

**From:** [Official Information](#)  
**To:** ["emilyoconnell@mediaworks.co.nz"](mailto:emilyoconnell@mediaworks.co.nz)  
**Subject:** RE: Local Government Official Information request - 740069  
**Date:** Friday, 15 November 2019 02:38:00 p.m.

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Hi Emily

I am writing in regards to your Local Government Official Information and Meetings 1987 (LGOIMA) request received 15 October 2019 as below.

How many noise complaints there have been in Dunedin in 2018 and this year to date is below

2018	3,799
2019	3,423 (as of 16/10)

Your request for what the complaints were about is listed below

Noise Type	Year – 2018	Year - 2019
Alarm	63	40
Animal	1	0
Band/Instrument	84	81
Busker	8	0
Construction/Demolition	38	15
Machinery/Tools	65	51
Not Recorded/Other	324	288
Public Gathering	39	47
Stereo/Radio/TV	3158	2900
Port Otago	1	1
Vehicle	18	0

Your request for where the noise complaints are e.g. street and suburb is declined under section 17(f) of LGOIMA, that the information requested cannot be made available without substantial collation, and under section 17(g) that some of the information requested is not held. The information we hold is not in a format that allows us to provide the information you have requested. Our data base records the address that is the subject of the complaint. It is recorded as the full address, i.e., house number and street, in a single field. Suburb information is seldom recorded. Given the thousands of entries each year, we are unable to easily identify the street only and the suburb information is substantially incomplete.

Consideration had been given to sending the file to you but to protect the privacy of property owners we are unable to do this.

Please note that any complaints received about barking dogs are not treated as noise complaints, but are referred to our Animal Services department.

As we have declined to provide the information requested, you are advised that you have the right to have this decision reviewed by the Office of the Ombudsman (0800 802 602) or e-mail: [info@ombudsman.parliament.nz](mailto:info@ombudsman.parliament.nz) .

Regards

Natalie Savigny

**GOVERNANCE SUPPORT OFFICER**

**P** 03 477 4000 | **E** [natalie.savigny@dcc.govt.nz](mailto:natalie.savigny@dcc.govt.nz)

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**From:** Emily <[emilyoconnell@mediaworks.co.nz](mailto:emilyoconnell@mediaworks.co.nz)>

**Sent:** Wednesday, 16 October 2019 11:21 a.m.

**To:** Official Information <[officialinformation@oa.dcc.govt.nz](mailto:officialinformation@oa.dcc.govt.nz)>

**Subject:** Local Government Official Information request - 740069

Emily has submitted a LGOIMA request - 740069.

Below are the details of the request

**Request details:**

Good morning, Could I please know how many noise complaints there have been in Dunedin in 2018 and this year to date? And could I please have a breakdown of where the noise complaints are e.g. street and suburb? And could I please also know what the complaints were about e.g. barking dog, loud party music etc? Kind Regards, Emily

**File attachment (file name)**

No file uploaded

**Name**

Emily OConnell

**Email address**

[emilyoconnell@mediaworks.co.nz](mailto:emilyoconnell@mediaworks.co.nz)

**Mailing address**

0220237476

**Contact phone number**

03 379 1290

**Do you wish to have your name withheld from publication**

No