

Residents' Opinion Survey

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Dunedin City Council: Residents Opinion Survey, 2007

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Dunedin City Council: Residents Opinion Survey, 2007

1 Introduction and Context

The Dunedin City Council has been running an annual *Residents' Opinion Survey* since 1994. These surveys measure residents' satisfaction with the Council's performance and with Council owned facilities. The output of these surveys enables the Council to assess the extent to which the Council has met its performance objectives. In addition, each year subsequent surveys add to a growing body of research about what Dunedin residents think about their city and their Council.



Since 2002, the Surveys have provided a critical input into the Dunedin City Council's Long Term Council Community Plan (LTCCP). Under the Local Government Act 2002 (LGA) all local councils are required to have a LTCCP which provides:

- Integrated decision-making and co-ordination of local authority resources;
- A long-term focus for local authority decisions and activities;
- A basis of local authority accountability to the community; and
- An opportunity for public participation in decision-making on local authority activities.

A key focus of any LTCCP is to identify 'Community Outcomes' for the long-term future of a local authority's area. Outcomes, as defined in the Act, are 'the desired result or state of affairs that the community considers important for its well being', and cover social, economic, environmental or cultural outcomes. The *Dunedin City Council Long-Term Council Community Plan 2003/04 –2012/13* identified the following Community Outcomes:

- Wealthy Community;
- Accessible City;
- Sustainable City and Environment;
- Safe and Healthy People;
- Culture and Learning;
- Supportive City; and
- Active City.

As well as guiding the Council's planning, these outcomes will also influence planning across all sectors of the community. While the Council does not have sole responsibility for these outcomes, it does have a key role in achieving these outcomes. As a critical provider of services and amenities, the Dunedin City Council has a responsibility towards the well-being of the city.

2 Research Objectives

The 2007 Residents' Opinion Survey (the Survey) is designed to measure residents' satisfaction with the Council's performance and with Council owned facilities. In addition the Survey is required to measure residents' satisfaction with Dunedin itself. The Council will use the results of the Survey to assess the extent to which it has met (or is progressing towards meeting) its Annual Plan and LTCCP objectives.

The topics covered in the Survey include:

- Overall Satisfaction with Dunedin City Council;
- Rubbish Collection;
- Water, Drainage and Sewerage;
- Roads, Footpaths, Lighting and Parking;
- General;
- Consultation and Communication;
- Economic Development and Promotion; and
- Elected Representatives.

3 Research Design

For the 2007 survey, Research First used a combination of methods to reach a representative sample of households across Dunedin. These methods included a postal survey and a targeted household (i.e., delivered) survey.

In previous years, a total distribution of approximately 2,500 surveys had resulted in a response rate of around 40%. Research First sought to increase the response rate for the 2007 survey by increasing the distribution to 4,500 surveys. Assuming a similar response rate to previous surveys, the total response level would therefore have provided a suitable response for a statistically valid analysis of responses by ward¹

¹ Statistically valid responses are defined as those achieving a 5% margin of error or lower at the 95% confidence interval for a sample proportion of 50%

3.1 Target Household Survey

Research First worked with 2006 Census data to divide the three urban wards (Hills, Cargill and South Dunedin wards) of the city into blocks of equal size. Statistics New Zealand's meshblocks were used to generate 27 survey territories, each with an even spread of occupied dwellings.

Within these survey territories, households were selected to provide a systematic and stratified spread of households. This involved the researchers choosing every tenth house from a random starting point. Where no-one was home, or the person selected to participate in the survey declined, then the next-door house was approached. This rolling pattern was used until willing participants were identified. At that point, the researchers would call on the house that would have been the 10th house (i.e. the 20th house), and follow the same pattern.

During the period of April 28-30, the Research First team called on these households to deliver the survey questionnaire.

3.2 Mail Survey

For areas where housing was considered to widespread, or too distant from the city area to effectively manage by door-to-door calling, (identified as the Mosgiel –Taieri ward, the Waikouaiti Coast Ward and the Green Island / Saddle Hill ward), a random mailing of households was facilitated through the Dunedin City Council.

3.3 Participation

Participation was particularly low in the targeted household distribution. Despite the call-back rates, and structured calls to households conducted in a professional manner, and in line with previous distribution formats conducted by the Council, refusal rates were much higher than anticipated, and as a result, the distribution through this mechanism was under-subscribed by nearly 800 surveys.

To account for this shortfall, Research First conducted an 'uptake' survey utilising a back-up methodology for distribution of the surveys, by preparing a mail list of Dunedin households in the relevant wards and dispatching the balance of the surveys by mail to householders across the three wards in question.

4 Research Results

The response rate for the 2007 Residents' Opinion Survey was lower than had been anticipated. A total of 972 responses were received², representing a response rate of 22%. Data has been analysed and cross-tabulated by age groups and suburbs. Detailed responses from open questions have been grouped into specific categories for interpretation.

4.1 Analysis of Response Data

Response data has been analysed in two formats – firstly by averaging the option selected by the respondent, where the response is presented as a score out of 5; and secondly by presenting a percentage of the total responses in terms of “positive response” and “negative response” groupings, ignoring those who responded with “neither satisfied nor unsatisfied”. From an analysis of this nature, any score of 3 is considered neutral. Any score below three represents overall satisfaction, and scores over 3 represent dissatisfaction. Given this approach, key areas to note from these questions are:

Responses

		Agree Strongly (%)	Agree (%)	Neither Agree nor Disagree (%)	Disagree (%)	Disagree Strongly (%)
1	I love this city	38	46	12	1	0
2	I am proud to be a Dunedinite	38	43	15	1	1
3	I am optimistic about the future of Dunedin	16	45	23	10	2
4	Dunedin Cares for it's environment	10	48	23	11	3
5	Dunedin is a beautiful city	39	46	10	2	0
6	Dunedin is a fun city	10	39	35	8	1
7	Dunedin is a thriving city	9	38	32	13	2
8	Dunedin is a welcoming city	17	57	18	3	0
9	Dunedin is a creative city	19	47	23	4	0
10	Dunedin as a whole recognises and supports cultural diversity	15	56	20	3	1
11	Dunedin as a whole recognises and acknowledges those residents who work hard for the city and community	10	44	29	7	1
12	Dunedin as a whole recognises and acknowledges those residents who succeed	8	45	30	8	2

² The low response rate could be the result of several factors. One respondent did note that the survey should take “10 to 15 minutes to fill in”, but it had taken them 68 minutes.

		Agree Strongly (%)	Agree (%)	Neither Agree nor Disagree (%)	Disagree (%)	Disagree Strongly (%)
13	Dunedin as a whole is very supportive and encouraging of new ideas and initiatives	6	35	36	13	3
14	I feel safe in my home at night	25	60	6	6	1
15	I feel safe walking in my neighbourhood	14	42	16	19	4
16	I feel safe walking in the main street at night	5	22	24	31	11
17	Dunedin's city centre is safer than it was 5 years ago	1	7	29	31	14
18	Dunedin's footpaths are safe for pedestrians	4	47	20	19	6
19	Dunedin's roads are safe for motorists	3	50	25	14	2
20	Dunedin's roads are safe for cyclists	2	16	27	31	15
21	I support the central city liquor ban	49	37	6	3	2
22	I know what to do in the event of a civil defence emergency	11	53	16	10	2
23	Dunedin is a better place to live than it was five years ago	3	21	45	14	3
24	Dunedin will be a better place to live in five years time	3	17	46	8	3
25	Dunedin will be a better place to live in ten years time	3	16	44	8	3
26	I might have to leave Dunedin to pursue my career and lifestyle choices	8	18	16	33	11
27	I am currently considering leaving Dunedin to live elsewhere	5	10	13	37	26
28	The Botanic Gardens is a great asset to the city	48	42	6	1	0
29	Carisbrook is a great asset to the city	22	35	22	11	5
30	The Dunedin Public Art Gallery is a great asset to the city	36	46	12	2	1
31	The Dunedin Town Hall is a great asset to the city	34	48	12	3	1
32	The Edgar Sports Centre is a great asset to the city	40	47	9	1	0
33	The Moana Pool is a great asset to the city	45	46	5	1	0

		Agree Strongly (%)	Agree (%)	Neither Agree nor Disagree (%)	Disagree (%)	Disagree Strongly (%)
34	Olveston is a great asset to the city	34	42	16	2	0
35	The Otago Museum is a great asset to the city	49	44	5	1	0
36	The Otago Settlers Museum is a great asset to the city	42	46	8	1	0
37	The Public Library is a great asset to the city	49	41	7	1	0
38	The Town Belt is a great asset to the city	46	38	10	1	0
39	Dunedin's heritage buildings are a great asset to the city	49	39	8	1	0
40	Dunedin's cultural heritage is a great asset to the city	37	44	14	1	0
41	Dunedin's wildlife and natural habitat are great assets to the city	57	35	6	0	0
42	The city's architecture is a great asset to the city	43	42	10	2	0
43	The harbour is a great asset to the city	43	41	10	3	1
44	The visual landscape is a great asset to the city	44	42	10	2	0
45	I have confidence in the Dunedin City Council staff	4	27	39	15	9
46	The Dunedin City Council delivers good value for its ratepayers money	2	23	38	16	7
47	The Dunedin City Council is constantly seeking innovative solutions to problems	2	23	38	16	7
48	The Dunedin City Council is constantly striving to improve	2	31	36	13	6
49	The Dunedin City Council listens to Dunedin residents	2	19	33	19	16

From an analysis of this nature, any score of 3 is considered neutral. Any score below three represents overall satisfaction, and scores over 3 represent dissatisfaction. From these results, we can see that Dunedin Residents are **highly satisfied** with the following areas:

- Pride and Optimism about the city (Q1, 2, 3, 5).
- The city is creative and welcoming, supporting cultural diversity (Q8, 9, 10)
- The city assets (Parks, Gardens, Buildings, etc) (Q28 – 44), with the notable exception of Carisbrook

The respondents are **marginally satisfied** with these areas:

- The environment of the city (Q4)
- That the city is thriving (Q7)
- The city recognises new ideas, and those who make them, delivering achievements (Q11, 12, 13)

The population presents an overall neutral response to the Dunedin City Council, and their ability to listen to residents, solve problems, and deliver value for the ratepayers (Q45-49).

The only key area in which the population is **dissatisfied** is safety, and in this regard, there is a strong situational response. That is, people feel satisfied about safety within their homes, and are moderately satisfied with the safety of their neighbourhoods and streets (for pedestrians and motorists, but are marginally dissatisfied with the safety levels of the main streets, and of safety for cyclists.

The population has no definitive opinion as to whether the city was a better place to live in the past, or will be a better place to live in the future. However, the response to the opportunity questions (Q26, 27) would imply that there is minimal confidence that the city can provide for the future needs of the population, and that some are considering re-locating away from Dunedin.

4.1.1 Trend Analyses

The responses from the 2007 Survey have been compared to the results from previous surveys across key criteria. Where a trend is visible, discussion has been added. Results are as follows:

Figure 4.1.1 Overall Satisfaction

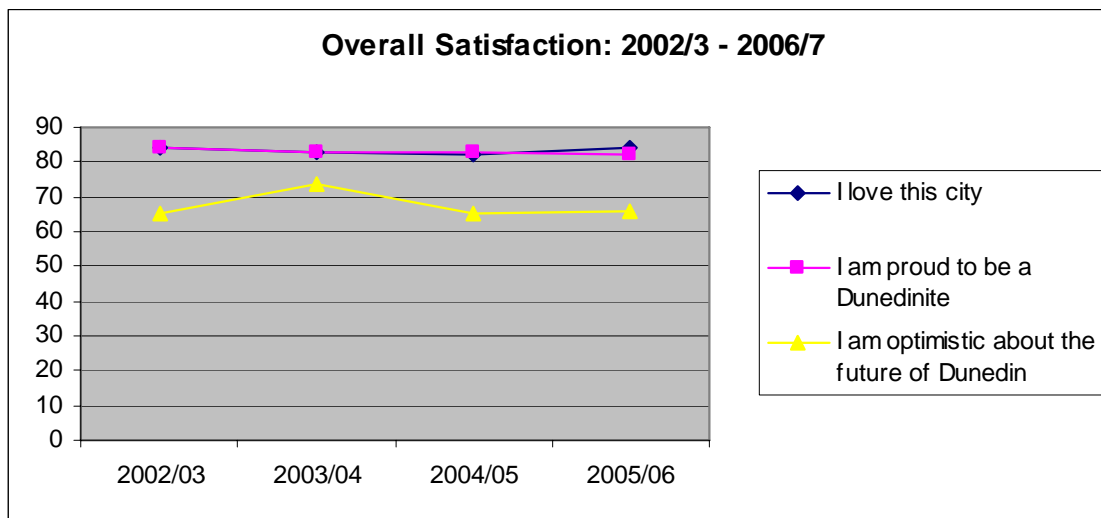


Figure 4.1.2 "Dunedin Is..." statements

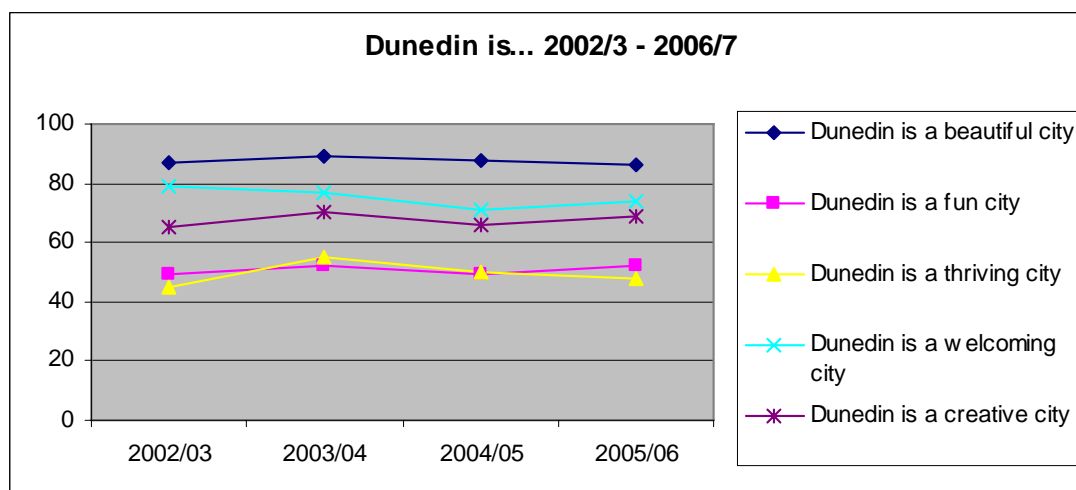
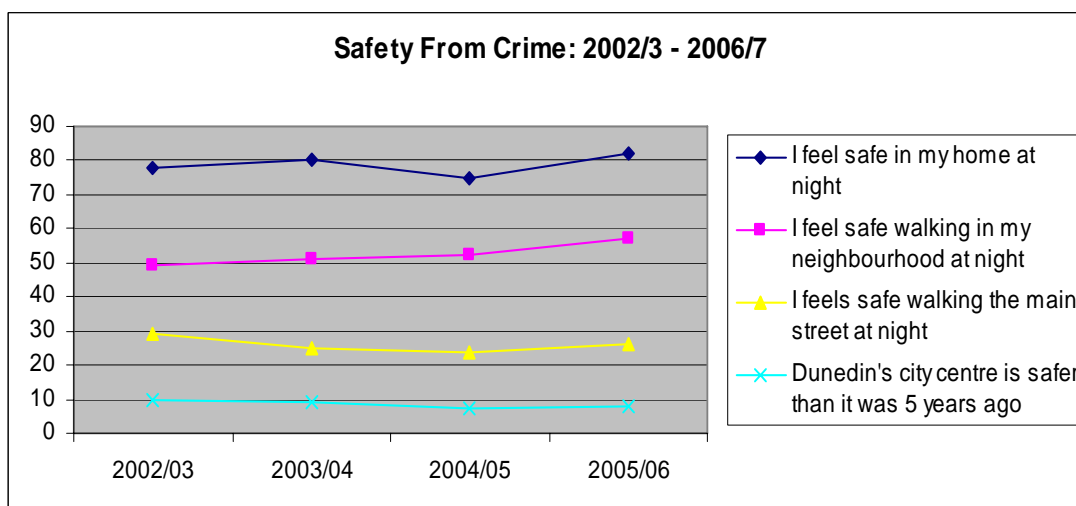
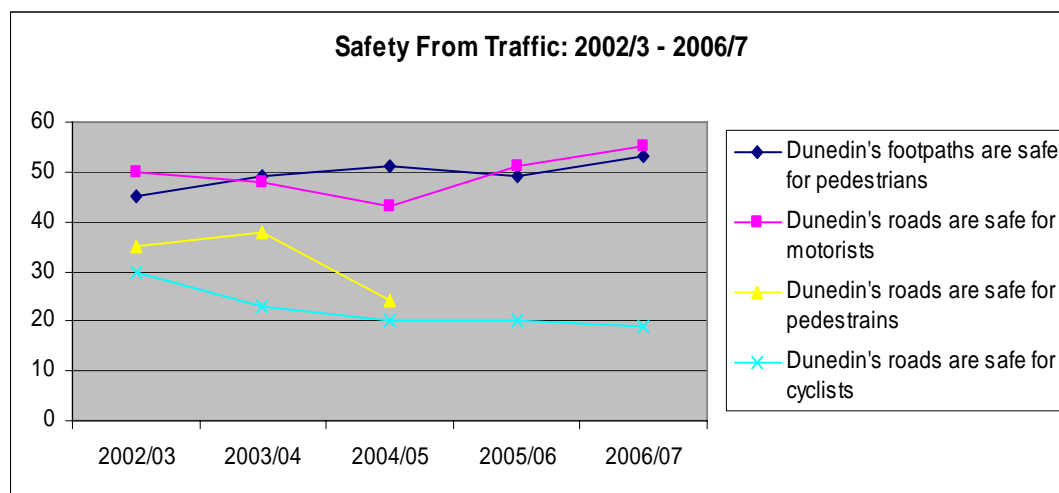


Figure 4.1.3 Perceptions of Safety



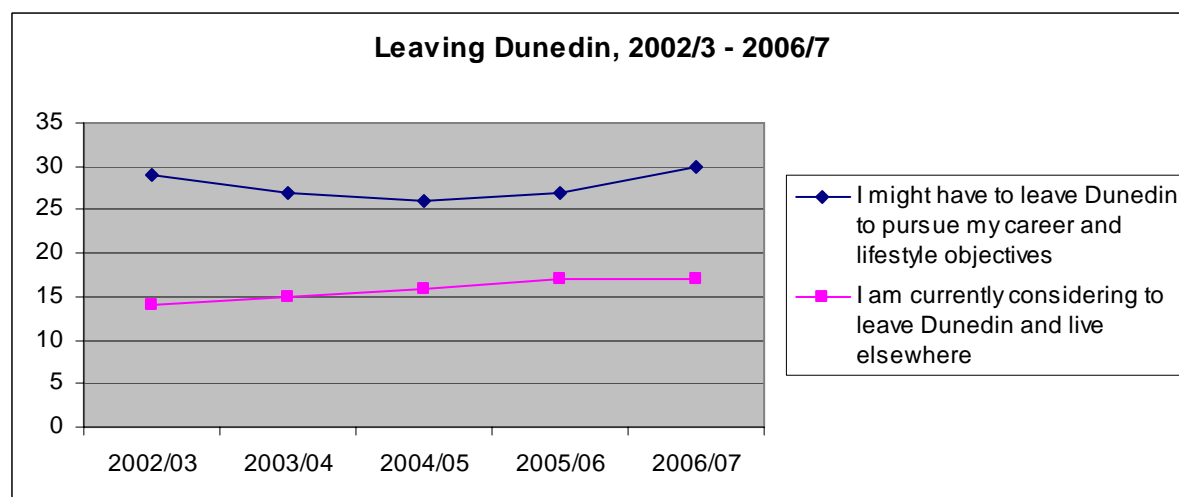
The responses to the survey show a general trend towards Dunedin becoming a safer environment.

Figure 4.1.4 Traffic and Pedestrian Safety



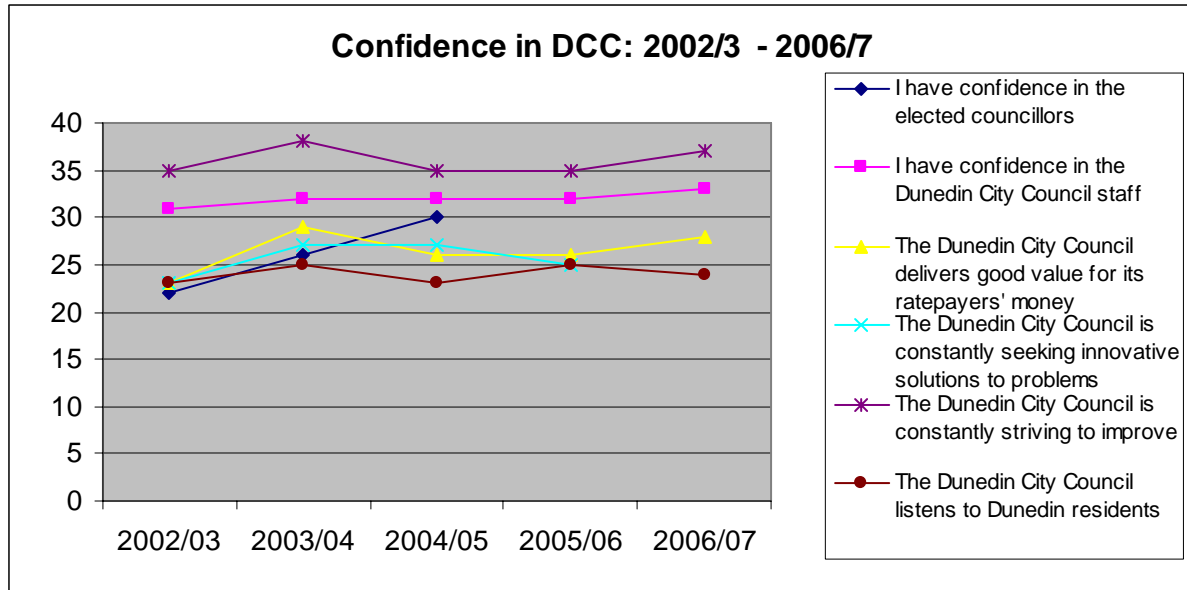
Cycle safety on roads continues to be an issue. However, road and footpath safety would appear to be marginally improving.

Figure 4.1.5 Intention to Leave Dunedin



There slight increase in the number of respondents who are considering leaving Dunedin, while a similar number to previous years feel that they might have to leave for career or lifestyle reasons.

Figure 4.1.5 Confidence in Dunedin City Council



Although some measures remain stable, there is a slight trend towards a higher confidence level in the Dunedin City Council across the issues of whether the Council delivers good value for ratepayers money, and whether the Council is striving to improve. However, there is a slight decline in the response to whether the Council listens to residents.

4.2 Section B

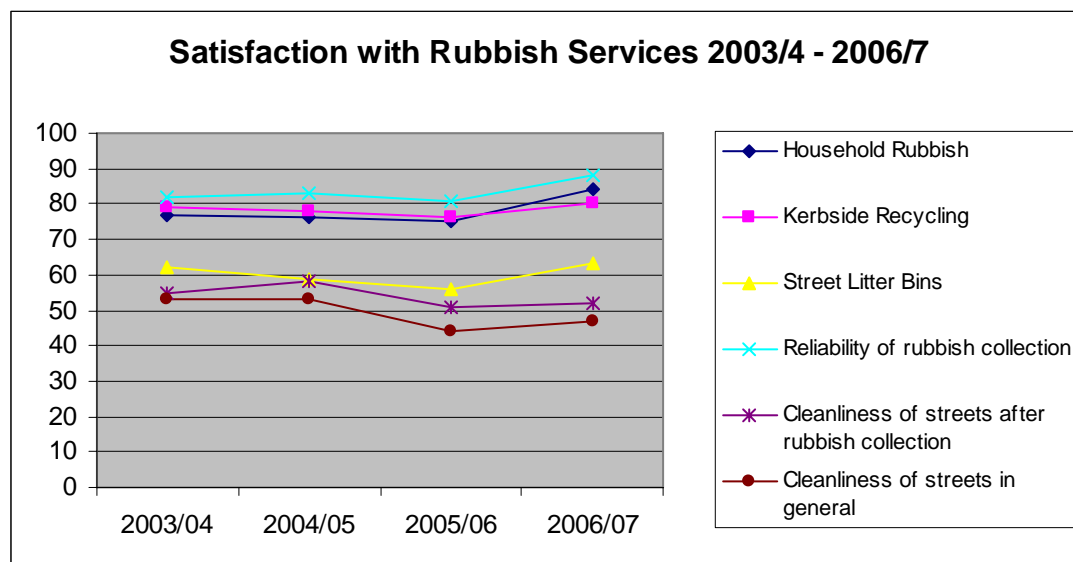
4.2.1 Rubbish Collection

		Very Satisfied (%)	Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied (%)	Very Dissatisfied (%)
50	Household Rubbish Collection	27	49	7	5	2
51	Kerbside Recycling	25	49	7	9	4
52	Street Litter Bins	10	44	17	11	4
53	Reliability of the rubbish collection service	33	48	7	3	1
54	Cleanliness of the streets immediately after rubbish collection	11	38	19	17	8
55	Cleanliness of the streets in general	7	37	21	21	7

There is an overall level of satisfaction with the rubbish collection services, with the exception of the question of whether the streets are generally clean.

Satisfaction in all areas shows an increase compared to previous years, with the exception of the cleanliness of the streets after rubbish collection. Satisfaction Trends are shown in figure 4.2.1

Figure 4.2.1



The following unprompted comments were provided with regard to rubbish:

- The council has a recycling plan in place that is too restrictive, and the bins are not large enough (71 responses);
- There is a large amount of litter in the streets that spills or is left behind following collection (67 responses);

- The student area of North Dunedin is generally unclean (31 responses);
- There needs to be more street cleaning (21 responses);
- The user-pays system is too expensive (particularly when the collection staff break the recycling bins, and the householder needs to purchase a replacement (17 responses);
- There are not enough litter bins in public places (15 responses); and
- The city needs wheelie bins (9 responses)

4.2.2 Water, Drainage and Sewerage

		Very Satisfier (%)	Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied (%)	Very Dissatisfied (%)
56	Water Pressure	26	53	7	6	2
57	Water Colour	20	53	13	5	1
58	Water Taste	16	46	15	12	5
59	Water Odour	16	47	18	8	3
60	Stormwater drainage in your neighbourhood	12	46	16	11	5
61	The city's sewerage system	10	40	17	11	8

The population in general is marginally satisfied with the water, drainage and sewerage systems. The trend over the last five years is showing increasing levels of satisfaction with most services related to water and drainage, although the response to the sewerage system shows lower levels of satisfaction than the other factors in the water supply.

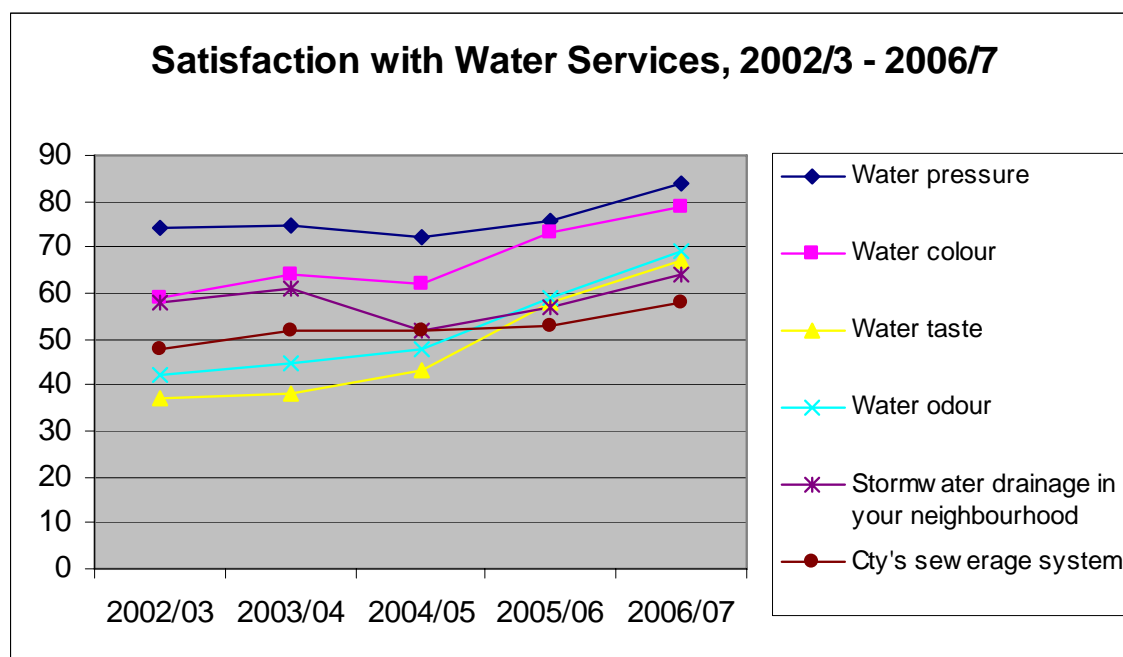
Comments- Water, Drainage and Sewerage

Nine individuals made positive comments with regard to the changes to the sewerage and water delivery systems. The following areas were commonly raised:

- Sewerage into the sea fouling beaches (55 responses);
- Poor water quality (36 responses);
- Drains blocking (28 responses);
- Poor sewerage in general (22 responses); and
- No service in specific areas (13 responses).

Trends Analysis

Figure 4.2.2



The trends show a general improvement in water services, particularly with regard to the issue of water taste. There are improved levels of satisfaction with most other water services. The lowest rate of improvement in satisfaction is sewerage.

4.2.3 Roads, Footpaths, Lighting and Parking

		Very Satisfied (%)	Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied (%)	Very Dissatisfied (%)
62	The condition of the roads in your neighbourhood	10	58	14	11	5
63	The condition of the roads throughout the city	4	57	24	11	1
64	The condition of the footpaths in your neighbourhood	9	47	16	18	7
65	The condition of the footpaths throughout the city	4	51	25	12	2
66	That there are footpaths where you need them in your neighbourhood	13	57	13	8	6
67	That there are footpaths where you need them throughout the city	10	62	17	4	1
68	Street lighting in your neighbourhood	16	60	11	8	3
69	Street lighting in the city	12	65	13	5	0
70	Street names signs throughout the city	14	64	13	6	1
71	Directional signs for traffic throughout the city	11	62	15	8	2
72	The flow of traffic around and through the city at peak times of the day	3	33	25	26	8
73	The flow of traffic around and through the city at off-peak times of the day	11	64	15	5	2
74	The ease of pedestrian access throughout the transport network	5	53	22	10	4
75	The efforts made to minimise inconvenience and disruption caused to the public when work is done on the roads, footpaths and drains	8	51	21	15	3
76	The availability of car parking in the central city	3	31	21	28	13
77	The number of parking spaces available in Council	4	39	28	12	4

		Very Satisfied (%)	Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied (%)	Very Dissatisfied (%)
	car parking buildings					
78	The number of parking spaces available in off-street car parks	3	33	28	18	6
79	The ease of use of Pay and Display car parking	8	55	20	8	3
80	The availability of on-street parking in the central city	3	27	26	29	10
81	The suitability of the road network for cyclists throughout the city	2	18	27	22	12

The responses show that overall; the population is satisfied with the Dunedin road and footpath network, with the specific exceptions of peak hour traffic flows, car parking in the city, off-street car parking, and the suitability of the road network for cyclists.

Unprompted responses- Roads, Footpaths, Lighting and Parking

- Need more cycle paths (31 responses)
- Insufficient City Parking (26 responses)
- Need more footpaths (some specific locations identified (18 responses)
- Pay and Display issues (17 responses)
- Problems with road repairs and sealing (13 responses)
- Better public transport needed (8 responses)
- Surfaces too slippery (both foot and road) (8 responses)
- Insufficient University car parking (8 responses)
- Cyclists too dangerous, should be banned (7 responses)
- Insufficient disabled parking (6 responses)

Figure 4.2.3 Satisfaction with Roads and Footpaths

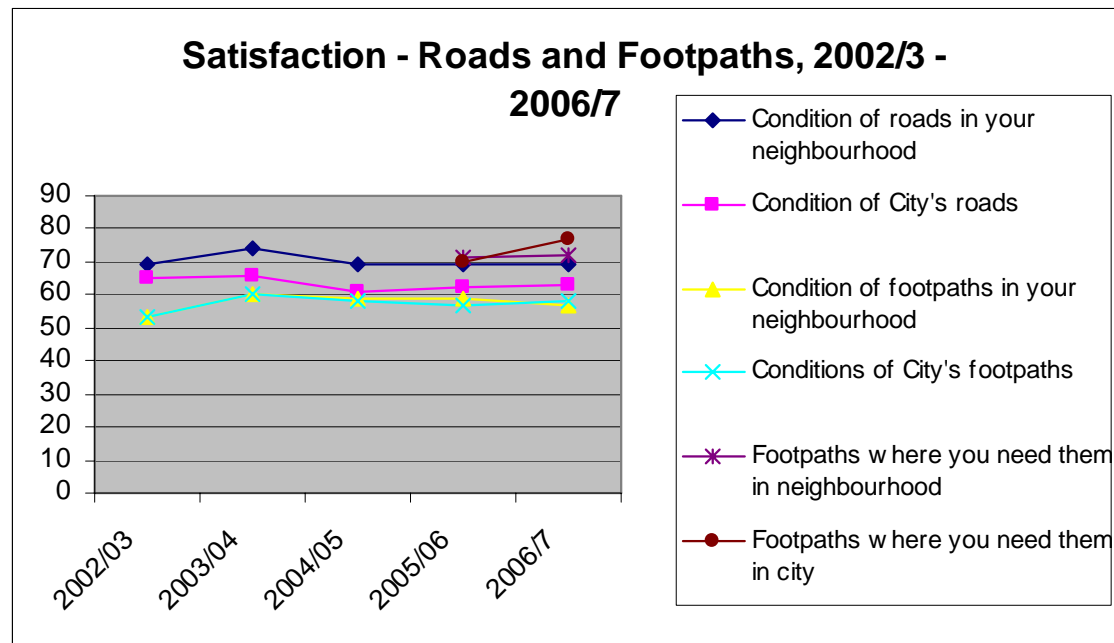


Figure 4.2.4 Satisfaction with Traffic Flow management

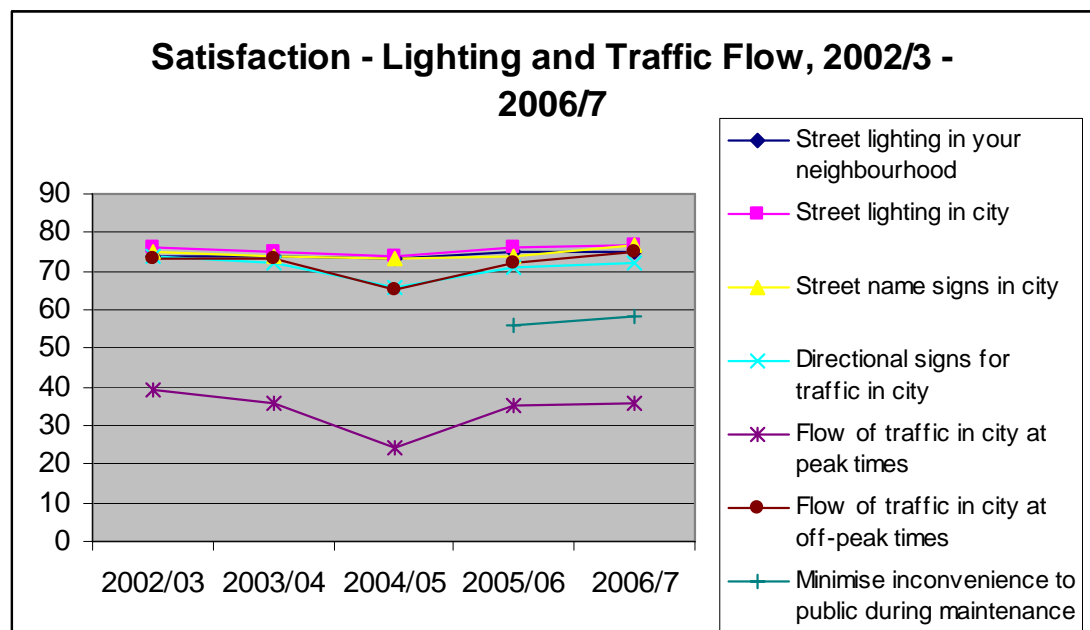
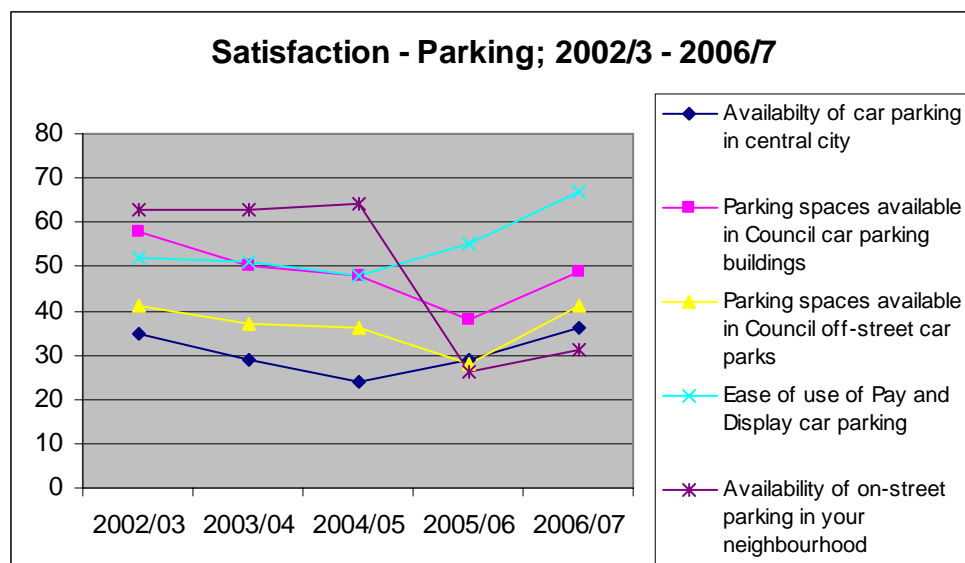


Figure 4.2.5 Satisfaction with Parking Facilities



Across all measures, there is an improvement in the perception of parking. This is a notable response, particularly with regard to the two indices that have been in decline – parking in council buildings and availability of on-street parking in local neighbourhoods.

4.2.4 General

		Very Satisfied (%)	Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied (%)	Very Dissatisfied (%)
82	Control of roaming dogs	7	39	21	18	8
83	Control of dogs fouling the street	4	30	18	28	14
84	Noise control	5	46	26	10	5
85	Parking enforcement	6	50	26	7	4
86	The fairness and attitude of parking wardens	7	37	27	9	6
87	Skateboarder control	4	26	29	20	10
88	Enforcing city bylaws in general	3	39	32	8	3
89	Enforcing hygiene standards in city food establishments	10	51	21	5	3
90	Enforcing appropriate standards in the city's licensed premises	7	45	25	5	2
91	Planning approval for new buildings and projects	2	26	29	11	8
92	Processing of applications for building consents	2	20	30	12	6
93	Monitoring and inspection of buildings under construction	2	21	31	6	3

While most responses were neutral to slightly supportive, issues that the public are dissatisfied with regard to include dog fouling and control of skateboarders.

Unprompted responses- General

- Dogs roaming and fouling (36 responses)
- Skateboarder issues (16 responses)
- Planning takes too long (16 responses)
- No accountability in planning (15 responses)
- Food preparation and hygiene standards (13 responses)
- Parking Warden issues (12 responses)
- Noise control issues (9 responses)

4.3 Section C – Use of Council Facilities

Table 4.3.1 – Use of Council Facilities, by percentage

		All Responses	
		0 visits	1 or more visits
94	Moray Place (the main) library	34%	66%
95	Mosgiel Library	83%	17%
96	Port Chalmers Library	94%	6%
97	Waikouaiti Library	97%	3%
98	Blueskin Bay Library	98%	2%
99	Bookbus Library	86%	14%
100	Moana Pool	46%	54%
101	Mosgiel Pool	93%	7%
102	St Clair Hot Salt Water Pool	69%	21%
103	Port Chalmers Pool	96%	3%
104	Otago Museum	41%	59%
105	Otago Settlers Museum	31%	69%
106	Dunedin Public Art Gallery	44%	56%
107	Botanic Gardens	21%	79%
108	Winter Sports playing fields around the city	63%	37%
109	Summer Sports playing fields around the city	71%	29%
110	Playgrounds in your neighbourhood	57%	43%
111	Walking and Biking tracks around the city	49%	51%
112	Dunedin Stadium	80%	20%
113	Edgar Sports Centre	45%	55%
114	Carisbrook	60%	40%
115	The Dunedin Visitors Centre (Octagon)	58%	42%
116	Dunedin Town Hall	41%	59%
117	Dunedin's cemeteries	47%	53%
118	Crematorium Chapel	88%	12%

Table 4.3.2 – Use of Council facilities, showing number of visits

		All Responses		Male		Female	
		Average Visits	% who Visit	Average Visits	% who Visit	Average Visits	% who Visit
94	Moray Place (the main) library	16.8	66%	15.8	62%	18.1	70%
95	Mosgiel Library	16.5	17%	12.4	13%	18.0	19%
96	Port Chalmers Library	20.0	6%	16.5	6%	22.5	7%
97	Waikouaiti Library	13.7	3%	15.4	3%	12.1	3%
98	Blueskin Bay Library	14.2	2%	9.4	2%	18.4	2%
99	Bookbus Library	14.0	14%	10.7	8%	15.7	19%
100	Moana Pool	23.1	46%	22.8	46%	23.8	48%
101	Mosgiel Pool	7.2	7%	6.1	5%	6.7	8%
102	St Clair Hot Salt Water Pool	7.7	21%	7.4	20%	3.8	23%
103	Port Chalmers Pool	7.8	3%	9.9	3%	6.4	4%
104	Otago Museum	3.3	59%	4.2	67%	3.2	71%
105	Otago Settlers Museum	4.4	69%	3.3	57%	4.7	60%
106	Dunedin Public Art Gallery	3.6	56%	3.7	54%	3.4	58%
107	Botanic Gardens	12.6	79%	11.2	78%	14.2	80%
108	Winter Sports playing fields around the city	16.5	37%	18.8	44%	14.2	32%
109	Summer Sports playing fields around the city	17.5	29%	17.5	34%	17.5	25%
110	Playgrounds in your neighbourhood	13.1	43%	14.2	59%	13.7	47%
111	Walking and Biking tracks around the city	29.1	51%	30.0	54%	28.5	49%
112	Dunedin Stadium	6.1	20%	6.1	22%	6.4	19%
113	Edgar Sports Centre	6.8	55%	7.0	55%	6.9	56%
114	Carisbrook	4.7	40%	5.3	48%	3.9	34%
115	The Dunedin Visitors Centre (Octagon)	2.6	42%	2.5	41%	2.7	44%
116	Dunedin Town Hall	3.6	59%	4.0	58%	3.4	59%
117	Dunedin's cemeteries	5.2	53%	5.5	52%	5.1	55%
118	Crematorium Chapel	2.1	12%	2.4	13%	1.7	12%

The analysis shows both (1) how many individuals utilised various council facilities, and (2) how frequently on average those facilities were utilised. This data should be cross-referenced with the responses with regard to satisfaction of the facilities to provide an indication of how well each of the facilities meets its anticipated requirements.

		Very Satisfied (%)	Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied (%)	Very Dissatisfied (%)
119	The city's Public Libraries	49	44	4	1	0
120	The Dunedin Public Art Gallery	36	46	9	2	0
121	The Botanic Gardens	56	39	3	0	0
122	The city's Parks and Reserves	31	57	8	2	0
123	Walking and biking tracks around the city	28	48	13	3	0
124	The Otago Settlers Museum	33	50	11	1	0
125	The Otago Museum	49	44	4	0	0
126	The Moana Pool	37	45	8	1	1
127	The Dunedin Town Hall	28	51	13	1	0
128	The Dunedin Visitor Centre	23	45	17	1	0
129	Dunedin Stadium	11	34	23	1	1
130	The Edgar Sports Centre	23	53	13	1	0
131	Carisbrook	13	36	22	12	3
132	Dunedin's Cemeteries (their physical appearance)	21	49	17	5	0
133	Dunedin's Cemeteries (the services provided to the public)	17	37	23	1	0

Several of the facilities listed were regarded as marginal or somewhat unsatisfactory. These include Dunedin Stadium; Cemeteries (for service); and Carisbrook.

There were a wide range of comments about existing facilities. Most comments about specific places were made by very few people. A summary of the more common comments is:

- Positive encouragement for the facilities that are in place (19 responses)
- Art Galleries, Libraries need additional funding (12 responses)

- Need a new Carisbrook stadium (12 responses)
- Need to improve bike tracks (11 responses)
- Need to improve walking tracks (9 responses)
- Existing Carisbrook should be upgraded (8 responses)

Figure 4.3.1 Satisfaction – Facilities in General

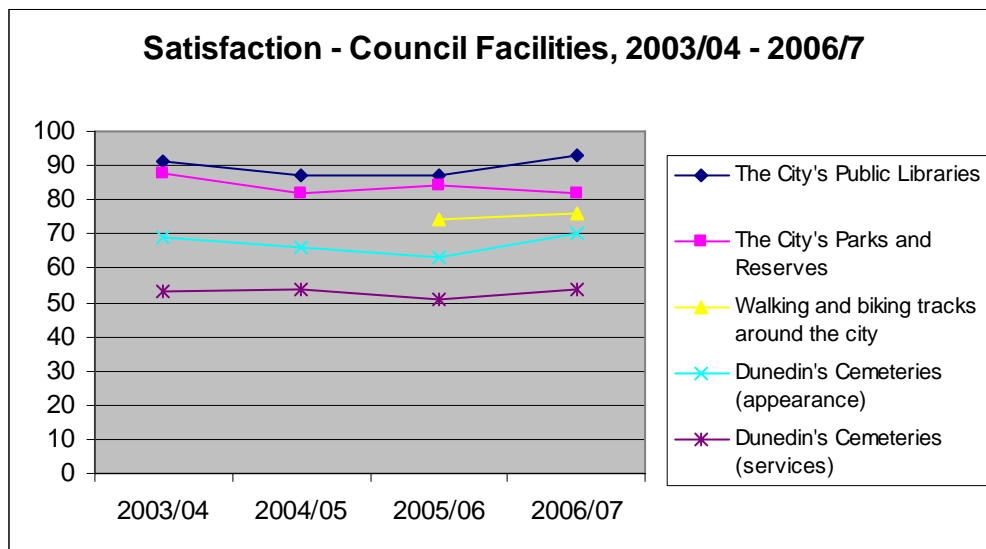
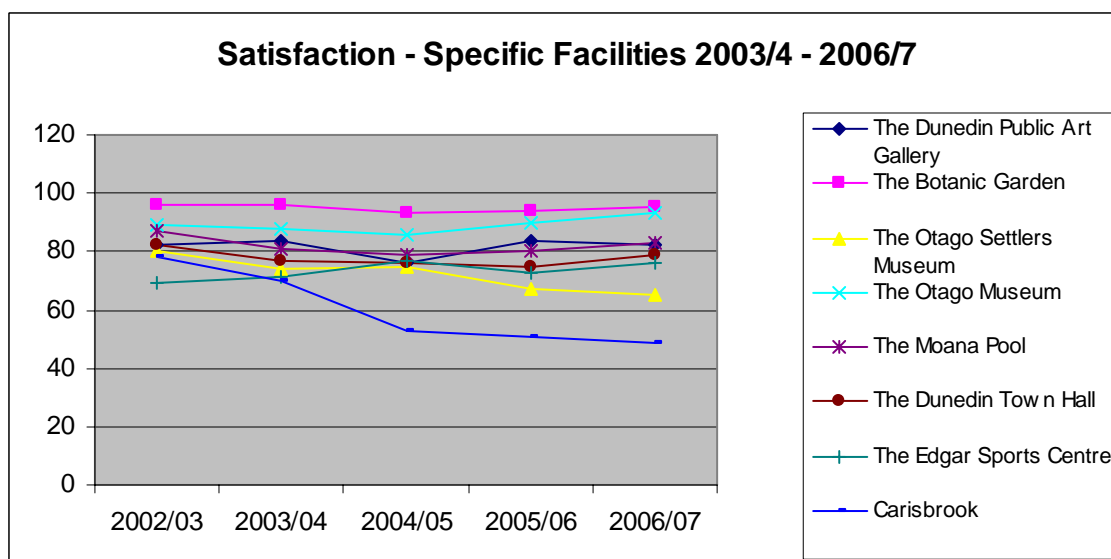


Figure 4.3.2 Satisfaction – Specific Facilities



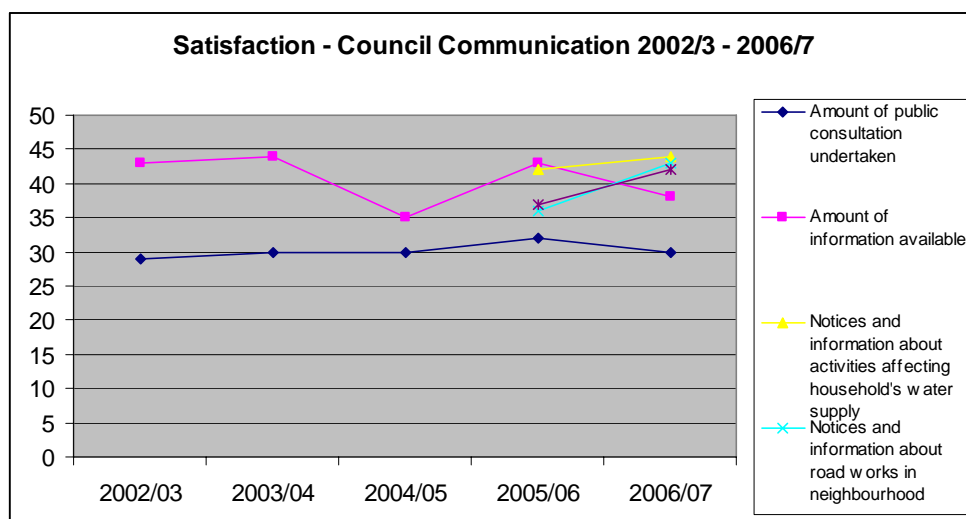
4.4 Section D

4.4.1 Consultation and Communication

		Very Satisfied (%)	Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied (%)	Very Dissatisfied (%)
134	The amount of public consultation undertaken	3	27	32	16	7
135	The amount of information available explaining why and what the Council is doing	4	34	31	15	6
136	The notices and information you receive from the Council about activities and matters affecting your household's water supply	5	39	31	9	3
137	The notices and information you receive from the Council about roadworks and footpath repairs in your neighbourhood	6	37	25	17	5
138	The notices and information you receive from the Council about temporary street closures	5	37	29	12	4

In general, a larger proportion of the respondents are positive about the Council's role in consultation. However, the "neutral" rating of neither satisfied nor dissatisfied" is a significant group across all measures.

Figure 4.4.1 Satisfaction – Council Communication

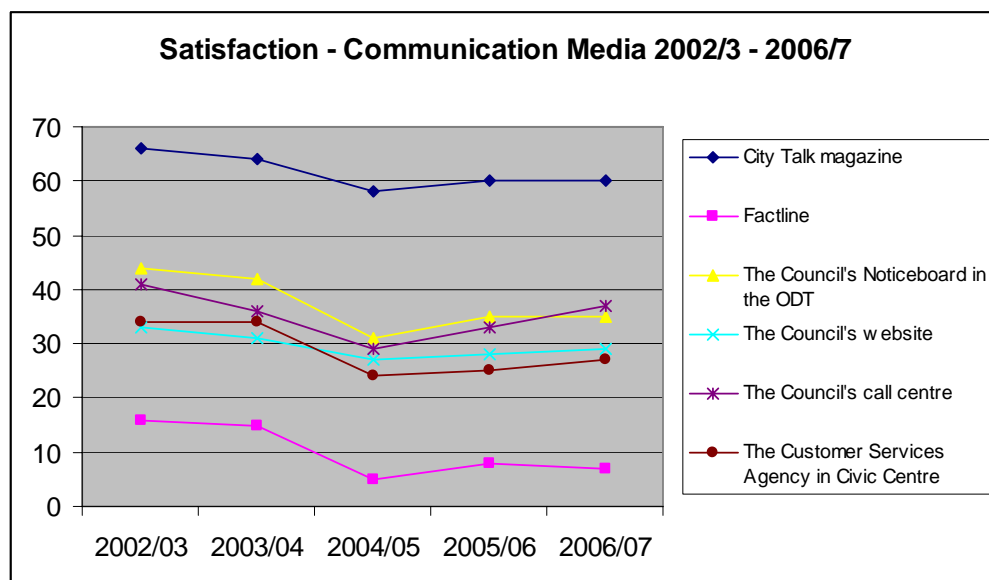


		Very Satisfied (%)	Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied (%)	Very Dissatisfied (%)
139	City Talk Magazine	12	48	16	2	1
140	Factline (hard copy / email / website)	1	6	7	1	0
141	The Council's Noticeboard in the Otago Daily Times	4	30	13	1	0
142	The Council's website www.cityofdunedin.com	5	23	7	3	1
143	The Council's call centre (telephone enquiry service)	10	27	9	2	2
144	The Customer Services Agency in the Civic Centre	7	20	8	1	1

The respondents in general showed a positive response to the various forms of communication from the Council. Several points were raised in the unprompted responses. Common comments were:

- Website poorly designed / hard to navigate (20 responses)
- Call Centre /Customer Services friendly, helpful (17 responses)
- City Talk superficial (10 responses)

Figure 4.4.2 Satisfaction – Council Communication Media



4.4.2 Economic Development and Promotion

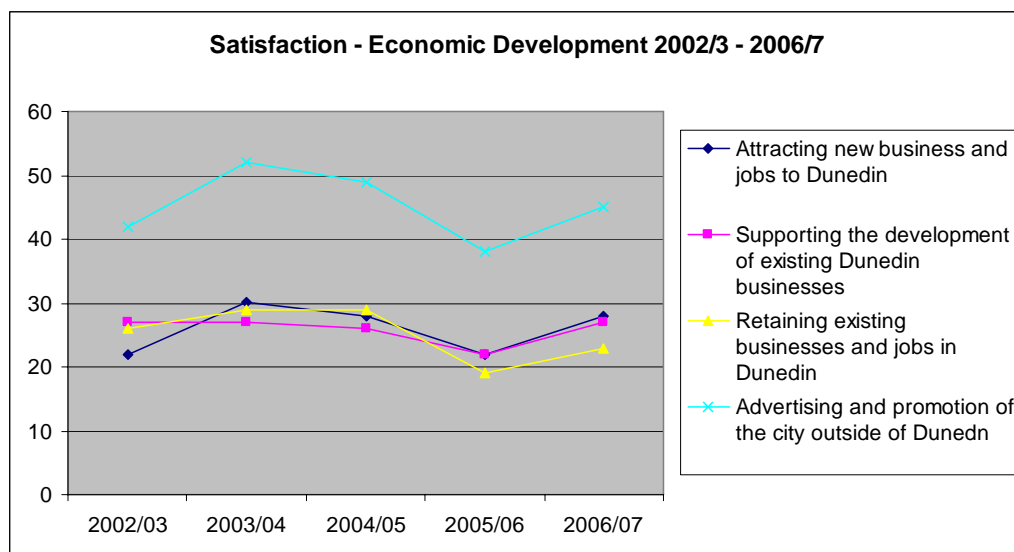
		Very Satisfied (%)	Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied (%)	Very Dissatisfied (%)
145	Attracting new businesses and jobs to Dunedin	1	27	30	12	4
146	Supporting the development of existing Dunedin businesses	1	25	30	11	3
147	Retaining existing businesses and jobs in Dunedin	1	22	30	16	5
148	Advertising and promotion of the city outside of Dunedin	4	41	23	6	4
149	Media coverage of events run in Dunedin	4	44	25	12	3
150	The summer festival	6	53	22	5	2
151	Other city festivals and events	6	48	26	3	1

In terms of economic development, the Council is perceived to be reasonably neutral with regard to attracting more business, retaining and supporting existing business. The results show the population are more positive about the existing festivals, and the advertising and promotion of Dunedin.

Unprompted responses were:

- 32 responses were with regard to events – generally praising them, but some highlighted the lack of promotion, and long duration of events such as the Summer Festival
- The television campaign targeted at encouraging people to move to Dunedin was criticised by 29 respondents, while four commented that Dunedin didn't need more people anyway
- 20 responses suggested the Council could do more to encourage and support new and existing businesses.

Figure 4.4.3



The measures regarding economic development would appear to show greater variation than most factors being monitored. The trend over the last year has shown universal improvement over 2005/6.

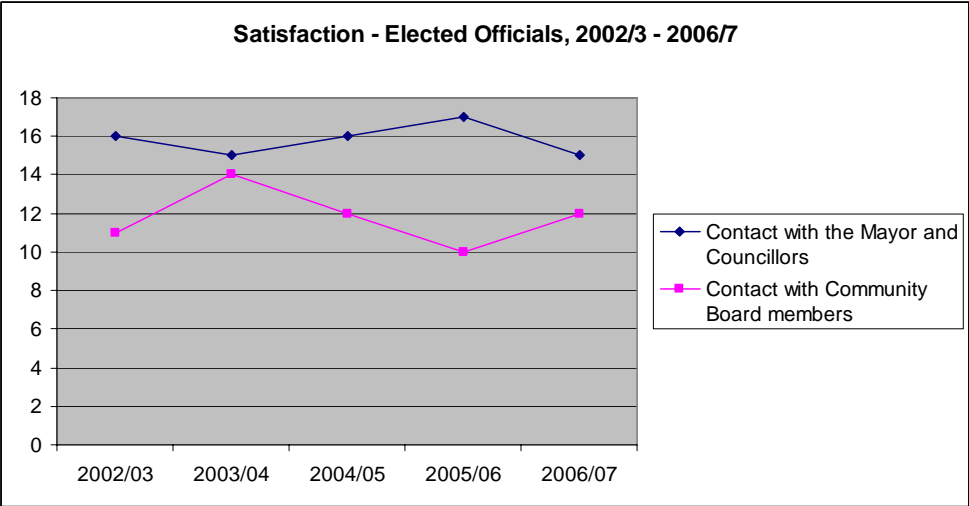
4.4.3 Elected Representatives

		Very Satisfied (%)	Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied (%)	Very Dissatisfied (%)
152	Your contact with the Mayor and Councillors	2	13	31	6	4
153	Your contact with Community Board members	1	11	30	5	3

The responses from all parties show that there is, in general, a neutral response to the satisfaction levels in terms of contact with elected officials. A number of unprompted responses were received, with the key issues being:

- That there wasn't contact with the community (25 responses)
- Various expressions of dissatisfaction (25 responses)
- That the elected representatives were hard to contact, or didn't respond when contacted (16 responses)
- That the Community Boards didn't listen (7 responses)
- Various expressions of satisfaction (6 responses)

Figure 4.4.4



While there is some variation in both measures over the last year, the variation is relatively small compared, and can not be said to reflect a trend.

4.5 Section E

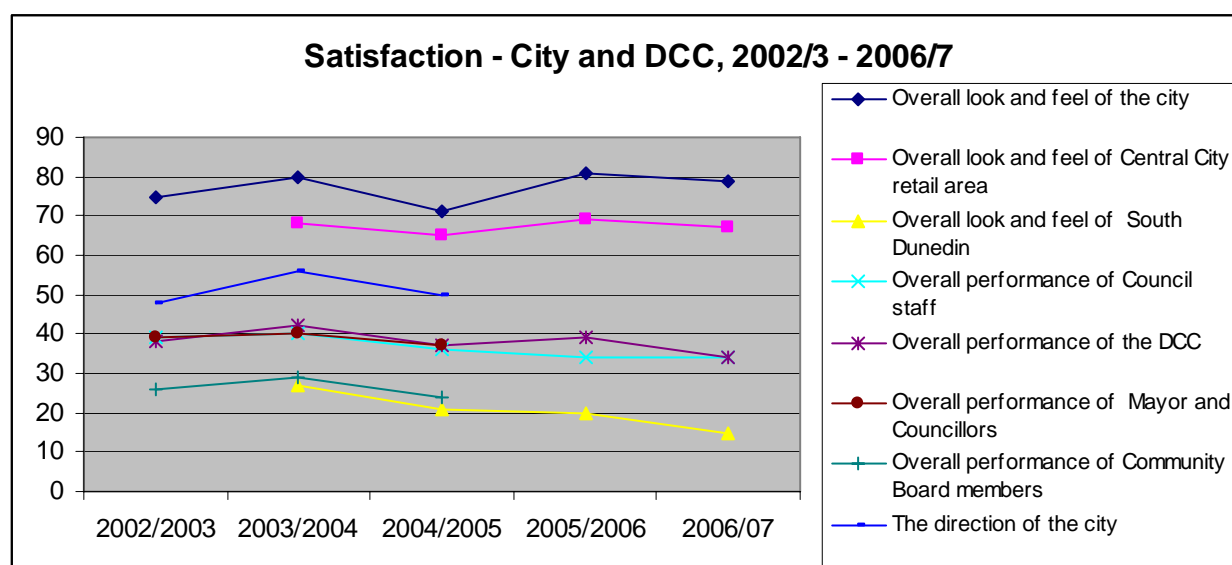
4.5.1 Overall Satisfaction with Dunedin City Council

		Very Satisfied (%)	Satisfied (%)	Neither Satisfied nor Dissatisfied (%)	Dissatisfied (%)	Very Dissatisfied (%)
154	The overall look and feel of the city	13	67	12	5	1
155	The overall look and feel of the central city retail area	7	60	21	8	1
156	The overall look and feel of the South Dunedin retail area	1	14	22	41	14
157	The overall performance of Council staff	2	32	36	11	4
158	The overall performance of the Dunedin City Council	3	32	35	13	8

Satisfaction levels were high for both the city and the central retail area. The strongest area of concern was the South Dunedin retail area, where there was general dissatisfaction. The performance of both the Council staff and the DCC demonstrated a slight level of satisfaction. The unprompted questions reflected this, with the key issues identified being:

- South Dunedin looking tired, shabby, and needing a facelift (53 responses)
- Dunedin city looking run-down, dirty, and needing a tidy-up (24 responses)
- The council not representing those who elected them (21 responses)
- There being too much of a focus on expensive projects (14 responses)

Figure 4.5.1



Satisfaction with the city and the Central City area are both static or in slight decline over the past year, while the responses with regard to South Dunedin show a significant decline. Performance of both the council staff and elected council members show minimal variation over time.

4.5.2 Population Increase

		Total Survey	Male	Female
159	What population increase would you like to see in Dunedin by the year 2015? (average)	9,000	10,000	8,000

4.5.3 What would you like to change about ...?

160 The people of Dunedin (number of responses in brackets)

The most common responses were:

- Stop complaining, be positive (40)
- Less carousing, drunken and boy-racer behaviour (39)
- More courtesy, friendliness (32)
- More diversity (31)
- Less reactionary / more open to change (17)
- Better driving skills (14)
- Increased tolerance (12)
- Less diversity, keep things as they are (10)
-

161 The Council staff

- Nothing – they're OK and doing a good job (51)
- They're not relevant to the people (39)
- They don't listen – they're unhelpful (32)
- There are too many (27)
- They are too wasteful of other's money (19)
- They need to provide a faster service (18)
- They are not positive enough (10)

162 The appearance of the city

- The city and suburbs in general look run-down and shabby (131)
- South Dunedin needs to be tidied up (40)
- Keep and restore heritage buildings (33)

- Tidy student areas (18)
- Add more colour (17)
- Improve waterfront (16)

163 Council services

- Change nothing, doing well (39)
- Improve rubbish, recycling, etc (35)
- Improve drainage and sewerage (16)
- Respond when public make contact (14)
- Improve footpaths and roads (13)
- Provide faster services (11)
- Improve bus services (9)

164 Council facilities

- Facilities are good, no change (50)
- Need more / cleaner public toilets (30)
- Facilities are looking tired, need clean-up (9)
- Facilities are hard to access (wheelchairs, prams, etc) (7)
- Changes required to pools, new pool (5)
- Changes required to libraries, new library (5)
- Additional parking required (5)

165 Council activities

- Currently meeting the needs of the people, no change (31)
- Stop developing large projects, keep to core functions (31)
- More events and activities, better publicised (25)
- Better consultation and planning for activities (10)

166 The arts and cultural environment of Dunedin

- Current art and cultural environment is good, change nothing (82)
- Support and subsidise more artists and activities (22)
- Promote the existing activities more (20)
- Provide more outdoor events and activities (16)
- Provide more art and sculpture (10)
- Stop subsidising, don't subsidise any more (10)
- Encourage more international art and cultural activities (8)

167 The social environment of Dunedin

- A broad range of comments were received with regard to the late night drinking culture and it's negative impact on the central city (64)
- The current social environment is good, nothing needs to change (49)
- Develop a more family-friendly culture (15)
- Develop a more youth-friendly culture (14)

168 The economic environment of Dunedin

- There is a need to encourage more new businesses (54)
- The council is doing a good job in the economic environment, change nothing (36)
- Support and retain existing businesses (14)
- Ensure the flow of money gets to the poor (13)

169 Businesses in Dunedin

- Dunedin needs to attract more businesses (43)
- The current situation is good (27)
- There could be incentives to support small and start-up businesses (26)
- Dunedin needs to do more to retain existing businesses (25)

170 Sport and recreation in Dunedin

- Existing support for sport and recreation is adequate (53)
- Build a new Carisbrook (52)
- Provide new venues (various sports) (31)
- Don't build a new Carisbrook (26)
- Improve cycleways (12)
- Improve walkways (9)
- Encourage participation (9)
- Broaden to other sport than rugby (9)

171 Transport in and around; and to and from Dunedin

- The frequency, reliability and routing of buses was a major issue (165)
- Adding smaller, more environmentally friendly buses (42)
- Reintroduction of train services / light rail (27)
- Having an integrated ticketing system (27)
- Providing cheaper or free bus services (25)
- Nothing needs changing (24)

- Install more cycleways (22)
- Specific traffic issues at various locations (22)
- Discourage car use (16)

172 The natural environment in Dunedin

- Nothing to change, keep what is there, it's good (103)
- Attend to sewerage on beaches (24)
- Not enough being done to maintain environment (23)
- More plantings of trees, especially natives (18)
- Maintenance required for Town belt (11)

4.5.4 Demographic Data³

		All Responses	Male	Female
170	How old are you? (average age)	Age 53.3	Age 55.0	Age 51.9
	24 or under	52 (5%)	11 (3%)	31 (6%)
	25-34	77 (8%)	20 (5%)	50 (10%)
	35-44	149 (15%)	27 (6%)	81 (16%)
	45-54	195 (20%)	65 (15%)	109 (22%)
	55-64	155 (16%)	88 (21%)	66 (13%)
	65+	266 (27%)	130 (31%)	134 (27%)
174	Are you male or female		426 (44%)	499 (51%)
175	New Zealand born of European descent	745 (77%)	331 (6%)	403 (81%)
	New Zealand born of Maori descent	22 (2%)	6 (1%)	14 (3%)
	New Zealand born of Pacific Island descent	2 (0%)	2 (0%)	0 (0%)
	New Zealand born of Asian descent	5 (1%)	3 (1%)	2 (0%)
	New Zealand born of Other descent	4 (0%)	1 (0%)	3 (1%)
	Born overseas and of European descent	126 (13%)	66 (15%)	60 (12%)
	Born overseas and of Maori descent	1 (0%)	1 (0%)	0 (0%)
	Born overseas and of Pacific Island descent	3 (0%)	1 (0%)	2 (0%)

³ For all demographic data, the percentage "not stated" has been excluded from the analysis. For example, 44% of respondents identified themselves as Male; 51% as Female, and 4% did not complete this question.

		All Responses	Male	Female
	Born overseas and of Asian descent	14 (1%)	7 (2%)	7 (2%)
	Born overseas and of other descent	6 (1%)	1 (0%)	5 (1%)
176	What is your personal income before tax?			
	Under \$15,000	276 (28%)	110 (26%)	166 (33%)
	\$15,001 - \$30,000	210 (22%)	79 (19%)	129 (26%)
	\$30,001 - \$45,000	123 (13%)	63 (15%)	58 (12%)
	\$45,001 - \$60,000	104 (11%)	54 (13%)	48 (10%)
	\$60,001 - \$75,000	52 (5%)	29 (7%)	23 (5%)
	Over \$75,000	78 (8%)	55 (13%)	23 (5%)
177	Do you own property in Dunedin (yes)	690 (71%)	355 (83%)	405 (81%)
	Do you own property in Dunedin (no)	174 (18%)	61 (14%)	90 (19%)
178	Location			
	Dunedin City	56 (6%)	26 (6%)	28 (6%)
	South Dunedin	140 (14%)	52 (12%)	86 (17%)
	Green Island	100 (10%)	48 (11%)	51 (10%)
	Kaikorai Valley	87 (9%)	37 (9%)	50 (10%)
	Northern Suburbs	149 (15%)	68 (16%)	80 (16%)
	Port Chalmers	48 (5%)	22 (5%)	26 (5%)
	Peninsula	69 (7%)	40 (9%)	29 (6%)
	Mosgiel	145 (15%)	64 (15%)	77 (15%)
	Rural	82 (8%)	40 (9%)	42 (8%)
179	Employment Status			
	Full Time employed	381 (39%)	215 (50%)	161 (32%)
	Part Time employed	168 (17%)	41 (10%)	124 (25%)
	Not in paid employment	325 (33%)	140 (33%)	184 (37%)
180	What is your Occupation?			
181	How many dependent children do you have?			
	Average	1.1	1.2	1.1
	No. of households with children	52%	54%	54%

4.5.5 Geographic groupings

The questionnaire asked for respondents to nominate their suburb or town. The following arbitrary grouping have been used:

Group Name	Includes:
Dunedin City (N= 56)	Central; City Rise; Dunedin; Fern Hill, North Dunedin;
South Dunedin (N=140)	Andersons Bay; Caversham; Musselburgh; South Dunedin; St Clair; St Kilda;
Green Island (N=100)	Abbotstord; Concord; Corstophine; Fairfield; Green Island;
Kaikorai Valley (N=87)	Balmacewen; Brockville; Belleknowles; Halfway Bush; Kaikorai; Kenmure; Mornington; Roslyn; Shiel Hill; Wakari
Northern Suburbs (N=148)	Dalmore; Glenleith; Leith Valley; Maori Hill; North Dunedin; North East Valley; Opoho; Pine Hill; Upper Junction; Woodhaugh
Port Chalmers (N=48)	Deborah Bay; Port Chalmers; Ravensbourne; Roseneath; Sawyers Bay; St Leonards
Peninsula (N=69)	Broad Bay; Company Bay; Highcliff; Macandrew Bay; Ocean Grove; Portobello; The Cover; Vauxhall; Waverley
Mosgiel (N=145)	East Taieri; Mosgiel; Outram
Rural (N=82)	Brighton; Karitane; Long Beach; Middlemarch; Ocean View; Taieri Plains; Waikouaiti; Waitati; Waldronville

5 Data Cross Tabulations

Cross tabulations have been included for Sections A and B, with detail by (1) Geographic location and (2) Age group. The intention is to highlight any variations in opinion based on where respondents live or how old they may be. From this information specific local issues may be more clearly understood, and the appropriate action plan (if required) put in place to deal with the issues.

5.1 Data Analysed by Geographic location

5.1.1 Section A

	Peninsula					Sth Dunedin				
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
I love this city	42	45	12	1	0	45	41	10	2	0
I am proud to be a Dunedinite	46	37	15	1	0	45	41	13	1	1
I am optimistic about the future of Dunedin	15	51	22	10	1	21	41	21	11	2
Dunedin Cares for it's environment	7	51	30	7	4	13	47	22	10	3
Dunedin is a beautiful city	39	49	9	1	1	46	38	9	5	1
Dunedin is a fun city	4	40	45	9	0	10	39	38	8	1
Dunedin is a thriving city	7	39	36	10	3	13	38	31	11	4
Dunedin is a welcoming city	10	63	27	1	0	21	54	18	2	0
Dunedin is a creative city	21	49	25	1	1	23	45	26	2	0
Dunedin as a whole recognises and supports cultural diversity	19	57	21	1	0	17	54	15	4	1
Dunedin as a whole recognises and acknowledges those residents who work hard for the city and community	9	46	36	4	1	12	49	24	6	1

	Peninsula					Sth Dunedin				
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
Dunedin as a whole recognises and acknowledges those residents who succeed	9	54	27	4	6	13	46	22	13	1
Dunedin as a whole is very supportive and encouraging of new ideas and initiatives	6	36	43	10	4	7	37	34	13	3
I feel safe in my home at night	31	67	3	1	0	24	57	12	8	0
I feel safe walking in my neighbourhood	18	63	13	7	0	15	29	20	28	4
I feel safe walking in the main street at night	1	18	39	33	6	4	23	19	30	13
Dunedin's city centre is safer than it was 5 years ago	0	6	33	33	18	2	6	21	32	18
Dunedin's footpaths are safe for pedestrians	4	45	27	16	7	7	40	20	25	5
Dunedin's roads are safe for motorists	1	51	33	10	6	5	43	29	13	5
Dunedin's roads are safe for cyclists	1	10	33	28	21	1	18	28	26	15
I support the central city liquor ban	55	31	12	3	1	50	36	5	2	4
I know what to do in the event of a civil defence emergency	13	60	16	6	0	13	58	10	9	4
Dunedin is a better place to live than it was five years ago	1	28	40	12	4	2	19	45	13	4
Dunedin will be a better place to live in five years time	2	22	61	12	4	4	24	59	9	3

	Peninsula					Sth Dunedin				
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
Dunedin will be a better place to live in ten years time	2	26	60	11	2	4	22	60	11	3
I might have to leave Dunedin to pursue my career and lifestyle choices	9	23	24	32	12	10	17	16	43	14
I am currently considering leaving Dunedin to live elsewhere	6	10	22	44	17	6	12	11	46	26
The Botanic Gardens is a great asset to the city	43	54	1	1		49	43	5	1	1
Carisbrook is a great asset to the city	18	36	27	12	7	27	32	26	12	3
The Dunedin Public Art Gallery is a great asset to the city	37	49	13	1		38	46	12	4	
The Dunedin Town Hall is a great asset to the city	37	40	16	6	1	34	51	14	1	
The Edgar Sports Centre is a great asset to the city	42	45	10	1	1	47	48	4	1	
The Moana Pool is a great asset to the city	49	45	3	1	1	51	43	4	1	
Olveston is a great asset to the city	34	44	16	4	1	37	46	15	2	
The Otago Museum is a great asset to the city	49	42	6	1	1	46	48	5	1	1
The Otago Settlers Museum is a great asset to the city	41	45	12	1	1	40	50	8	1	1
The Public Library is a great asset to the city	49	39	7	3	1	45	47	5	1	1
The Town Belt is a great asset to the city	49	41	9	1		41	38	19	2	
Dunedin's heritage buildings are a great asset to the city	48	46	4	1		52	36	9	1	1

	Peninsula					Sth Dunedin				
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
Dunedin's cultural heritage is a great asset to the city	41	40	18	1		40	43	16	1	
Dunedin's wildlife and natural habitat are great assets to the city	68	28	4			54	39	6	1	
The city's architecture is a great asset to the city	49	34	13	3		46	36	15	4	
The harbour is a great asset to the city	57	38	4	1		43	43	11	3	
The visual landscape is a great asset to the city	49	37	13	1		45	42	12	1	
I have confidence in the Dunedin City Council staff	2	31	43	20	5	8	28	42	10	13
The Dunedin City Council delivers good value for its ratepayers money	29	43	15	12		4	26	38	22	10
The Dunedin City Council is constantly seeking innovative solutions to problems	2	26	45	19	9	2	27	47	13	12
The Dunedin City Council is constantly striving to improve	31	50	15	5		3	39	38	12	9
The Dunedin City Council listens to Dunedin residents	20	46	16	18		3	22	34	21	20

	Green Island					Kaikorai				
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
I love this city	35	46	14	0	0	46	46	8	0	0
I am proud to be a Dunedinite	43	43	43	0	1	47	35	16	1	0
I am optimistic about the future of Dunedin	16	48	26	7	3	21	48	22	7	1
Dunedin Cares for it's environment	10	54	18	13	3	9	61	15	11	2
Dunedin is a beautiful city	48	39	12	2	0	49	44	7	0	0
Dunedin is a fun city	13	40	31	12	2	12	56	26	1	2
Dunedin is a thriving city	5	47	33	10	4	11	44	26	15	1
Dunedin is a welcoming city	21	61	17	1	1	20	62	14	2	1
Dunedin is a creative city	20	45	28	2	1	20	51	25	4	0
Dunedin as a whole recognises and supports cultural diversity	17	62	15	1	1	15	55	21	2	0
Dunedin as a whole recognises and acknowledges those residents who work hard for the city and community	7	46	34	4	2	13	34	34	11	0
Dunedin as a whole recognises and acknowledges those residents who succeed	6	49	34	4	1	9	39	38	7	2
Dunedin as a whole is very supportive and encouraging of new ideas and initiatives	2	40	35	14	1	9	40	31	14	0
I feel safe in my home at night	27	65	5	5	0	27	66	2	4	0
I feel safe walking in my neighbourhood	15	52	12	19	3	14	44	20	12	7
I feel safe walking in the main street at night	4	21	29	31	15	4	33	14	32	11
Dunedin's city centre is safer than it was 5 years ago	0	13	32	35	15	4	6	33	32	15
Dunedin's footpaths are safe for pedestrians	3	49	23	17	9	5	53	19	19	4
Dunedin's roads are safe for motorists	2	61	18	12	7	5	53	22	15	1

	Green Island					Kaikorai				
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
Dunedin's roads are safe for cyclists	3	14	38	22	16	5	18	19	34	16
I support the central city liquor ban	53	35	7	1	1	53	34	2	6	2
I know what to do in the event of a civil defence emergency	10	60	15	13	1	9	48	15	14	5
Dunedin is a better place to live than it was five years ago	3	24	51	13	2	2	25	47	15	1
Dunedin will be a better place to live in five years time	5	21	60	9	5	4	35	52	7	1
Dunedin will be a better place to live in ten years time	7	25	59	6	3	6	29	49	10	6
I might have to leave Dunedin to pursue my career and lifestyle choices	6	21	18	42	13	11	21	13	42	13
I am currently considering leaving Dunedin to live elsewhere	4	5	15	54	22	5	18	8	39	30
The Botanic Gardens is a great asset to the city	50	45	3	2		47	42	8	1	1
Carisbrook is a great asset to the city	26	39	22	7	6	25	33	20	16	6
The Dunedin Public Art Gallery is a great asset to the city	39	44	11	5	1	32	52	12	1	2
The Dunedin Town Hall is a great asset to the city	40	47	11	2		36	52	11	1	
The Edgar Sports Centre is a great asset to the city	38	51	9	2		45	44	12		
The Moana Pool is a great asset to the city	49	45	6			48	47	4	1	
Olveston is a great asset to the city	40	44	14	2		41	41	16	1	
The Otago Museum is a great asset to the city	55	42	3			49	45	5	1	

	Green Island					Kaikorai				
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
The Otago Settlers Museum is a great asset to the city	45	47	7			45	44	10	1	
The Public Library is a great asset to the city	54	40	6			53	41	6		
The Town Belt is a great asset to the city	45	40	13	2		54	38	7	1	
Dunedin's heritage buildings are a great asset to the city	55	38	6			57	35	8		
Dunedin's cultural heritage is a great asset to the city	45	43	11	1	1	45	41	13	1	
Dunedin's wildlife and natural habitat are great assets to the city	58	37	5			65	33	2		
The city's architecture is a great asset to the city	49	40	11			46	43	10	1	
The harbour is a great asset to the city	44	42	8	4	1	37	43	13	7	
The visual landscape is a great asset to the city	44	42	9	5		49	44	6	1	
I have confidence in the Dunedin City Council staff	5	30	41	15	9	4	28	44	18	6
The Dunedin City Council delivers good value for its ratepayers money	5	28	36	19	12	1	29	44	16	9
The Dunedin City Council is constantly seeking innovative solutions to problems	6	25	47	15	7	1	32	45	16	5
The Dunedin City Council is constantly striving to improve	6	41	33	14	6	3	38	47	10	3
The Dunedin City Council listens to Dunedin residents	6	18	42	16	19	5	26	34	21	13

	City					Nth Suburbs				
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
I love this city	23	63	9	4	0	34	47	16	2	0
I am proud to be a Dunedinite	23	50	18	4	2	34	42	20	3	1
I am optimistic about the future of Dunedin	13	50	30	5	2	14	46	22	15	2
Dunedin Cares for it's environment	5	43	32	14	4	9	49	27	10	3
Dunedin is a beautiful city	34	55	9	0	0	38	51	10	1	1
Dunedin is a fun city	7	54	32	5	0	9	33	42	12	0
Dunedin is a thriving city	2	34	48	11	2	6	32	38	16	1
Dunedin is a welcoming city	9	59	27	2	0	16	62	16	4	0
Dunedin is a creative city	11	52	29	5	2	19	43	27	6	0
Dunedin as a whole recognises and supports cultural diversity	7	70	16	5	0	14	55	23	3	1
Dunedin as a whole recognises and acknowledges those residents who work hard for the city and community	4	50	34	7	0	8	43	34	8	3
Dunedin as a whole recognises and acknowledges those residents who succeed	4	50	36	5	0	10	45	29	8	2
Dunedin as a whole is very supportive and encouraging of new ideas and initiatives	4	38	38	13	2	3	30	42	15	5
I feel safe in my home at night	27	45	18	7	4	27	61	4	6	2
I feel safe walking in my neighbourhood	18	30	9	34	7	15	45	18	17	5
I feel safe walking in the main street at night	9	25	32	23	11	6	24	29	29	8
Dunedin's city centre is safer than it was 5 years ago	2	4	30	27	7	1	4	35	29	12

	City					Nth Suburbs				
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
Dunedin's footpaths are safe for pedestrians	2	48	27	14	9	5	49	16	24	3
Dunedin's roads are safe for motorists	4	48	32	11	2	2	46	24	21	5
Dunedin's roads are safe for cyclists	0	14	32	32	13	1	14	24	41	14
I support the central city liquor ban	34	45	13	5	2	50	41	3	3	1
I know what to do in the event of a civil defence emergency	7	36	29	13	7	9	49	22	11	1
Dunedin is a better place to live than it was five years ago	5	18	36	13	0	2	18	51	16	3
Dunedin will be a better place to live in five years time	8	23	58	13		1	17	66	16	1
Dunedin will be a better place to live in ten years time	8	18	59	10	5	1	17	67	13	1
I might have to leave Dunedin to pursue my career and lifestyle choices	21	32	17	23	8	12	27	17	33	11
I am currently considering leaving Dunedin to live elsewhere	9	20	20	28	22	4	18	14	32	31
The Botanic Gardens is a great asset to the city	45	45	7	2		56	37	4	1	1
Carisbrook is a great asset to the city	22	39	28	7	4	19	41	23	14	4
The Dunedin Public Art Gallery is a great asset to the city	31	48	19	2		34	49	14	2	1
The Dunedin Town Hall is a great asset to the city	31	47	20	2		32	50	17	2	
The Edgar Sports Centre is a great asset to the city	35	47	15	2	2	35	49	15	1	1

	City					Nth Suburbs				
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
The Moana Pool is a great asset to the city	27	62	5	4	2	45	48	5	1	
Olveston is a great asset to the city	26	44	24	6		29	46	21	4	
The Otago Museum is a great asset to the city	36	56	5	2		48	43	7	2	
The Otago Settlers Museum is a great asset to the city	31	51	15	4		43	45	9	1	2
The Public Library is a great asset to the city	43	39	13	5		55	39	5	1	
The Town Belt is a great asset to the city	56	31	13			52	38	9	1	1
Dunedin's heritage buildings are a great asset to the city	55	40	5			44	47	6	2	1
Dunedin's cultural heritage is a great asset to the city	30	54	13	4		32	49	16	1	1
Dunedin's wildlife and natural habitat are great assets to the city	54	39	7			61	33	6	1	
The city's architecture is a great asset to the city	45	43	9	4		40	49	9	1	1
The harbour is a great asset to the city	40	40	13	4	4	40	47	9	3	1
The visual landscape is a great asset to the city	45	42	7	5		44	49	6	1	
I have confidence in the Dunedin City Council staff	4	30	40	15	11	4	28	46	17	6
The Dunedin City Council delivers good value for its ratepayers money	4	19	49	23	4	2	21	45	25	7
The Dunedin City Council is constantly seeking innovative solutions to problems	2	23	52	17	6	1	22	46	26	5
The Dunedin City Council is constantly striving to improve	2	29	48	17	4	1	27	52	16	5
The Dunedin City Council listens to Dunedin residents	4	22	33	20	20	1	23	40	23	13

	Mosgiel					Pt Chalmers					Rural				
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
I love this city	28	55	15	0	0	48	38	10	0	0	38	43	15	0	0
I am proud to be a Dunedinite	27	56	14	1	0	40	46	13	0	0	37	43	17	0	0
I am optimistic about the future of Dunedin	13	42	27	12	3	8	58	23	6	0	14	51	26	7	1
Dunedin Cares for it's environment	11	53	22	10	3	10	42	25	15	2	12	41	27	11	4
Dunedin is a beautiful city	32	53	13	2	0	33	54	10	2	0	33	54	9	2	1
Dunedin is a fun city	10	37	40	7	0	8	40	38	8	0	6	46	38	6	2
Dunedin is a thriving city	9	42	27	17	3	8	56	29	6	0	9	33	44	10	2
Dunedin is a welcoming city	17	58	17	4	0	17	67	13	4	0	16	52	27	2	1
Dunedin is a creative city	17	49	22	7	1	19	65	10	4	0	14	52	31	1	0
Dunedin as a whole recognises and supports cultural diversity	13	56	24	4	1	15	63	19	2	0	15	56	23	4	0
Dunedin as a whole recognises and acknowledges those residents who work hard for the city and community	10	47	26	9	4	6	54	25	10	0	9	46	33	7	0
Dunedin as a whole recognises and acknowledges those residents who succeed	7	47	29	12	3	8	50	31	6	0	6	43	36	11	1
Dunedin as a whole is very supportive and encouraging of new ideas and initiatives	9	38	33	13	6	4	33	38	17	4	5	32	42	14	6
I feel safe in my home at night	27	68	1	4	1	21	65	8	4	0	27	56	7	9	0
I feel safe walking in my neighbourhood	12	47	19	21	2	17	35	21	19	2	20	44	16	14	5
I feel safe walking in the main street at night	4	20	20	42	9	15	29	38	8	0	14	20	17	31	14
Dunedin's city centre is safer than it was 5 years ago	1	9	25	37	14	0	4	33	35	6	10	33	31	14	0
Dunedin's footpaths are safe for pedestrians	4	55	16	19	7	0	48	29	15	4	5	48	23	15	7
Dunedin's roads are safe for motorists	1	58	24	13	4	2	56	21	13	6	2	56	25	12	4
Dunedin's roads are safe for cyclists	1	19	28	35	12	2	13	19	33	25	4	20	30	33	10
I support the central city liquor ban	55	38	6	1	1	46	42	6	6	0	41	43	6	2	7
I know what to do in the event of a civil defence emergency	15	58	12	9	0	6	60	15	10	2	5	64	14	6	2
Dunedin is a better place to live than it was five years ago	4	24	47	14	4	0	19	58	13	0	1	19	47	20	2
Dunedin will be a better place to live in five years time	4	17	69	7	4		23	64	13			24	60	9	7

	Mosgiel					Pt Chalmers					Rural				
	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
Dunedin will be a better place to live in ten years time	3	20	68	7	2		26	58	16			19	57	16	8
I might have to leave Dunedin to pursue my career and lifestyle choices	6	18	18	46	12	2	14	14	48	21	6	20	19	37	19
I am currently considering leaving Dunedin to live elsewhere	5	10	15	41	29		4	4	53	38	5	8	16	36	34
The Botanic Gardens is a great asset to the city	38	52	8	2		63	35	2			51	41	7	1	
Carisbrook is a great asset to the city	23	43	20	13	1	6	32	45	11	6	29	38	20	8	6
The Dunedin Public Art Gallery is a great asset to the city	30	52	15	2	1	49	49	2			44	38	12	4	1
The Dunedin Town Hall is a great asset to the city	33	52	9	5	1	31	60	4	2	2	35	49	14	2	
The Edgar Sports Centre is a great asset to the city	42	49	9			40	54	4	2		37	53	6	3	1
The Moana Pool is a great asset to the city	47	46	6	1		48	48	4			40	51	6	3	
Olveston is a great asset to the city	31	48	19	2	1	44	42	13			40	51	6	3	
The Otago Museum is a great asset to the city	44	48	8			67	33				51	46	4		
The Otago Settlers Museum is a great asset to the city	38	52	9	1		57	43				45	50	5		
The Public Library is a great asset to the city	43	45	10	1	1	60	36	4			49	43	7		
The Town Belt is a great asset to the city	41	42	15	2		54	40	4	2		50	41	8	1	
Dunedin's heritage buildings are a great asset to the city	43	43	13	1		56	35	8			49	41	10		
Dunedin's cultural heritage is a great asset to the city	32	51	15	1		42	42	17			43	41	14	3	
Dunedin's wildlife and natural habitat are great assets to the city	53	37	9	1		73	25	2			55	39	6		
The city's architecture is a great asset to the city	40	46	11	3		52	40	4	4		50	44	6		
The harbour is a great asset to the city	41	41	12	4	1	60	31	6	2		46	42	10	1	1
The visual landscape is a great asset to the city	45	39	16			60	33	4	2		35	56	9	1	
I have confidence in the Dunedin City Council staff	2	30	42	14	12	4	30	38	17	11	1	33	38	18	11
The Dunedin City Council delivers good value for its ratepayers money	1	25	39	22	13		33	42	16	9	1	24	43	19	14
The Dunedin City Council is constantly seeking innovative solutions to problems	2	26	43	18	11		29	54	7	10		27	39	25	9
The Dunedin City Council is constantly striving to improve	3	31	40	19	6		43	43	10	5	40	39	13	6	
The Dunedin City Council listens to Dunedin residents	2	20	37	24	17	2	29	39	20	18		24	38	20	18

5.1.2 Section B

	Peninsula					Sth Dunedin				
	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied
Household Rubbish Collection	26	63	3	3	5	30	55	6	8	2
Kerbside Recycling	27	50	8	8	8	24	52	5	15	4
Street Litter Bins	15	43	30	8	5	13	41	22	17	7
Reliability of the rubbish collection service	40	48	10		1	31	57	8	3	1
Cleanliness of the streets immediately after rubbish collection	12	44	23	15	6	12	28	25	25	12
Cleanliness of the streets in general	7	49	19	21	3	8	27	25	31	10
Water Pressure	38	53	5	3	2	25	62	7	6	1
Water Colour	32	55	11	2		18	65	10	4	2
Water Taste	23	55	5	14	3	16	53	14	11	6
Water Odour	26	54	12	8		9	63	16	9	2
Stormwater drainage in your neighbourhood	17	58	11	11	5	15	56	15	11	3
The city's sewerage system	10	48	11	19	13	11	46	24	10	10
The condition of the roads in your neighbourhood	13	51	13	19	4	12	64	12	11	1
The condition of the roads throughout the city	6	54	33	6	1	6	59	21	13	
The condition of the footpaths in your neighbourhood	9	40	19	21	12	13	49	14	20	3
The condition of the footpaths throughout the city	4	53	29	12	1	5	48	27	20	1

	Peninsula					Sth Dunedin				
	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied
That there are footpaths where you need them in your neighbourhood	10	46	16	16	12	19	66	9	6	
That there are footpaths where you need them throughout the city	8	65	24	3		15	66	17	1	
Street lighting in your neighbourhood	13	58	14	9	6	22	63	9	6	1
Street lighting in the city	15	65	20			16	68	10	7	
Street names signs throughout the city	19	57	17	6	1	14	64	12	10	
Directional signs for traffic throughout the city	14	59	22	1	3	15	56	16	9	4
The flow of traffic around and through the city at peak times of the day	3	37	25	25	9	4	30	33	26	8
The flow of traffic around and through the city at off-peak times of the day	13	65	15	4	3	15	57	21	5	1
The ease of pedestrian access throughout the transport network	7	54	25	7	6	6	51	30	10	3
The efforts made to minimise inconvenience and disruption caused to the public when work is done on the roads, footpaths and drains	6	62	13	16	3	12	51	20	15	2
The availability of car parking in the central city	6	35	25	23	12	5	30	27	25	13

	Peninsula					Sth Dunedin				
	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied
The number of parking spaces available in Council car parking buildings	6	52	22	13	8	7	38	36	17	3
The number of parking spaces available in off-street car parks	5	42	26	18	9	4	31	35	24	5
The ease of use of Pay and Display car parking	13	51	27	7	1	10	54	24	9	3
The availability of on-street parking in the central city	1	29	32	26	10	3	23	33	31	10
The suitability of the road network for cyclists throughout the city	3	18	34	23	21	3	21	42	25	10
Control of roaming dogs	8	45	31	11	5	9	40	19	21	11
Control of dogs fouling the street	9	33	27	23	8	5	25	15	32	22
Noise control	7	58	24	6	4	7	45	28	15	5
Parking enforcement	9	54	29	5	3	7	48	33	8	3
The fairness and attitude of parking wardens	5	48	27	13	8	11	38	37	8	5
Skateboarder control	6	27	36	23	8	2	30	36	22	10
Enforcing city bylaws in general	8	38	44	6	5	3	46	38	8	4
Enforcing hygiene standards in city food establishments	10	48	32	5	5	11	59	21	6	3
Enforcing appropriate standards in the city's licensed premises	5	51	35	9		7	56	30	5	2
Planning approval for new buildings and projects	2	29	41	16	13	4	35	39	16	7

	Peninsula					Sth Dunedin				
	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied
Processing applications of for building consents	2	30	43	13	11	3	26	46	18	7
Monitoring and inspection of buildings under construction	4	29	45	14	8	2	35	53	7	2

	Green Island					Kaikorai				
	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied
Household Rubbish Collection	30	48	13	8	2	35	51	11	1	1
Kerbside Recycling	29	57	3	8	3	36	45	11	8	
Street Litter Bins	17	57	15	10		16	46	24	13	1
Reliability of the rubbish collection service	36	55	8	1		41	52	7		
Cleanliness of the streets immediately after rubbish collection	15	47	16	12	9	15	43	18	17	7
Cleanliness of the streets in general	9	49	16	20	5	7	52	19	14	7
Water Pressure	30	59	6	2	2	29	56	6	8	
Water Colour	20	56	19	4	1	26	52	15	7	
Water Taste	18	48	21	10	3	18	42	20	14	6
Water Odour	16	52	21	11		17	46	27	10	1
Stormwater drainage in your neighbourhood	20	48	15	14	3	14	46	23	10	7
The city's sewerage system	14	53	17	12	4	11	42	22	14	11

	Green Island					Kaikorai				
	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied
The condition of the roads in your neighbourhood	12	58	17	9	4	13	60	17	7	2
The condition of the roads throughout the city	5	59	20	13	2	5	63	26	7	
The condition of the footpaths in your neighbourhood	9	55	20	12	4	12	53	17	15	2
The condition of the footpaths throughout the city	5	59	24	10	2	5	52	34	8	1
That there are footpaths where you need them in your neighbourhood	16	59	18	4	2	21	61	12	4	2
That there are footpaths where you need them throughout the city	15	66	15	4		19	64	13	4	1
Street lighting in your neighbourhood	21	63	10	4	1	20	58	15	5	2
Street lighting in the city	17	68	8	7		17	62	16	5	
Street names signs throughout the city	21	67	7	4	1	24	59	14	2	
Directional signs for traffic throughout the city	12	69	9	7	2	20	64	11	6	
The flow of traffic around and through the city at peak times of the day	3	31	28	28	9	7	36	25	27	5
The flow of traffic around and through the city at off-peak times of the day	14	66	13	2	4	14	70	12	4	
The ease of pedestrian access throughout the transport network	8	62	19	10	1	10	61	21	6	2
The efforts made to minimise inconvenience and disruption caused to the public when work is done on the roads, footpaths and drains	7	49	25	14	4	11	53	21	13	2

	Green Island					Kaikorai				
	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied
The availability of car parking in the central city	2	33	23	28	14	5	37	21	25	12
The number of parking spaces available in Council car parking buildings	7	35	32	20	8	6	47	28	11	7
The number of parking spaces available in off-street car parks	3	36	27	25	9	4	42	32	15	7
The ease of use of Pay and Display car parking	9	63	20	4	4	10	65	18	6	1
The availability of on-street parking in the central city	1	30	29	31	10	7	28	27	26	12
The suitability of the road network for cyclists throughout the city	3	34	31	27	5	3	15	25	32	25
Control of roaming dogs	5	48	22	17	8	10	47	12	22	10
Control of dogs fouling the street	3	38	21	30	7	8	30	15	29	18
Noise control	7	59	23	10	1	8	51	27	8	6
Parking enforcement	7	66	13	11	3	9	46	26	13	6
The fairness and attitude of parking wardens	9	47	28	12	4	8	37	36	12	8
Skateboarder control	4	31	32	25	8	4	30	27	25	15
Enforcing city bylaws in general	4	53	25	15	2	4	48	35	11	3
Enforcing hygiene standards in city food establishments	8	65	26	2		14	58	19	9	1
Enforcing appropriate standards in the city's licensed premises	7	61	30	0	2	10	52	29	6	3
Planning approval for new buildings and projects	5	40	33	12	10	4	41	37	15	3
Processing of applications for building consents	1	37	39	15	8	5	35	41	17	2
Monitoring and inspection of buildings under construction	3	42	42	9	5	7	33	47	10	3

	City					Nth Suburbs				
	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied
Household Rubbish Collection	17	60	13	8	2	21	65	7	6	1
Kerbside Recycling	12	58	12	13	6	15	62	10	9	4
Street Litter Bins	6	52	27	10	4	7	50	20	19	4
Reliability of the rubbish collection service	18	59	12	8	4	33	55	8	3	1
Cleanliness of the streets immediately after rubbish collection	8	32	26	21	13	8	32	24	26	10
Cleanliness of the streets in general	2	32	25	30	11	6	33	22	28	11
Water Pressure	24	53	15	7	2	24	60	8	4	3
Water Colour	18	49	20	13		21	60	15	5	
Water Taste	18	38	20	15	9	11	50	20	13	6
Water Odour	19	42	25	11	4	16	48	25	8	4
Stormwater drainage in your neighbourhood	13	41	31	9	6	12	52	22	12	3
The city's sewerage system	8	39	29	18	6	9	40	26	21	5
The condition of the roads in your neighbourhood	13	64	18	4	2	10	63	14	10	3
The condition of the roads throughout the city	2	70	21	5	2	5	51	27	15	2
The condition of the footpaths in your neighbourhood	7	54	21	14	4	11	57	14	16	3
The condition of the footpaths throughout the city	4	54	27	9	7	6	50	27	16	1
That there are footpaths where you need them in your neighbourhood	14	64	16	5		15	65	16	3	1
That there are footpaths where you need them throughout the city	11	68	13	9		12	62	21	3	1
Street lighting in your neighbourhood	9	65	13	13		15	64	12	9	1

	City					Nth Suburbs				
	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied
Street lighting in the city	9	66	13	13		10	68	15	6	1
Street names signs throughout the city	9	70	13	4	5	12	66	16	6	
Directional signs for traffic throughout the city	7	63	18	11	2	8	61	19	10	2
The flow of traffic around and through the city at peak times of the day	4	31	35	28	2	2	34	25	30	9
The flow of traffic around and through the city at off-peak times of the day	9	54	32	5		12	67	14	5	2
The ease of pedestrian access throughout the transport network	4	48	26	20	2	4	53	20	16	7
The efforts made to minimise inconvenience and disruption caused to the public when work is done on the roads, footpaths and drains	7	49	25	13	5	6	49	23	18	3
The availability of car parking in the central city	2	17	30	36	15	2	30	19	37	12
The number of parking spaces available in Council car parking buildings	2	35	54	7	2	5	50	33	9	4
The number of parking spaces available in off-street car parks	6	29	37	24	4	2	38	41	15	5
The ease of use of Pay and Display car parking	8	43	29	16	4	6	61	19	11	4
The availability of on-street parking in the central city	4	21	25	40	10	2	28	26	35	9
The suitability of the road network for cyclists throughout the city	4	17	29	33	17	1	16	36	35	11
Control of roaming dogs	16	42	26	14	2	7	39	25	23	6
	City					Nth Suburbs				

	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied
Control of dogs fouling the street	6	49	15	23	8	5	26	20	33	16
Noise control	2	47	26	19	6	5	46	35	10	4
Parking enforcement	9	51	32	4	4	4	53	32	6	5
The fairness and attitude of parking wardens	11	30	28	13	17	10	42	32	12	4
Skateboarder control	8	19	35	27	12	5	29	31	20	15
Enforcing city bylaws in general	6	38	44	13		2	43	44	8	3
Enforcing hygiene standards in city food establishments	11	55	19	11	4	10	60	21	7	2
Enforcing appropriate standards in the city's licensed premises	12	54	30	4		8	58	24	9	1
Planning approval for new buildings and projects	5	29	48	17	2	1	28	42	15	14
Processing of applications for building consents	3	25	50	19	3	1	20	55	15	8
Monitoring and inspection of buildings under construction	6	32	55	6		1	23	62	8	6

	Mosgiel					Pt Chalmers					Rural				
	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied
Household Rubbish Collection	31	52	6	6	4	42	50	4	2	2	37	46	7	8	1
Kerbside Recycling	36	47	6	6	5	40	44	4	8	4	29	54	4	11	1
Street Litter Bins	11	56	16	13	3	16	62	9	9	4	11	54	18	13	3
Reliability of the rubbish collection service	46	43	8	2	2	49	43	2	4	2	32	54	8	6	
Cleanliness of the streets immediately after rubbish collection	15	50	11	17	7	2	50	23	19	6	12	55	22	10	1
Cleanliness of the streets in general	7	42	26	22	3		50	25	19	6	10	48	20	19	3
Water Pressure	34	50	8	7		28	57	4	7	4	12	60	12	11	5
Water Colour	30	61	7	2		15	59	20	7		5	51	17	17	11
Water Taste	28	53	13	4	1	11	57	15	17		3	43	14	23	17
Water Odour	26	56	14	3	1	13	54	15	17		6	43	20	17	14
Stormwater drainage in your neighbourhood	14	50	10	16	10	4	52	24	15	4	6	46	19	14	14
The city's sewerage system	12	57	11	10	11	9	54	17	7	13	9	41	25	11	14
The condition of the roads in your neighbourhood	10	63	10	12	6		35	23	29	13	2	54	17	16	11
The condition of the roads throughout the city	3	60	25	11	1		54	29	13	4	1	68	22	8	1
The condition of the footpaths in your neighbourhood	8	48	12	21	11		30	19	36	15	1	35	16	25	23
The condition of the footpaths throughout the city	4	52	28	13	2		54	31	10	4	3	69	21	5	3
That there are footpaths where you need them in your neighbourhood	10	64	9	10	8		43	26	17	13	3	35	17	24	22
That there are footpaths where you need them throughout the city	5	73	16	4	3	2	59	33	4	2	11	61	20	9	
Street lighting in your neighbourhood	14	64	6	12	4	13	55	15	13	4	10	56	17	8	9
Street lighting in the city	8	72	15	5		6	70	17	4	2	9	78	11	1	
Street names signs throughout the city	11	68	13	5	2	6	69	21	2	2	4	78	12	6	
Directional signs for traffic throughout the city	9	68	12	10	1	4	58	23	15		5	75	11	3	6
The flow of traffic around and through the city at peak times of the day	4	38	20	26	11	2	29	31	36	2	4	45	20	21	11

	Mosgiel					Pt Chalmers					Rural				
	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied	Strongly Satisfied	Satisfied	Neither Satisfied nor Dissatisfied	Dissatisfied	Strongly Dissatisfied
The flow of traffic around and through the city at off-peak times of the day	10	69	14	6	1	6	73	15	4	2	5	79	9	5	1
The ease of pedestrian access throughout the transport network	5	69	19	6	1		51	30	14	5	5	62	22	5	5
The efforts made to minimise inconvenience and disruption caused to the public when work is done on the roads, footpaths and drains	5	58	23	12	1	10	35	27	19	8	4	63	15	15	4
The availability of car parking in the central city	3	36	18	32	11	4	33	21	27	15	1	34	25	31	9
The number of parking spaces available in Council car parking buildings	4	48	28	16	4	3	38	40	15	5	3	46	33	14	3
The number of parking spaces available in off-street car parks	3	38	29	24	6	2	33	31	26	7	3	43	27	21	6
The ease of use of Pay and Display car parking	9	62	18	10	2	10	56	21	10	2	3	61	19	13	4
The availability of on-street parking in the central city	2	29	26	34	9	2	28	37	24	9	3	39	21	28	9
The suitability of the road network for cyclists throughout the city	2	24	38	28	8	10	26	33	31		4	27	37	18	13
Control of roaming dogs	6	40	18	29	6	4	42	33	11	9	3	40	30	14	13
Control of dogs fouling the street	2	32	20	33	13	4	31	24	31	9	5	29	24	28	14
Noise control	6	50	28	12	3		61	30	7	2	7	50	28	7	8
Parking enforcement	6	56	27	7	4		61	30	9		7	63	22	3	5
The fairness and attitude of parking wardens	5	44	31	10	11	5	44	41	7	2	4	58	22	7	7
Skateboarder control	3	22	37	32	6	5	29	39	20	7	4	47	30	14	5
Enforcing city bylaws in general	2	50	36	9	3		41	49	8	3	6	42	36	10	6
Enforcing hygiene standards in city food establishments	8	57	24	4	7	7	62	24	7		16	48	28	7	1
Enforcing appropriate standards in the city's licensed premises	8	55	30	4	4	3	50	33	11	3	6	54	32	5	3
Planning approval for new buildings and projects	3	35	41	10	12		28	47	8	17	1	43	25	12	18
Processing of applications for building consents	3	28	43	15	12		29	52	13	6	3	40	27	17	13
Monitoring and inspection of buildings under construction	4	32	50	13	1	3	29	65		3	5	46	33	11	5

5.2 Data Analysed by Age Group

5.2.1 Section A

	< 25					25-34					35-44					45-54					55-64					65+				
	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly
I love this city	21	56	21	2	0	22	56	17	1	0	34	50	13	1	0	32	50	15	1	0	38	45	10	3	1	49	37	8	0	0
I am proud to be a Dunedinite	15	42	30	6	2	23	51	23	0	1	36	45	20	0	0	30	51	14	2	1	41	39	14	1	1	48	36	9	1	0
I am optimistic about the future of Dunedin	6	48	31	10	2	13	40	33	12	1	13	47	28	9	2	12	50	20	12	3	11	51	19	12	1	23	37	24	7	2
Dunedin Cares for it's environment	8	35	39	13	4	4	37	29	23	7	5	47	25	14	5	7	47	28	11	5	8	50	26	8	3	18	53	14	5	1
Dunedin is a beautiful city	25	52	19	4	0	21	61	14	3	1	31	51	15	2	0	33	52	9	3	1	42	45	8	1	1	53	35	6	1	0
Dunedin is a fun city	13	46	33	8	0	7	46	35	10	3	11	46	34	8	1	7	42	36	10	0	8	43	36	8	1	12	31	37	6	1
Dunedin is a thriving city	8	33	44	12	0	5	42	38	12	3	5	39	34	15	4	7	35	36	17	3	6	40	34	14	3	14	39	26	7	2
Dunedin is a welcoming city	11	65	15	2	0	10	62	23	3	0	13	60	21	4	1	17	51	26	3	0	16	57	19	3	1	23	57	11	2	0
Dunedin is a creative city	14	39	35	8	2	17	48	29	4	0	22	40	30	5	0	18	53	20	6	1	17	51	23	2	1	22	44	20	3	0
Dunedin as a whole recognises and supports cultural diversity	13	52	21	4	2	10	53	30	4	1	15	52	28	4	1	13	54	23	5	0	14	56	19	1	1	20	56	11	1	0
Dunedin as a whole recognises and acknowledges those residents who work hard for the city and community	6	33	44	13	0	3	36	48	9	1	4	36	38	15	1	6	44	30	9	3	10	40	34	7	3	13	52	20	4	0
Dunedin as a whole recognises and acknowledges those residents who succeed	8	33	46	8	0	4	46	34	10	0	7	32	40	13	2	9	46	31	4	3	12	41	27	8	2	13	56	17	5	0
Dunedin as a whole is very supportive and encouraging of new ideas and initiatives	2	29	40	19	0	3	30	49	12	3	5	28	36	22	5	5	31	40	12	7	5	37	36	13	3	9	41	29	9	2
I feel safe in my home at night	37	46	8	8	2	31	64	3	1	0	33	56	7	4	0	24	66	4	4	2	21	63	7	5	1	22	58	8	8	1
I feel safe walking in my neighbourhood	25	40	10	17	8	18	49	16	13	4	15	52	12	17	2	17	45	15	19	3	13	48	15	19	3	11	32	21	22	4
I feel safe walking in the main street at night	17	27	23	19	8	7	35	16	36	7	3	28	17	40	10	7	24	23	30	12	3	20	34	27	12	3	14	23	32	12
Dunedin's city centre is safer than it was 5 years ago	4	2	25	12	12	0	8	36	26	20	1	5	29	41	15	2	5	30	31	17	1	10	33	31	13	2	8	23	31	11

	<25					25-34					35-44					45-54					55-64					65+				
	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly
Dunedin's footpaths are safe for pedestrians	17	46	21	8	8	3	69	13	10	4	1	48	17	26	7	4	46	22	20	6	5	45	23	19	6	4	40	22	20	6
Dunedin's roads are safe for motorists	4	50	21	17	4	1	55	27	13	4	1	48	24	20	4	5	48	27	12	6	1	52	22	16	7	3	49	26	10	2
Dunedin's roads are safe for cyclists	2	21	32	21	15	1	20	21	31	21	2	15	25	31	22	2	15	25	34	18	2	11	30	35	13	2	15	29	29	9
I support the central city liquor ban	25	48	15	4	6	48	35	8	5	3	46	36	6	4	3	49	38	6	4	3	52	37	5	1	1	54	34	3	2	0
I know what to do in the event of a civil defence emergency	8	17	19	19	11	8	43	14	27	5	14	50	13	15	2	8	61	17	6	2	13	60	15	5	1	12	55	16	4	1
Dunedin is a better place to live than it was five years ago	2	21	30	4	2	1	16	57	13	3	3	23	52	12	1	2	22	48	14	4	3	25	48	13	2	4	19	40	18	3
Dunedin will be a better place to live in five years time	2	21	35	10	0	1	20	55	8	3	4	17	52	7	1	2	13	55	9	3	3	21	51	9	1	3	14	38	7	3
Dunedin will be a better place to live in ten years time	2	15	33	4	4	1	20	55	3	3	3	17	49	7	1	3	13	51	8	4	3	19	45	12	2	3	12	38	8	2
I might have to leave Dunedin to pursue my career and lifestyle choices	48	29	6	8	4	18	35	8	23	9	7	28	17	33	10	6	24	22	31	9	6	12	15	44	14	1	6	15	36	17
I am currently considering leaving Dunedin to live elsewhere	12	33	23	17	14	9	21	12	31	25	6	9	15	38	28	4	15	16	37	24	3	7	14	42	28	3	5	6	39	29
The Botanic Gardens is a great asset to the city	52	40	4	2	0	49	42	5	1	0	41	47	9	3	1	45	46	6	2	1	46	45	7	1	1	53	38	3	1	0
Carisbrook is a great asset to the city	29	33	19	10	4	27	27	27	10	7	26	34	20	15	5	16	41	22	14	7	20	31	22	16	6	21	40	24	5	2
The Dunedin Public Art Gallery is a great asset to the city	29	37	23	2	4	33	46	16	4	0	38	42	15	3	2	36	47	12	3	1	40	45	12	1	0	34	52	7	2	1
The Dunedin Town Hall is a great asset to the city	29	46	15	2	2	26	52	18	1	0	26	44	22	4	1	28	53	14	4	1	37	46	14	1	0	41	50	3	2	1
The Edgar Sports Centre is a great asset to the city	35	50	7	4	2	38	44	13	1	1	40	48	8	1	1	38	49	10	2	0	36	46	14	1	0	45	45	6	0	0

	<25					25-34					35-44					45-54					55-64					65+				
	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly
The Moana Pool is a great asset to the city	39	44	8	6	4	46	42	6	1	0	46	49	5	0	0	40	52	4	2	1	45	46	8	0	0	50	42	3	0	0
Oveston is a great asset to the city	15	19	27	8	0	23	33	29	5	0	30	41	22	1	0	29	49	16	2	1	34	49	14	2	0	45	41	8	1	0
The Otago Museum is a great asset to the city	35	52	6	8	0	47	47	4	0	0	46	45	9	0	0	45	48	6	1	0	51	39	8	1	0	54	40	3	0	1
The Otago Settlers Museum is a great asset to the city	27	44	17	6	2	34	51	9	1	0	38	48	13	1	0	39	52	8	1	0	44	46	8	1	0	50	41	4	1	1
The Public Library is a great asset to the city	37	37	19	8	0	48	44	5	3	0	46	43	11	0	0	48	44	6	1	0	50	37	10	0	1	52	40	3	0	0
The Town Belt is a great asset to the city	33	29	23	2	0	49	33	13	3	0	42	42	13	1	1	48	45	5	2	0	48	38	11	1	1	48	35	12	1	0
Dunedin's heritage buildings are a great asset to the city	48	39	12	0	2	52	40	7	1	0	46	12	1	0	0	51	41	6	2	0	51	38	7	1	1	45	41	9	0	0
Dunedin's cultural heritage is a great asset to the city	44	35	15	2	2	34	43	20	1	0	34	42	20	1	1	36	48	12	2	0	38	44	14	1	0	36	45	14	1	0
Dunedin's wildlife and natural habitat are great assets to the city	60	25	12	2	0	62	38	0	0	0	62	30	8	0	0	62	32	4	1	0	56	40	3	0	0	51	38	7	0	0
The city's architecture is a great asset to the city	42	31	21	6	0	34	51	12	1	0	38	42	15	2	0	47	44	7	2	1	47	41	8	3	1	44	41	9	2	0
The harbour is a great asset to the city	29	46	15	4	4	39	36	14	8	0	43	38	13	4	2	45	41	10	3	1	45	40	10	3	1	46	43	6	2	0
The visual landscape is a great asset to the city	37	54	6	4	0	36	46	14	3	0	48	36	13	2	0	43	44	10	2	0	44	42	9	3	1	46	42	7	0	0
I have confidence in the Dunedin City Council staff	4	25	46	10	6	0	16	49	18	10	2	30	36	17	10	4	22	40	18	14	3	32	38	15	9	6	32	36	12	6
The Dunedin City Council delivers good value for its ratepayers money	2	14	29	21	4	0	18	40	22	13	1	21	40	24	11	4	17	44	17	14	3	27	34	21	7	2	31	34	14	9
The Dunedin City Council is constantly seeking innovative solutions to problems	2	23	29	19	2	1	13	43	18	12	1	17	42	20	7	3	19	40	20	10	1	25	40	16	7	2	31	35	11	6
The Dunedin City Council is constantly striving to improve	0	37	31	12	4	1	36	29	9	5	1	26	42	13	5	3	25	36	19	7	2	28	41	14	7	3	36	35	9	5
The Dunedin City Council listens to Dunedin residents	4	27	31	10	12	0	17	39	18	14	1	18	37	13	22	4	16	33	21	20	2	20	38	21	13	3	22	29	21	13

5.2.2 Section B

	<25					25-34					35-44					45-54					55-64					65+				
	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly
Household Rubbish Collection	15	62	12	2	2	21	48	12	5	5	22	46	9	7	4	25	47	6	6	2	23	54	9	5	1	36	47	4	3	1
Kerbside Recycling	12	50	6	15	8	19	46	16	4	9	20	41	9	17	6	23	46	5	13	4	27	46	10	8	1	33	56	4	2	2
Street Litter Bins	2	44	14	15	4	9	41	16	17	8	9	40	21	15	4	10	42	17	12	4	7	47	20	12	2	16	46	17	8	3
Reliability of the rubbish collection service	25	42	15	4	4	26	47	12	5	3	34	48	5	2	1	39	37	9	3	1	31	54	6	1	1	35	52	5	2	1
Cleanliness of the streets immediately after rubbish collection	12	33	27	17	4	12	33	21	20	8	9	37	20	15	11	11	34	19	17	6	9	39	21	16	10	13	40	16	18	8
Cleanliness of the streets in general	4	27	31	25	6	10	33	26	22	4	5	42	24	18	5	6	37	23	18	5	4	31	19	32	8	9	41	16	20	10
Water Pressure	15	69	10	2	2	18	57	7	9	3	22	52	10	7	1	23	53	8	8	1	23	50	9	6	3	38	50	4	3	1
Water Colour	17	44	23	10	2	13	55	14	8	4	15	55	13	6	1	18	54	14	6	0	22	48	15	6	2	26	56	8	3	1
Water Taste	12	40	15	21	10	10	42	16	17	9	12	42	17	13	6	13	47	14	14	5	16	43	16	12	5	22	53	12	6	2
Water Odour	19	38	21	14	0	10	39	23	16	4	11	48	20	7	5	14	49	17	10	1	16	43	18	9	5	19	53	14	5	2
Stormwater drainage in your neighbourhood	8	40	23	8	12	9	47	12	16	7	9	40	20	15	5	12	41	22	11	6	14	43	16	12	5	16	55	11	8	5
The city's sewerage system	12	27	33	10	10	4	42	14	4	16	7	36	15	17	7	7	37	20	14	8	11	43	14	13	8	14	45	17	9	6
The condition of the roads in your neighbourhood	12	62	19	6	2	12	58	13	14	3	7	54	20	13	5	10	56	13	14	6	8	56	16	13	7	12	61	13	9	4
The condition of the roads throughout the city	4	56	21	19	0	5	64	16	12	4	4	56	25	13	1	5	53	28	12	2	1	60	27	10	1	5	58	23	7	1
The condition of the footpaths in your neighbourhood	8	67	12	8	6	10	52	10	17	10	6	44	17	23	9	9	43	19	19	9	8	47	14	22	6	11	47	15	18	6
The condition of the footpaths throughout the city	4	67	19	8	2	7	57	25	8	4	3	52	24	15	2	4	49	30	13	3	3	50	31	15	0	4	51	23	11	2
That there are footpaths where you need them in your neighbourhood	29	48	15	4	2	18	64	7	7	4	8	48	19	15	9	11	55	14	9	8	14	54	17	7	7	12	61	11	6	4

	<25					25-34					35-44					45-54					55-64					65+				
	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly
That there are footpaths where you need them throughout the city	23	46	23	6	2	16	64	16	16	5	6	62	22	5	2	9	66	16	5	1	11	63	19	6	1	10	61	14	2	1
Street lighting in your neighbourhood	17	50	12	15	6	17	56	8	12	5	9	57	15	11	4	11	59	14	8	5	17	62	12	6	1	22	64	5	5	1
Street lighting in the city	17	48	10	23	0	14	66	12	8	0	9	61	21	5	0	9	67	16	5	1	12	69	14	5	0	15	68	7	2	0
Street names signs throughout the city	17	58	15	6	4	12	66	12	10	0	12	58	19	8	1	10	66	14	6	3	12	65	14	7	2	17	66	9	2	1
Directional signs for traffic throughout the city	8	58	19	14	2	8	62	20	5	5	9	60	14	13	3	11	58	16	12	2	9	63	16	9	3	14	65	12	3	2
The flow of traffic around and through the city at peak times of the day	2	29	36	29	4	7	25	23	27	16	2	28	22	34	12	4	34	21	31	9	3	29	27	32	8	4	40	25	14	5
The flow of traffic around and through the city at off-peak times of the day	12	56	29	4	0	12	65	16	7	1	10	64	17	5	3	12	65	15	3	3	10	66	12	10	2	12	63	13	3	1
The ease of pedestrian access throughout the transport network	10	44	31	12	4	10	49	23	12	4	5	50	24	9	5	6	48	24	15	4	2	60	19	10	5	5	58	18	6	2
The efforts made to minimise inconvenience and disruption caused to the public when work is done on the roads, footpaths and drains	6	40	25	17	8	5	53	23	13	5	7	46	21	25	2	6	48	27	14	4	5	54	20	16	5	12	58	16	10	1
The availability of car parking in the central city	4	12	23	37	21	1	34	14	35	16	5	25	24	25	22	3	37	14	32	12	4	32	26	28	9	2	35	23	23	7
The number of parking spaces available in Council car parking buildings	8	21	33	8	2	4	44	30	9	1	4	37	31	13	8	6	39	26	17	4	5	39	33	11	5	3	44	24	11	3

	<25					25-34					35-44					45-54					55-64					65+				
	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly	Agree Strongly	Agree	Neither Agree nor Disagree	Disagree	Disagree Strongly
The number of parking spaces available in off-street car parks	4	15	35	21	4	1	27	30	20	9	3	31	27	20	12	4	33	26	25	5	2	36	36	13	4	3	41	23	14	4
The ease of use of Pay and Display car parking	14	50	17	6	2	5	56	20	14	5	8	58	21	8	4	7	52	24	10	4	7	61	19	7	4	9	54	18	7	0
The availability of on-street parking in the central city	4	21	17	31	17	1	29	25	27	18	3	26	21	33	13	3	28	26	31	9	2	30	30	30	7	3	27	29	24	6
The suitability of the road network for cyclists throughout the city	10	19	19	19	21	0	21	31	23	10	3	14	29	23	17	1	17	27	28	13	1	19	29	26	10	2	18	28	15	6
Control of roaming dogs	21	48	15	2	4	8	51	23	9	7	9	38	25	14	7	5	39	25	15	8	5	39	16	22	12	5	36	17	24	7
Control of dogs fouling the street	12	44	17	8	10	4	34	34	17	12	8	28	16	27	16	4	34	20	27	10	2	29	15	32	19	4	26	15	31	14
Noise control	15	40	19	12	6	5	52	27	8	3	6	47	30	6	5	7	47	28	8	4	3	49	25	12	3	4	45	24	11	6
Parking enforcement	10	40	33	6	8	9	53	29	4	3	5	54	28	7	3	7	51	27	8	4	3	48	32	7	5	5	50	20	6	3
The fairness and attitude of parking wardens	8	19	27	17	10	7	40	25	10	8	4	40	28	10	8	6	37	29	10	8	5	37	34	10	4	10	40	23	5	2
Skateboarder control	12	31	33	12	6	8	39	30	10	5	5	30	32	16	9	5	27	29	20	11	1	25	31	22	12	2	19	26	26	9
Enforcing city bylaws in general	8	48	27	0	0	8	44	34	5	1	3	34	38	9	4	4	36	35	8	3	1	38	32	12	5	3	43	26	9	3
Enforcing hygiene standards in city food establishments	17	40	23	12	2	12	56	21	4	3	10	52	24	3	3	11	49	23	4	6	10	45	24	7	2	8	57	17	6	1
Enforcing appropriate standards in the city's licensed premises	15	48	29	2	0	8	56	23	1	1	7	47	26	8	2	8	45	30	5	2	5	48	20	5	3	5	41	23	5	2
Planning approval for new buildings and projects	4	17	31	4	0	5	27	26	9	7	3	28	31	10	11	1	23	29	14	16	1	31	31	12	4	3	25	28	11	5
Processing of applications for building consents	4	15	21	4	0	3	22	31	5	7	4	20	35	10	8	1	20	28	17	10	0	23	34	14	3	2	20	27	11	4
Monitoring and inspection of buildings under construction	5	17	19	42	58	5	18	33	3	1	5	25	33	6	4	1	22	34	10	3	2	25	35	6	3	2	20	29	5	2

- Research First
Monday, 6 August 2007

