10/2017	pouring V drink down lift shaft
1	10/10/2017	Harassing a library staff member on his way home.
1	10/10/2017	Harassing a library staff member on his way home
1	14/11/2017	Punched a computer in APNK
1	22/11/2017	Verbally abusing staff. Being physically threatening to staff. Forcibly removing sister from building despite her resistance.
1	22/11/2017	Verbally abusing staff. Spitting repeatedly on the Plaza.
1	7/12/2017	Harassing type behaviour towards customers
1	11/12/2017	verbal abuse and threatening behaviour to staff
1	11/12/2017	verbal abuse and threatening behaviour to staff
1	11/12/2017	disruptive behaviour, failure to leave when asked
1	11/12/2017	disruptive behaviour, failure to leave when asked
1	11/12/2017	disruptive behaviour, failure to leave when asked
1	11/12/2017	disruptive behaviour, kicked sign, climbed outside wall, abusive, refused to leave.....

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|---|------------|---|
| 1 | 08/01/2018 | disruptive behaviour, failing to take staff instruction   |
| 1 | 06/06/2018 | Continuation of 2-year trespass from 2016, committing an indecent act in the library. Deceased.   |
| 1 | 18/06/2018 | Drinking, aggressive behaviour  |
| 1 | 08/08/2018 | had been given several warnings for inappropriate behaviour towards staff "conversation and Touching", and interrupting whilst staff serve other customers inebriated |
| 1 | 30/10/2018 | Inappropriately approaching young girl in the Mosgiel Library and attempting to entice her out of the building  |
| 1 | 05/11/2018 | Abusive and threatening to staff, trespassed in person, do not approach   |
| 1 | 19/11/2018 | theft of a customer's umbrella left in foyer  |
| 1 | 30/11/2018 | Asked to leave the library. Returned soon after. Intoxicated. Highly uncooperative with staff. Staff uncertain if any details given are accurate.                     |
| 1 | 28/11/2018 | taking a USB from APNK and wiping it  |
| 1 | 05/12/2018 | Offensive language, refusal to comply, already on final warning   |
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| 1 | 13/04/2019 | Verbal abuse (racial and sexual) and threats of violence to other users of APNK. Failure to comply with staff instructions  |
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| 1 | 16/04/2019 | theft by dishonestly using another customer's library card incurring \$172 debt   |
| 1 | 13/05/2019 | continuation and extension of trespass  |
| 1 | 08/03/2019 | assault on another teenager on the plaza  |
| 1 | 22/05/2019 | verbal abuse of staff   |
| 1 | 21/05/2019 | abusing staff and ignoring staff to cease loud disruptive behaviour   |

I trust this answers your request.

Yours faithfully



Rebecca Murray  
Governance Support Officer