

2 August 2019

Jamie Ensor
MediaWorks
jamieensor@mediaworks.co.nz

Dear Mr Ensor

Local Government Official Information and Meetings Act 1987 (LGOIMA) request for information on potholes since June 2009

I am writing in response to your request made on 10 July 2019 asking for information about potholes since June 2009.

I advise that our method for recording potholes has only been consistent since the introduction of a new maintenance contract in 2016/17. We are unable to access data before this time without significant research as we do not hold the information in a format that would allow us to provide the information requested. Therefore, we are declining to provide information pre-2016/17 pursuant to section 17(f) of the LGOIMA in that the information requested cannot be made available without substantial collation or research.

The answers to your questions raised for the years 2016/17 onwards are as follows:

How many complaints/referrals has the Council received about potholes since June 2009?

2016/17	494
2017/18	569
2018/19	579

How many potholes has the Council repaired since June 2009?

2016/17	4,387
2017/18	6,352
2018/19	4,938

How much has been spent on repairing potholes since June 2009?

2016/17	\$155,052
2017/18	\$167,054
2018/19	\$167,592

How many requests for compensation for vehicle damage from potholes have been received since June 2009?

Compensation data is not recorded against specific issues. We do not hold this information in a format that enables us to answer this request.

How much money has been paid out in compensation for vehicle damage from potholes since June 2009?

Not applicable as per the answer provided in the previous question.

Where was the most expensive pothole the Council has dealt with since June 2009 and how much did the repair cost?

We pay for repairs as a lump sum and not on a per repair basis so we are unable to answer this question.

You are advised that as some information has been withheld you are entitled to seek a review of this decision by the Office of the Ombudsman (0800 802 602) or info@ombudsman.parliament.nz

Yours faithfully

A handwritten signature in blue ink, appearing to be 'R' followed by a long horizontal stroke.

Rebecca Murray
Governance Support Officer