

**From:** [Official Information](#)  
**To:** [REDACTED]  
**Subject:** Response to the Local Government Official Information and Meetings Act Request  
**Date:** Wednesday, 16 October 2019 11:27:00 a.m.

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Hi [REDACTED]

I refer to your e-mail of 19 September in which you requested the following information:

Request details:

Could you please provide the following information regarding rates rebates for the period September 2016 - August 2019 inclusive: 1) How many rates rebates requests were processed during the above time period; 2) How many rates rebates requests were granted during the above time period; 3) What was the monetary amount granted in rates rebates during the above time period; and 4) What proportion, in percentage terms, did the amount in (3) represent with regards the total rates collected.

Please find below a breakdown of rates rebate information as requested.

	Received	Granted	Difference/Declined	Amount	Total annual rates as set (rounded)	Percentage
Jul 2016 - Jun 2017	3031	2898	133	\$ 1,618,040.24	\$ 154,354,556	1.05%
Jul 2017 - Jun 2018	3025	2922	103	\$ 1,654,807.06	\$ 159,132,581	1.04%
Jul 2018 - Jun 2019	2994	2905	89	\$ 1,699,864.71	\$ 171,756,906	0.99%
Aug-Sep 2019	1062	1050	12	\$ 636,372.85	\$ 180,571,059	0.35%

Please note:

- These are for full rating years.
- Only two months rebate figures for the current rating year are available.

Declined applications are typically for one of the following reasons:

- Income exceeds that year's upper limit set by the DIA
- Applicant not on the Rating Information Database as the ratepayer
- Applied twice in the same rating year
- Applied for a rebate in another district

I trust this answers your query.

Regards

Natalie Savigny

**GOVERNANCE SUPPORT OFFICER**

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